

1 YEAR LIMITED WARRANTY

Gela Global Inc. warrants this product to be free from manufacturer defect for up to 1 year from the original date of purchase. If a defect is found to exist, Gela Global will, at its option, either repair or replace the product or the defective component, including labor. Replacement will be made with new or rebuilt product or components. This warranty does NOT cover a) ordinary wear and tear, b) impact damage or breakage, c) heat discoloration, minor imperfections, and slight color variations in the enamel, d) extreme temperature changes or resulting damage to the pot and/or other property, e) improper cleaning methods causing scratches or g) any unit has been tampered with, h) damages incurred through improper use and care, and i) faulty packaging by you or mishandling by any common carrier. Failure to follow the accompanying Care and Use instructions or commercial use will void this warranty.

Gela Global inc sole obligation and your exclusive remedy under this warranty is limited to repair or replacement, at its option, of the defective product. You will be responsible for any shipping and handling fees. Products returned to us that are not found to be defective in material or workmanship will be returned to you. If your particular product is found defective but is no longer available and cannot be repaired, a comparable product, at our discretion, will be sent as a replacement. This warranty extends only to the product's original purchaser, US residents only and does not cover damage caused by improper use or accidental damage. This warranty covers the cutlery only.

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To process a claim:

Do not return the product to the retailer from which it was purchased. Your retailer has no liability for this warranty. Please contact Gela Global Inc Customer Service Department at for assistance and to ensure the fastest possible resolution to the problem. Please have your purchase information available to speed this process.