

## Why buy from a bObsweep authorized retailer?

The bottom line is that when you adopt bObi from an authorized seller, you can be sure it's bObi and not an imposter! Sellers become authorized because we know the bObsweep you receive from them is both new and ORIGINAL. bObi is a sophisticated robot who embodies her carefully-crafted, sensitive, and intelligent organs under her beautiful face.

Change one single thing in her, and bObi is no longer the complete cleaning mate that she is.

Assurance of her holistic harmony is what gives us the confidence to stand behind her with a lifetime of support. Yes! All our bObsweep family members who adopt bObi through an authorized seller enjoy a lifetime of after-sale support in addition to the one year limited warranty and the 5-year subsidized repair.

## What happens if I buy bObi through a third-party seller?

Purchasing products from an unauthorized entity places our valued customers at risk. There are many third-party individuals who sell used "bObsweep" online, many of whom advertise them as "manufacturer refurbished" and "new"!

Please be aware that none of the third-party sellers are endorsed by bObsweep and we cannot attest to the authenticity of their listings or protect you from receiving products that are counterfeit, used, defective, or otherwise inconsistent with our strict guidelines. As a result, we cannot provide the same support on products sold under bObsweep's name through these sellers.