

# Bestsign International Inc.

900 Canada Court, City of Industry, CA 91748

Tel: (626) 363-2901 | Fax: (626) 330-2829

Website: <http://www.thy-hom.com>



Bestsign International Inc.

## RESIDENTIAL OUTDOOR FURNITURE WARRANTIES

At Bestsign International Inc., we take pride in the exceptional quality and craftsmanship of our outdoor furniture.

Our attention to detail in design, materials, and construction is unyielding—and so is our commitment to customer satisfaction. To that end, we offer the following warranties on our furniture frames, finishing, fabrics, and outdoor umbrellas.

### ALL-WEATHER WICKER & FRAMES

One-year warranty on all our All-Weather Wicker Frames from date of delivery against manufacturer defects and structural failure (e.g., broken frame and welds) under normal use and conditions; One year warranty from date of delivery against fading and cracking of wicker. Frames will be replaced, repaired or refinished in the original color and style if available. A similar color and style will be offered if the original has been discontinued.

### OUTDOOR UPHOLSTERED FRAMES

One-year warranty on all our Outdoor Upholstered Furniture Frames from date of delivery against manufacturer defects and structural failure (e.g., broken frame and loose joinery) under normal use and conditions.

Replacements and repairs will be in original style if available. A similar style will be offered if the original has been discontinued.

### TEAK FRAMES & FINISHES

One-year warranty on all our Teak Frames from date of delivery against manufacturer defects and structural failure (e.g., broken frame and welds) under normal use and conditions; limited One-year warranty from date of delivery against peeling or blistering of Natural Teak and stained finishes applied to any teak frame. Frames will be replaced, repaired or refinished in the original color and style if available. A similar color and style will be offered if the original has been discontinued.

### METAL FRAMES & FINISHES

One-year warranty on all our Metal Frames from date of delivery against manufacturer defects and structural failure (e.g., broken frame and welds) under normal use and conditions. One-year warranty from date of delivery against peeling or blistering of finishes applied to any metal frame. Frames will be replaced, repaired or refinished in the original color and style if available. A similar color and style will be offered if the original has been discontinued.

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## COMPOSITE TABLETOPS

One-year warranty from date of delivery against manufacturer defects and structural failure (e.g., cracked surfaces or disintegration) under normal use and conditions. Tabletops will be replaced, repaired or refinished in the original color and style if available. A similar color and style will be offered if the original has been discontinued.

## UPHOLSTERED FURNITURE COLLECTIONS, CUSHIONS, & UMBRELLA CANOPIES

One-year warranty from date of delivery against manufacturer defects, excessive tearing or fading under normal use and conditions. Replacements and repairs will be in the original color and style if available. A similar color and style will be offered if the original has been discontinued WOVEN SUNBRELLA® STRAPS

One-year warranty from date of delivery against manufacturer defects and strap breakage under normal use and conditions. Replacement straps will be provided in the original color and style if available. A similar color and style will be offered if the original has been discontinued.

## UMBRELLA FRAMES & BASES

Limited one-year warranty from date of delivery against structural failure. Replacements and repairs will be in the original finish and style if available. A similar finish and style will be offered if the original has been discontinued.

## CUSHION INSERTS

Limited one-year warranty from date of delivery against manufacturer defects or excessive deformity of cushions under normal use and conditions. Replacements and repairs will be in the original color and style if available. A similar color and style will be offered if the original has been discontinued.

## IMPORTANT LIMITATIONS

Please note that our warranties do not cover failure due to any repairs or modifications to products after purchase, accidental damage, abuse, misuse, commercial use, or normal wear and tear, including: fading, scratched or chipped finishes, weathering under normal weather conditions, staining or discoloration. The term "lifetime" as used in this statement of warranties shall mean a period of no longer than 30 years from the date of delivery of any item covered by a one-year warranty. The limited warranties described above are extended to the original purchaser of the product only.

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## **RECOMMENDED CLEANING INSTRUCTIONS FOR UPHOLSTERED FURNITURE COLLECTIONS, CUSHIONS AND UMBRELLA CANOPIES**

1. Brush off loose dirt.
2. Spray on a cleaning solution of mild soap and water.
3. Use a cloth or a soft bristle brush to clean fabric.
4. Allow the cleaning solution to soak in fabric.
5. Rinse thoroughly until all soap residue is removed.
6. Let fabric air dry.