

# Warranty

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The furniture is warranted to be free from defects in material and workmanship of the original product when purchased from one of our authorized dealers. If a product fails and is under the terms of our limited warranty, the item will be replaced, usually for a small fee. In the case of discontinued models, an item of similar quality and style will be offered to the customer.

## **1 Year Limited Frame Warranty**

Frames are warranted to be free from defects in material and workmanship. Fading or discoloring caused by putting the product under sunlight or rain is not covered by this limited warranty. Damage to the frame due to improper assembly or exposure to water and sub-freezing temperatures is not covered. Do NOT allow water to accumulate inside the frame.

## **Finish**

The finish is warranted against peeling, cracking, or blistering for a period of 1 year, provided the unit has not been scratched or abraded. Scratches and chips resulting from normal wear and use are not covered. Peeling resulting from exposure to elements is not covered.

**Warranty Exclusions:** Furniture used for commercial, contractor or any non-residential purposes, clearance items, display models or items purchased "as is", freight damage, furniture damaged by acts of nature, vandalism, fire, abuse, lack of proper care and maintenance, or improper assembly, straps and fabric against fading or discoloration from exposure to elements, oil spills, fluids or chemicals; glass against breakage; hardware against corrosion or rusting; buckling or splitting of tubing resulting from exposure to water and freezing temperatures.

**Also Excluded:** Loss of use or time, inconvenience, money, travel, packaging or any other consequential or incidental damages. In no event shall the manufacturer's responsibility exceed the value of the replacement product.

Warranty is to the original purchaser when items are purchased from one of our authorized retailers and is not transferable. All warranty claims must be submitted with a dated register receipt within the warranty period. Should replacement of the warranty item be unavailable, the manufacturer reserves the right to substitute items of our choice that are of similar style and quality. For quality control purposes and verification, we reserve the right to request photography of the damaged item(s). The terms of this warranty are subject to change without notice.

Contact the Customer Service Team at 1-855-HD-HAMPTON or visit [www. Hamptonbay.com](http://www.Hamptonbay.com).