



## **USE AND CARE INSTRUCTIONS**

***Creative Solutions, LLC***

### **Proper Care and Maintenance:**

Your mailbox or mailbox Post will require maintenance to keep its appearance and to extend its useful life. Follow manufacturer's assembly and installation instructions for your specific product to ensure warranty coverage and proper use of your product. Failure to follow instructions will void warranty. The frequency and amount of maintenance is dependent upon the type of weather elements your product is exposed to, the type of finish on your product, and the type of material your product is constructed from. If your product begins to look dirty or weathered, clean the surface by gently rinsing and removing build up with mild soap and water. Please follow the below care and maintenance guidelines and refer to your product's instruction sheet(s) for additional use and care guidelines specific to your product.

### **Steel/Paint Finish – Rust Resistant Powder Coat Paint**

Our mailboxes are protected by rust resistant powder coat paint. With a minimum amount of maintenance, your mailbox can look like new for a long period of time. Like any outdoor product made of steel, surface rust may appear over time depending on its placement or environmental conditions. Wipe any surface rust with a steel wool pad and clean with a damp cloth and household detergent occasionally. Coat your mailbox with a high quality car wax and your mailbox will retain its finish. If necessary, touch up paint may be required to maintain the mailbox and extend its useful life. Addition of paints or finishes is not warranted.

### **Polymer/Plastic**

Mailboxes and accessories made from polymer or plastic are low maintenance products. Clean product with mild soap and water to remove dirt and build up.

### **Post Installation**

Warning: Check for underground pipes or cables before installing anchor or post.

### **United States Postal Service Regulations:**

Postal patrons are required to contact the local post office before installing the mailbox to ensure its correct placement and height from the street. Generally, mailboxes are installed at a height of 41 – 45 inches from the road surface to inside floor of the mailbox and are set back 6-8 inches from the front face of curb or road edge to the mailbox door.

For further assistance, please contact your local U.S. Postal Service facility or carrier.

### **Customer Service:**

Customers should not contact their place of purchase. For customer service regarding warranty or assembly of product, please call 1.877.544.5220 for immediate assistance.

**Website: [postalpromailboxes.com](http://postalpromailboxes.com)**