

Use & Care Instructions

Due to long-term outdoor exposure, your mailbox product will require periodic maintenance to keep its appearance and to extend its useful life. The frequency and amount of maintenance is dependent upon the type of weather elements your product is exposed to, the product finish, and the type of material your product is constructed from. In all circumstances, if your product begins to look dirty or weathered, clean the surface by gently rinsing and removing build up with mild soap and water.

Please follow the below care and maintenance guidelines and refer to your product's instruction sheet(s) for additional use and care guidelines specific to your product.

Painted Steel Finish

Like any outdoor product made of steel, surface rust may appear over time depending on its placement or environmental conditions. Our mailboxes are protected by a rust-resistant powder-coat paint to help prevent that. With a minimum amount of maintenance, your mailbox can look like new for a long period of time. Wipe any surface rust with a steel wool pad and clean with a damp cloth and household detergent occasionally. Coat your mailbox with a high quality car wax and your mailbox will retain its finish. If necessary, touch up paint may be required to maintain the mailbox and extend its useful life. Note: Addition of paints or finishes is not warranted.

Polymer & Plastic

Mailboxes and accessories made from polymer or plastic are lower maintenance products. Clean your product with mild soap and water to remove dirt and build up.

Cedar Wood

Our wooden mailbox products are made of cedar. Cedar requires little to no maintenance, due to its inherent properties that make it resistant to rot, decay, and insects. Natural aging of cedar will occur over time and will differ dependent upon climate. Treatments, paints, stains, and finishes will alter cedar's natural aging process and you should refer to care instructions provided with the specific treatment used for further use and care guidelines. Note: Addition of paints or finishes is not warranted.

Brass Finish

Most mailboxes feature an aluminum handle, latch, flag, and flag components. Some mailboxes and mailbox accessories feature additional brass finished components, as noted in the product description. The coating will tarnish over time, if not maintained. It is important that proper maintenance is performed periodically, as needed, by cleaning the surface and applying a coat of high quality car wax. You may also apply a lacquer finish to keep the finish looking new. Note: Addition of paints or finishes is not warranted.

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