TECHNICAL SERVICE
Please call 1-800-858-8501 (English speaking only) for assistance before returning product to store.

If you experience a problem, follow this guide. You may also want to visit our Web site at: www.hzsupport.com. If the problem persists, call* for assistance at 1-800-858-8501 (English speaking only), 8:00 AM to 5:00 PM CST (M-F). You may also write* to:
HeathCo LLC
P.O. Box 90045
Bowling Green, KY 42102-9045
ATTN: Technical Service
* If contacting Technical Service, please have the following information available: Model Number, Date of Purchase, and Place of Purchase.

No Service Parts Available for this Product
Please keep your dated sales receipt, it is required for all warranty requests.

ONE YEAR LIMITED WARRANTY
This is a “Limited Warranty” which gives you specific legal rights. You may also have other rights which vary from state to state or province to province.
For a period of one year from the date of purchase, any malfunction caused by factory defective parts or workmanship will be corrected at no charge to you.

Not Covered - Repair service, adjustment and calibration due to misuse, abuse or negligence, light bulbs, batteries, and other expendable items are not covered by this warranty. Any damage to the light fixture resulting from the use of chemicals or a pressure washer machine are not covered by this warranty. Unauthorized service or modification of the product or of any furnished component will void this warranty in its entirety. This warranty does not include reimbursement for inconvenience, installation, setup time, loss of use, unauthorized service, or return shipping charges.

Finish Warranty Exclusions - Finishes for fixtures installed outdoors are subject to change due to prolonged exposure to sunlight, pollutants, and other environmental conditions. Metal finishes will naturally mature over time, changing in appearance and creating a living finish. Painted finishes on outdoor fixtures may naturally fade over time, depending on the fixture’s exposure to the outdoor elements. Thus, any claim for fading, discoloration, or “patina” of a finish on an outdoor fixture is not applicable to the above warranty. See “Care and Maintenance”, page 6, for proper cleaning of the fixture.

This warranty covers only HeathCo LLC assembled products and is not extended to other equipment and components that a customer uses in conjunction with our products.

THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY, REPRESENTATION OR CONDITION OF MERCHANTABILITY OR THAT THE PRODUCTS ARE FIT FOR ANY PARTICULAR PURPOSE OR USE, AND SPECIFICALLY IN LIEU OF ALL SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES.
REPAIR OR REPLACEMENT SHALL BE THE SOLE REMEDY OF THE CUSTOMER AND THERE SHALL BE NO LIABILITY ON THE PART OF HEATHCO LLC FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO ANY LOSS OF BUSINESS OR PROFITS, WHETHER OR NOT FORESEEABLE. Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

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HeathCo LLC reserves the right to discontinue products and to change specifications at any time without incurring any obligation to incorporate new features in products previously sold.