

One Year Limited Warranty

What Does This Warranty Cover? Sanborn Mfg., Division of MAT Industries, LLC. (The Company) warrants from the date of purchase by the original retail purchaser only, parts and labor to remedy substantial defects found in materials, or workmanship.

How Long Does The Coverage Last? The duration of this warranty is One Year from the date of purchase. If the customer cannot provide proof of the original purchase date, then for a period of eighteen (18) months from the date of manufacture using the Company's Julian Serial Number Date Code. This warranty is not transferable to subsequent owners.

What the Company Will Do: The Company will cover parts and labor to remedy substantial defects due to materials and workmanship during the first year of ownership, with the exceptions noted below. Parts used in repair of whole goods or accessories are warranted for the balance of the original warranty period. The Product must be operated and maintained according to instructions attached to or furnished with the Product, the Company will repair or replace Products to correct defects in materials or workmanship. All service must be provided by the Company or a party approved by the Company. This Limited Warranty is valid only in the United States and Canada and applies only when the Product is used in the country in which it was purchased. Outside of the United States and Canada, this warranty does not apply.

What is Not Covered Under This Warranty? Failure by the original retail purchaser to install, maintain, and operate said equipment in accordance with standard industry practices. Modifications to the product, or tampering with components, or failure to comply with the specific recommendations of the Company set forth in the owner's manual, will render this warranty null and void. The Company shall not be liable for any repairs, replacements, or adjustments to the equipment, or any costs for labor performed by the purchaser without the Company's prior written approval. The effects of corrosion, erosion, surrounding environmental conditions, cosmetic defects, and routine maintenance items, are specifically excluded from this warranty. Routine maintenance items fall under the owner's responsibility. Additional exclusions include: freight damage, failures resulting from neglect, accident, or abuse, induction motors when operated from a generator, oil leaks, air leaks, coolant leaks, leaky fittings, hoses, bleeder tubes, and transfer tubes.

This limited warranty does not cover:

1. Rental applications render this warranty null and void.
2. Repairs requiring overtime, weekend rates, or any other charges beyond the standard shop labor rate are not covered.
3. Time required for orientation training to gain access to the product, or additional time due to inadequate egress.
4. Damage caused by incorrect voltage, improperly wired, or failure to have a certified licensed electrician install the Product, will render this warranty null and void.
5. Damage caused from inadequate filter maintenance.
6. Extended Warranties -- which are the responsibility of the Company and should be supported through sale of additional protections such as optional filtration.
7. Maintenance - Performing normal maintenance as detailed in the maintenance schedule is not covered and is done at the customer's expense. This includes cleaning condensers, drain valves and changing filter elements.
8. Damage caused by the Product operating outside the rated operating parameters.
9. Lack of Maintenance - Damage caused by failure to follow the required maintenance schedules and procedures is not covered. Proof of proper maintenance is the owner's responsibility. The owner must document all maintenance and make records available to the Company if needed.
10. Damage caused by accident, fire, theft freezing, vandalism, and corrosion due to environment.
11. Economic Loss - In the event of Product failure under no circumstances shall the Company or its distributor be liable for any losses or consequential damages, costs or expenses of any kind incurred by the customer/buyer/end user/owner of the Product including payment of loss time, loss of Product use, replacement Product rental costs, storage, removal, reinstallation, lodging, meals, or other travel.
12. Freight Damage - is not covered under warranty. If a Product incurs damage in transit to its destination it is the responsibility of the customer to file freight claim damage report with the freight carrier. The customer must get the repairs done and submit the charges to the freight company for payment. The Product may be returned to the Company for repairs. The Company will invoice the customer for the repairs and the customer must pay the Company and submit the invoice to the freight company for reimbursement.

How do You Get Service? In order to be eligible for service under this warranty you must be the original retail purchaser, and provide proof of purchase from one of Sanborn's dealers, distributors, or retail outlet stores. Portable Products or components must be delivered, or shipped, to the nearest Authorized Sanborn Service Center. All associated freight costs and travel charges must be borne by the consumer. Please call our toll free number 1-888-895-4549 for assistance.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. THE COMPANY MAKES NO OTHER WARRANTY OR REPRESENTATION OF ANY KIND WHATSOEVER, EXPRESSED OR IMPLIED, EXCEPT THAT OF TITLE. ALL IMPLIED WARRANTIES, INCLUDING ANY WARRANTY OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE ARE HEREBY DISCLAIMED. LIABILITY FOR CONSEQUENTIAL AND INCIDENTAL DAMAGES UNDER ANY AND ALL WARRANTIES, OTHER CONTRACTS, NEGLIGENCE, OR OTHER TORTS IS EXCLUDED TO THE EXTENT EXCLUSION IS PERMITTED BY LAW.