

*Limited Warranty*  
**Plate Steel Heaters**  
*(Inserts, Freestanding, and Pedestal)*



Vogelzang warrants to the original purchaser its products against premature failure of any component due to workmanship, quality, or materials as follows:

**TIME PERIOD:**

Firebox .....	Three Years
Flue Collar - if equipped .....	Three Years
All Doors .....	Three Years
Firebox Baffle .....	One Year
Door Gaskets .....	One Year
All Electrical Components (Including Blower) - if equipped .....	One Year
Cabinet and Trim .....	One Year

**CLAIM PROCEDURE**

Any defects should be reported to Vogelzang or its dealer and/or distributor giving descriptions and pertinent data, including proof of purchase which will be returned upon request.

Providing the heater has been installed and used in accordance with the Owners Manual supplied with the heater, Vogelzang will either:

- 1) Replace the defective part free of charge
- 2) Replace the heater free of charge
- 3) Where the defect is of a cosmetic (non-functional) nature, Vogelzang will bear reasonable expense to refurbish the heater, including such items as welding, painting, and incidental labor. A "Reasonable" is defined by terms of this warranty as \$30.00/hour with full refund for any purchase of parts from U.S. Stove Company.

**NOT COVERED**

Specifically not covered under terms of this limited warranty or any other warranty are problems relating to smoking or creosote. Smoking is attributable to inadequate draft due to the design or installation of the flue system or installation of the heater itself. Creosote formation is largely attributable to improper operation of the unit and/or draft as mentioned above. Also, not covered are:

- 1) Removal and re-installation cost.
- 2) Service calls to diagnose trouble (unless authorized in writing by the manufacturer, distributor, or dealer).
- 3) Painted or plated surfaces.
- 4) Damage or defect caused by improper installation, accidents, misuse, abuse (including overfiring) or alteration.
- 5) Transportation or shipping costs.

**LIMITATIONS AND EXCLUSIONS**

- 1) Vogelzang shall not be liable for incidental, consequential, special, or contingent damages anyone might suffer as a result of their breach of this written warranty or any implied warranty.
- 2) Should the heater be replaced by Vogelzang "free of charge", all further warranty obligations are thereby met.
- 3) Parts and/or service replacements made under the terms of this warranty are warranted only for the remaining period of the original heater warranty.
- 4) Without specific written exclusionary waivers, no one has authority to add to or vary this limited warranty, or to create for Vogelzang any further obligation of liability in connection with this heater or any other applicable accessory. Any further warranty implication applicable to this heater or any applicable accessory is limited in duration to the same time period as the original statement in the above schedule.

**YOUR DUTIES**

- 1) This heater, including all applicable accessories, must be installed and operated in accordance with local authorities having jurisdiction and the instructions furnished with the Owners Manual.
- 2) You should keep as permanent record your proof of purchase (or canceled check or invoice).

**PROBLEM/RESOLUTION**

- 1) As purchaser, you must first contact the dealer and/or distributor from whom you purchased your heater.
- 2) If within a reasonable period of time you do not receive satisfactory service from the distributor and/or dealer, write or call Vogelzang, Customer Service Department, including complete details of the problem and/or problems you are experiencing, details of your installation, your proof of purchase, and the heater serial number or test agency code number.

**WARRANTOR**

The warrantor of record is Vogelzang, 227 Industrial Park Road, South Pittsburg, TN 37380.  
Phone number: (800)-750-2723 or (800)-622-6950 • Website: [www.Vogelzang.com](http://www.Vogelzang.com)

**NOTE**

This warranty gives you specific legal rights; and, you may also have other rights which vary from state to state.

**IMPORTANT**

**Keep this warranty card for future reference.**

We congratulate you on your selection of Vogelzang and its products. Vogelzang is very proud of its products, service, employees, and satisfied customers. As CEO of Vogelzang, I would like to hear from you if you are not satisfied with the manner in which you have been handled by our distributor, dealer, representative, customer service department, parts department, or sales department. Please write me at the above address.

Sincerely

Calvin Haggard, CEO