

Frequently Asked Questions

Question	Answer
Can this fan be flush mounted?	<input type="checkbox"/> No.
Can this fan be mounted on a sloped, angled, or vaulted ceiling?	<input type="checkbox"/> Yes, this fan can be mounted on a sloped or angled ceiling, installation will require the purchase of an extension downrod and on a vaulted ceiling (steep angle) you will need to purchase a Westinghouse "Cathedral ceiling fan canopy kit" (it can be purchased from www.homedepot.com)
What size downrod can I use with this fan?	<input type="checkbox"/> Most fans are compatible with a 48" downrod without the need to extend the wiring. The most important thing is that the downrod is 3/4" (.75") in diameter
Is this fan compatible with a universal remote control?	<input type="checkbox"/> You may use a universal remote with most indoor fans, provided there is mounting room in the canopy cover. Hugger fans are not compatible, also any fan such as the Home Decorators Collection Altura fans that have a switch cup receiver instead of a receiver fitted in the canopy cover.
Is the light kit dimmable?	<input type="checkbox"/> All light kits are capable of being dimmed, provided that the bulbs are changed to incandescent bulbs, and the remote control receiver has a dimming feature built in. NEVER use a dimmer switch with a ceiling fan.
Can I change my CFL or incandescent light bulbs to LED light bulbs with my remote control fan?	<input type="checkbox"/> Due to differences in manufacturing processes of LED light bulbs, they are not currently interchangeable with CFL or incandescent light bulbs in ceiling fans with remote controls.
Can I use a dimmer switch to control my fan?	<input type="checkbox"/> NO, you should NEVER use a dimmer switch to control a ceiling fan. It will cause premature wear on the capacitors and the motor. It will also cause the fan to make noise, as the motor was intended to have a 120v AC power source at all times.
Can I use a dimmer switch or a solid state speed control with my DC motor fan.	<input type="checkbox"/> NO, you should NEVER use a dimmer switch or speed control with a DC motor ceiling fan.
I changed the light bulbs in my ceiling fan light kit, and now none of the lights work.	<input type="checkbox"/> Ceiling fans are required by law to have a light limiter built in prevent over lamping (180 watt maximum combined power draw). Refer to your ceiling fan owners manual for details about the maximum wattage bulb that you can put in your fan and not over lamp.
Why does this fan hesitate when turned on?	<input type="checkbox"/> This is normal operating procedure for DC fans. The DC motor operates using magnetic poles. The hesitation and half turns are the motor aligning the magnetic poles. Once the poles are aligned at start-up the fan motor will function normally.
Does this DC motor fan work on a regular AC power source?	<input type="checkbox"/> Yes. This fan installs exactly like an AC motor fan. It operates with the same wiring as a standard fan.