

# LIMITED WARRANTY – USA

LG Electronics Inc. will repair or replace your product, at LG's option, if it proves to be defective in material or workmanship under normal use, during the warranty period set forth below, effective from the date of original consumer purchase of the product. This limited warranty is good only to the original purchaser of the product and effective only when used in the United States, including U.S. Territories.

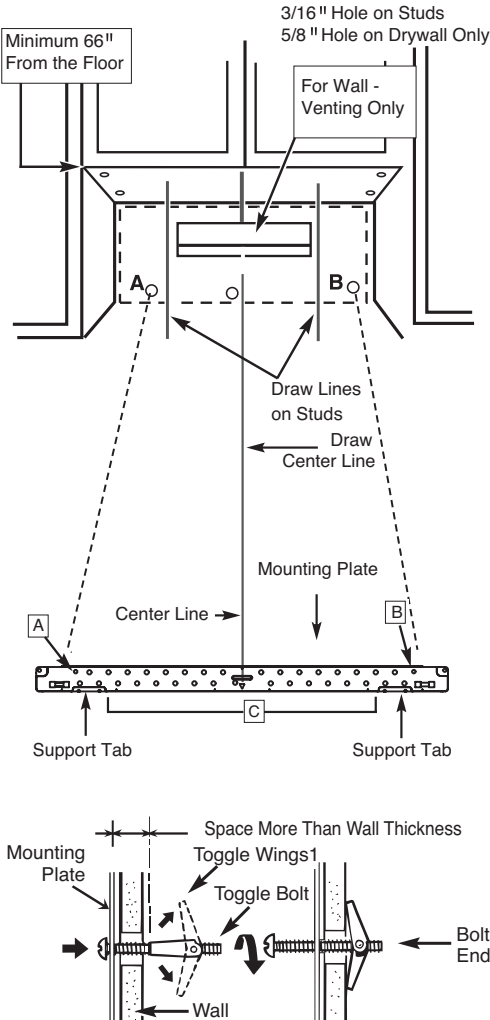
<p><b><u>WARRANTY PERIOD:</u></b></p> <p><b>Model: LMV1762**</b></p> <p><b>Labor: 1 Year</b> from the Date of Purchase.</p> <p><b>Parts: 1 Year</b> from the Date of Purchase.</p> <p><b>Magnetron: 10 Years</b> from the Date of Purchase.</p>	<p><b><u>HOW SERVICE IS HANDLED:</u></b></p> <p>Call 1-800-243-0000 and choose the appropriate prompt. Please have product type (Microwave) and ZIP code ready.</p>
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**THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT ANY IMPLIED WARRANTY IS REQUIRED BY LAW, IT IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PERIOD ABOVE. LG WILL NOT BE LIABLE FOR ANY CONSEQUENTIAL, INDIRECT, OR INCIDENTAL DAMAGES OF ANY KIND, INCLUDING LOST REVENUES OR PROFITS, IN CONNECTION WITH THE PRODUCT. SOME STATES DO NOT ALLOW LIMITATION ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.**

**THIS LIMITED WARRANTY DOES NOT APPLY TO:**

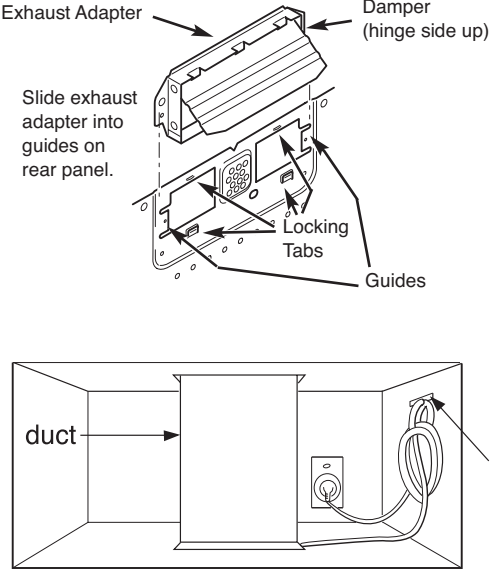
1. Service trips to your home to deliver, pick up, and/or install the product, instruct, or replace house fuses or correct wiring, or correction of unauthorized repairs; and
2. Damages or operating problems that result from misuse, abuse, operation outside environmental specifications or contrary to the requirements or precautions in the Operating Guide, accident, vermin, fire, flood, improper installation, acts of God, unauthorized modification or alteration, incorrect electrical current or voltage, or commercial use, or use for other than intended purpose.
3. **Therefore, the cost of repair or replacement of such a defective product shall be borne by the consumer.**

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Problem	Cause	Solution
<p>Microwave oven Installation issue</p> <ul style="list-style-type: none"> <li>- Vibration noise</li> <li>- Unit is not level</li> <li>- Installation damage</li> </ul>	<ol style="list-style-type: none"> <li>1. Mounting bracket screw not fixed completely</li> <li>2. Mounting plate not aligned</li> </ol>  <ol style="list-style-type: none"> <li>3. Product carried/installed improperly</li> </ol>	<p>Check with installer first</p>
<p>Spark / Arcing</p>	<p>Aluminum foil or metal utensil used in microwave mode</p>	<p>DO NOT use aluminum foil or metal utensils in microwave mode</p> <ul style="list-style-type: none"> <li>- Check user instructions</li> </ul>

The cost of repair or replacement under these excluded circumstances shall be borne by the consumer.

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Problem	Cause	Solution
Unit has no power	<ol style="list-style-type: none"> <li>1. House power turned off (power supply)</li> <li>2. Tripped breaker</li> <li>3. The power cord is not installed properly</li> </ol>	<ol style="list-style-type: none"> <li>1. Check house power supply</li> <li>2. Check proper power cord connection</li> <li>3. Check extension cord</li> </ol>
Vent is not working - Weak or no ventilation - Abnormal noise during operation - Product overheating	<ol style="list-style-type: none"> <li>1. Improper blower unit direction or installation</li> <li>2. Improper ductwork or damper connection</li> </ol> 	<ol style="list-style-type: none"> <li>1. Check blower unit direction and reinstall if necessary.</li> <li>2. Properly align the exhaust ports and blower plate opening.</li> <li>3. Blower unit exhaust ports should be completely exposed to the outside</li> <li>4. After installation, check the air ventilation path</li> </ol>

The cost of repair or replacement under these excluded circumstances shall be borne by the consumer.

## CUSTOMER INTER-ACTIVE CENTER NUMBERS:

<b>To Prove Warranty Coverage</b>	<b>Retain your Sales Receipt to prove date of purchase.</b> A copy of your Sales Receipt must be submitted at the time warranty service is provided.
<b>To Obtain Nearest Authorized Service Center or Sales Dealer, or to Obtain Product, Customer, or Service Assistance</b>	<b>Call 1-800-243-0000</b> (Phone answered 24 hours - 365 days a year) and choose the appropriate prompt from the menu; or visit our website at: <b>www.lg.com.</b>