

Lifetime Warranty with Way Basics

We at Way Basics believe in our product so much that we offer lifetime warranty. We agree to repair or replace without charge for labor or materials, all defective products which are returned for inspection and with the original receipt, provided that the inspection discloses that the product has

- (i) not been altered or repaired other than by Way Basics personnel,
- (ii) not been subject to misuse, improper maintenance, negligence, improper handling, inadequate packaging or accident, or
- (iii) not been subject to misapplication of the product instructions for assembly, use or care, which is included in the delivered package. Those replaced or repaired parts supplied by Way Basics under warranty are excluded from this warranty, and the product, including any replaced and/or repaired parts, will be covered for the unexpired portion of the original warranty. All defective items or parts that we replace shall become the property of Way Basics.

The Way Basics Lifetime Warranty can be voided in the following situations: using the unit in the wrong orientation or laying it on its side, assembled without all parts, the unit has been customized beyond its original design or use, laying objects beyond the maximum recommended weight, using the product outdoors or in wet spaces such as the bathroom, or using the item in an area that allows the buildup of moisture.