

Troubleshooting

Problem	Solution
The fan will not start.	<ul style="list-style-type: none"><li data-bbox="396 225 1237 260">❑ Check the main and branch circuit fuses or breakers.<li data-bbox="396 270 1834 304">❑ Check the line wire connections to the fan and switch wire connections in the switch housing.
The fan is noisy.	<ul style="list-style-type: none"><li data-bbox="396 362 1086 396">❑ Ensure all motor housing screws are snug.<li data-bbox="396 407 1612 441">❑ Ensure the screws that attach the fan blade bracket to the motor hub are tight.<li data-bbox="396 451 2050 485">❑ Ensure the wire nut connections are not rattling against each other or the interior wall of the switch housing.<li data-bbox="396 496 1985 530">❑ Allow a 24-hour “breaking in” period. Most noises associated with a new fan disappear during this time.<li data-bbox="396 540 2108 626">❑ If you are using the Ceiling Fan light kit, ensure the screws securing the glassware are tight. Check that the light bulbs are also secure.<li data-bbox="396 637 1705 671">❑ Ensure the canopy is a short distance from the ceiling. It should not touch the ceiling.<li data-bbox="396 681 2108 715">❑ Ensure your outlet box is secure and rubber isolator pads were used between the mounting plate and outlet box.
The fan wobbles.	<ul style="list-style-type: none"><li data-bbox="396 741 1259 775">❑ Check that all blade and blade arm screws are secure.<li data-bbox="396 786 2121 1002">❑ Most fan wobble problems are caused when blade levels are unequal. Check this level by selecting a point on the ceiling above the tip of one of the blades. Measure from a point on the center of each blade to the point on the ceiling. Measure this distance. Rotate the fan until the next blade is positioned for measurement. Repeat for each blade. Any measurement deviation should be within 1/8 in. Run the fan for ten minutes. If the fan continues to wobble please contact Customer Service and a balancing kit will be sent to you at no charge.