



OUTDOOR FURNITURE

Resin Wicker Furniture Care Instruction

About Orange-Casual

OC Orange-Casual specializes in outdoor furniture design, manufacture and sales.

Our customers are our top priority. That is why OC is committed to providing you high quality products with the competitive price, and easy assembly and durability. As our clients, you can rest assured that we will do everything possible to improve the quality of product and service.

If you have any questions or suggestions on pre-sales and post-sales, or any defect caused in transport, or any dissatisfactions with the products, please do not hesitate to send us messages via help@orange-casual.com, our customer service will response you in 24 hours, and do our best to provide you satisfactory solution.

Warranty

One-year frame, weave and fabric limited warranty. The warranty does not cover damage due to exposure to the outdoors, accident, misuse, abuse, negligence, commercial use or improper operation or maintenance.

Frames

Steel furniture is warranted for a period of one year beginning from the original purchase date against defects in manufacturing and workmanship. NOTE: This warranty excludes corrosion, fading, and rust on any steel product.

Wicker

Wicker weave will be warranted against separation or breaking for a period of one year beginning from the original purchase date. The replacement shall be on the individual part or item, not on the complete setting. Fading or discolorations resulting from exposure to the elements, chemicals or from spills are not covered. This warranty does not apply to any damage caused to the product as a result of commercial use.

Fabrics

The fabrics will be warranted against separation at the seams for a period of one year beginning from the original purchase date. The replacement shall be on the individual part or item, not on the complete setting. Fading or discolorations resulting from exposure to the elements, chemicals or from spills are not covered. This warranty does not apply to any damage caused to the product as a result of commercial use. Foam are excluded from this warranty.