

Ipe Clip® Hidden Deck Fasteners Limited Lifetime Warranty

Thank you for purchasing the DeckWise® brand Ipe Clip® hidden deck fasteners. We are confident you will be happy with the quality and performance of our products and we are proud to offer to the original purchaser a limited lifetime warranty. Please refer to our terms and conditions for details.

Terms and Conditions:

DeckWise®, The Ipe Clip® Fastener Company, LLC warrants its hidden deck fasteners to be free of defects in material and workmanship for lifetime in accordance with the terms. This will cover material defects resulting in failure of the fasteners for residential and commercial applications. THIS LIMITED WARRANTY IS ISSUED IN LIEU OF EVERY OTHER EXPRESSED AND ALSO IMPLIED WARRANTIES, COUNTING THE WARRANTY OF FITNESS, AS WELL AS EXPRESSLY OMITTS LIABILITY FOR ANY CONSEQUENTIAL DAMAGES.

This warranty does not cover damages from improper installation, abuse, alteration, disasters, misuse and treatment in a manner other than as intended. Warrantor's lone obligation is limited to replacement of the Ipe Clip® hidden deck fasteners and Warrantor shall have no further liability or obligation except as purposely stated in this document. This warranty does not cover costs of removal, installation, reinstallation, decking materials, installation tools, and assumes no loss of use, liability for incidental or consequential damages.

Failure to follow the instructions, requirements and recommendations or warnings provided with DeckWise® brand Ipe Clip® hidden deck fasteners shall make the warranty invalid. DeckWise®, The Ipe Clip® Fastener Company, LLC reserves the right to investigate any claim. Decking applications using this product must comply with all local zoning and/or building codes. DeckWise®, The Ipe Clip® Fastener Company, LLC does not assume any risk or liability associated with the use of the Ipe Clip® hidden deck fastener product. Wearing proper safety equipment and other necessary precautions should be taken to ensure the safety of everyone involved in the project.

Warranty Registration:

To be eligible to make a warranty claim you must have completed the warranty registration here on the website. www.deckwise.com/warranty/register.html

Make Your Claim:

Prepare a letter with the following information for replacement product: online warranty registration card properly registered within 60 days of purchase (can be printed and mailed or faxed), proof of purchase (copy of receipt) with location and date of purchase, reason for the claim and the quantity and model name. Please email to warranty@deckwise.com, contact us or fax to 941-896-9858.



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CAUTION: READ HERE

This reference guide is provided to safeguard against improper selection and installation of DeckWise®, The Ipe Clip Fastener Company, LLC products and must be strictly followed.

DeckWise®, The Ipe Clip Fastener Company, LLC fasteners and fastening products are tested and designed for specific environments and applications.

To obtain optimal performance from DeckWise®, The Ipe Clip Fastener Company, LLC products, the products must be accurately installed and used in agreement with the appropriate installation instructions.

To safeguard proper installation and use, homeowners, contractors, installer, building professionals, designers and sub-contractors must carefully read these pages including applicable specific product installation and instructions guides.

Proper installation of manufactured products requires vigilant attention to all instructions. Builder, contractors, homeowners, engineers, architects, designers and installers should always review the DeckWise® website for additional information. Go to www.deckwise.com.

Failure to adhere to instructions provided by DeckWise®, The Ipe Clip Fastener Company, LLC completely may cause improper product installation. Improper installation of these products will not allow them to perform to the specifications set forth in installation instruction guides provided.

DeckWise®, The Ipe Clip Fastener Company, LLC will not guarantee the safety of products nor their performance if they are modified, improperly installed or not used in accord with the intended and published purpose.

DeckWise®, The Ipe Clip Fastener Company, LLC reserves the right to change specifications, designs and models without notice or liability for such changes.

- Use proper safety equipment and follow all safety instructions
- Always wear protective eyewear
- Always consult your lumber supplier for specific limitations

Please consult www.deckwise.com for current information. At the time of this publication, this reference guide included all information available.



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