

CARE AND MAINTENANCE GUIDE

Bamboo engineered SPC core

DAILY MAINTENANCE:

1. Sweep dust mop or vacuum your floor regularly to remove any particles that could cause abrasion or scratch your floor. caution: Vacuums with a beater bar or power rotary brush head can damage a floor and should never be used.
2. Use a damp mop to remove spots and soil. Apply appropriate cleaning solution to the cleaning cloth / mop. Do NOT apply directly to the floor.
3. For lightly soiled area, clean with distilled water.
4. For moderately soiled area, use a mild solution of isopropyl alcohol and distilled water. Isopropyl alcohol is commonly referred to as rubbing alcohol and is sold in 50% to 70% concentrations. This product should be diluted by mixing one part alcohol and 2 parts distilled water.
5. For tougher spots, use a higher concentration of isopropyl alcohol and distilled water.

Hint: For best results, clean the floor in the same direction of the planks. When the cleaning cloth/mop becomes soiled, rinse or replace it with a clean one. Following up with a clean, dry cloth will remove residual streak marks and spots.

6. Sweep, dust mop or vacuum your floor regularly to remove any particles that could cause abrasion or scratch your floor. CAUTION: Vacuums with a beater bar or power rotary brush head can damage a floor and should never be used.
7. Use a damp mop to remove spots and soil.
8. For difficult to clean spots or stains, use solution of mild detergent or cleaner marketed and sold to be used for rigid core plank flooring. Rinse thoroughly and soak up residual water completely.
9. Do not use chlorinated solvents.
10. Do not use wax or varnish coating.
11. Do not leave any amount of liquids (water, juice, soft drinks, spills, etc.) on the floor. Clean any wet spots immediately.
12. Do not use steel wool or scouring powder which will scratch the floor.

BRANDED OFF-THE-SHELF FLOOR CARE PRODUCT:

- If you choose to use a store bought product, test the product in a non-conspicuous area (i.e., closet, corner, or scrap pieces) for potential adverse side effects.

PREVENTIVE MAINTENANCE:

- Protect your floor when using a dolly for moving furniture or appliances. Protective sheets and/or plywood may be needed. Never slide or roll heavy furniture or appliances across the floor.
- Place protective pads beneath furniture legs and other heavy objects.
- Do not use rubber backed rugs.
- Minimize abrasive material and dirt by placing mats on both sides of exterior doors and by using area rugs in high-traffic areas.
- Rearrange furniture and rugs periodically to avoid uneven color and shade changes from light exposure.
- Avoid exposure to extreme sunlight. Close curtain or blinds during such times.
- Use protective mats beneath rolling chairs.
- Keep furniture casters clean.
- Use soft non-rubber wheels for office chairs.
- Keep pets' nails trimmed.
- Remove shoes with cleats, spikes or exceptionally pointy heels before walking on the floor.

CLIMATE MAINTENANCE:

- Care should be taken to control temperature.

- Extreme temperature changes may result in unacceptable thermal expansion or contraction of the SPC core specifically and the floor plank as a whole.
- Extreme humidity changes may result in unacceptable expansion or contraction of the bamboo veneer specifically and floor plank as a whole.
- Do not expose to the core to alkaline or basic liquids, like caustic solution. It will affect the SPC core.

FLOOR REPAIR:

- Very light and small surface scratches can be repaired with a staining “touch up” pen of the appropriate color.
- Slightly deeper scratches can be repaired by means of colored putty and or stains. Fill the scratches with the putty. Level with putty knife. Wipe off excess putty.
- Very deep scratches may require the replacement of the planks and professional services.