Ultraloq UL3
Fingerprint and Touchscreen
Smart Lock
Installation Instructions (V1.3)
Important Notes

• Only use a power drill for making a hole. Do not use it for installation.
• Install and test the lock with the door open to avoid being locked out.
• Please read all the instructions before contacting customer support.
• Please contact customer support before returning the product to the store.
• DO NOT install the batteries before installing the lock! Follow the instructions in sequential order!
• If you have previously installed this lock on another door, you must perform a Factory Default Reset FIRST! See the User Guide for more information.
• This lock is designed for the following operating temperatures:
  • Outside Lock Body (exterior mounted): -31°F (-35°C) to 158°F (70°C)
  • Inside Lock Body (interior mounted): 14°F (-10°C) to 131°F (55°C)

Need Help?

For technical documents and more please visit www.u-tec.com/support
Tel: 844-HEY-UTE (844-439-8832)
Email: customerservice@u-tec.com

Installation Video

Please watch our easy step by step installation video before attempting to install your Ultraloq UL3 Fingerprint and Touchscreen Smart Lock.

www.u-tec.com/support

If you have questions regarding the installation process please contact us at customerservice@u-tec.com
Included in the box

Exterior Assembly

Interior Mounting Plate

Interior Assembly

Strike

Latch

Backup Keys

Spring

Screw A

Screw B

Screw C

Screw D

Screw E

Screwdriver

Drill

Spindle

Handle

AA Batteries

AA alkaline
Preparing Door

Check the door’s dimensions

- 1\(\frac{3}{16}\) - 1\(\frac{3}{4}\)" (35 mm-44 mm)
- 2\(\frac{3}{8}\)" (70 mm)
- OR
- 2\(\frac{3}{8}\)" (60 mm)
- 1" (25 mm)

Drill a hole in the door

2\(\frac{1}{8}\)" (53 mm)

1-1/8" - 1-1/4"

Door Edge

Use the Drill Template provided in the box.
Prepating Door

If your door thickness is over 16.5”(42mm),
Please install this spring.
Installing Latch and Strike
1. Install latch on the door. Make sure the latch angle faces door jamb.
2. Install the strike on the door frame, ensuring you allow for the bolt to be centered in the strike.

Before installing the lock on the door
1. Loosen the screw holding the battery cover.
2. Slide the battery cover up and out (note the two tabs at the bottom of the battery cover).
3. Remove the inside mounting plate (with gasket) from the back (door side) of the interior assembly.
1. Install the exterior assembly.
Route the cable under bolt and through hole stated below.
1. Install interior mounting plate. Secure it to the exterior assembly using screws.
2. Plug in the spindle.

Screw B

Route wire over the hole
Plug in the spindle
Installing Interior Assembly

1. Attach the cable to the interior assembly printed circuit board (PCB) by lining up notches on the cable connector to slots on the PCB connector. Press the connector in firmly using thumbs until completely seated.
2. Secure interior assembly using screws.
Installing Batteries

1. Insert 3 AA alkaline batteries.
2. Install battery cover and tighten the screw.
Installing Handles

1. Press lever handles onto handle posts.
2. Test the mechanical operation of the lock by rotating handle from inside. The movement of the bolt should be smooth and unobstructed. If the operation is not smooth, review the previous steps to ensure proper installation.

If the handles are installed in the wrong direction, you need to remove them and re-install.
To remove the handle, you need to insert the screwdriver into the hole in the handle, push in and hold. Then pull the lever handle out.

Congratulations!
You have installed the Ultraloq UL3 Fingerprint and Touchscreen Smart Lock successfully.
Handle plug position

The handle is plugged in correctly.

or

The handle is not fully plugged in.