

Sump Pumps

For Professional Technical Support call 1-844-241-5521

Where Used

In areas where unwanted water is gathering and could cause possible damage to surrounding property.

Typical Application

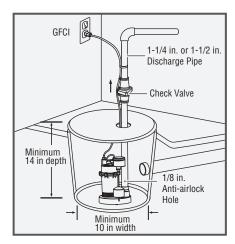
Primarily used in a household application where a sump basin (pit) is used.

Types of Sump Pumps

- There are submersible sump pumps ranging from thermoplastic to cast iron, both models come with either a tethered or a vertical float switch while offering a discharge tapping size to accommodate both 1-1/4 in or 1-1/2 in discharge pipe.
- There are also pedestal sump pumps ranging from thermoplastic to a combination stainless steel/cast Iron, both offering vertical float switches and 1-1/2 in discharge tapping.
- * A variety of warranties exist ranging from 1 year to 5 years on sump pumps.

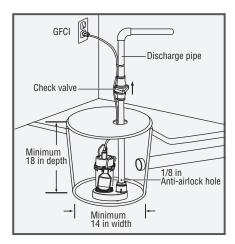
Typical Installations

Submersible Sump Pump Installation



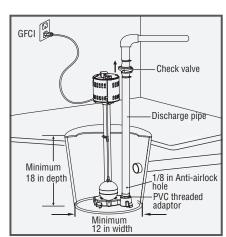
*Make sure pump cannot move in sump

Submersible Sump Pump Installation



*Make sure pump cannot move in sump

Pedestal Sump Pump Installation



*Make sure pump cannot move in sump

Frequently Asked Questions

1. What is the difference between pedestal and submersible sump pumps?

- Pedestal pumps have their base under water in the sump pit while the motor extends above the sump pit out of the water.
- Submersible sumps can be totally submerged under water.

2. Is there an advantage of one over the other?

- Pedestals will have a tendency to be top heavy and noisier than submersibles. Submersibles will stay positioned better in the pit due to better foundation relationship with the discharge piping.
- Submersibles run quieter since they are totally submerged in water, and last longer.

Page 1



Rev. 03/19/18



Sump Pumps

For Professional Technical Support call 1-844-241-5521

Frequently Asked Questions

3. What style/HP pump should I buy?

- If you were happy with the current style and performance of your existing pump, then replace it with the same style and horsepower.
- If not, the higher the horsepower the better the performance. Choose horsepower and float style that best suits your application.

4. How about the float switches?

• Tethered floats angle up as the water enters the sump basin (pit). Tethered switches need a minimum sump basin diameter of 14 in. Vertical switches are designed for straight up and down movement, which allows the pump to be put in a sump basin (pit) as small as 10 in.

5. What additional items may I need?

Additional items needed	Size	Internet#
Theaded adapter	1-1/4 in or 1-1/2 in male adapter	205727747 or 203811646
PVC pipe	1-1/4 in or 1-1/2 in	100147742 or 100135041
PVC elbow	1-1/4 in or 1-1/2 in	203812127 or 203812129
PVC coupling	1-1/4 in or 1-1/2 in	203811387 or 100342772
Check valve	1-1/4 in and 1-1/2 in	205616001

Troubleshooting

Problem	Possible Cause	Corrective Action
The pump does not start or run.	 No power. The impeller is blocked. The float switch failed. The motor failed. 	 Reset GFCI switch the fuse/Reset the breaker Secure the plug/Clean the plug prongs. Remove the debris around the impeller. Replace the float switch. Replace the pump.
The pump operates but pumps little or no water.	The screen is blocked. Debris is caught in the impeller or discharge. The impeller is broken.	Clean the screen. Remove the debris. Replace the impeller.
The pump starts and stops too often.	There is a backflow of water from the piping or the check valve is leaking. The float switch is stuck. The float switch failed.	Install a check valve or replace the check valve. Clean the float switch. Replace the float switch.
The pump will not shut off.	The float switch is tangled. The float switch failed.	Reposition the pump and make sure the switch moves freely. Replace the float switch.

Page 2

Rev. 03/19/18



