

ALFRESCO HOME

Product Warranty and Care – Casual Furniture

Cast & Extruded Aluminum, Everwoven™ All Weather Wicker, and FSC Eucalyptus

22, 54, 55, 56 and 59 Series

These collections are produced from cast aluminum, extruded or solid aluminum tube, powder coated steel, with stainless steel hardware where applicable. The aluminum and steel is polished and washed in an acid solution, dried in an oven, cooled, and then powder-coated. Cast and extruded Aluminum is less likely to rust than any other outdoor furniture frame.

Limited Residential Warranties

Alfresco Home cast aluminum furniture (22, 54, 55, 56 Series) and iron (59 series) is warranted against all manufacturer defects in materials and workmanship as outlined below:

- **22 series:** 10 years from the date of purchase on frames, 2 years on Finish and wicker, and 1 year on sling and factory cushions.
- **55 series:** 5 years from the date of purchase on frames, 2 years on finish, and 1 year on LP Burners.
- **54 Series:** 5 years from date of purchase on frames, 2 years on finish, wicker, and sling, and 1 year on factory cushions.
- **56 Series:** 5 years from date of purchase on frames, 2 years on finish, and 1 year on sling.
- **59 Series:** 1 year from the date of purchase on frames & faux wood slats.
- Normal wear and tear, improper assembly, improper overwinter care, and exposure to water and or sub-freezing temperatures are not covered.
- Chips, scratches, misuse, and damages outside normal wear and tear are not covered
- Fading and or discoloration resulting from improper assembly or exposure to the elements, oils, spills, fluids, chemical or any other causes are not covered.
- All warranty claims are made to the original purchaser with proof of purchase.
- **See Warranty General Terms.*

Everwoven™ by Alfresco Home (All Weather Wicker on Aluminum Frame)

Three-Year Limited Residential Warranty (43)

Alfresco Home offers a 3 year limited warranty from purchase date for All Weather Wicker aluminum frame only products, a 2 year limited warranty

for All Weather wicker IRON products, and a 1 year limited warranty for factory supplied cushions.

Two-Year Limited Residential Warranty (46)

Alfresco Home offers a 2 year limited warranty from purchase date for All Weather Wicker Aluminum Frame product, 2 years on FSC Eucalyptus products, and 1 year on factory cushions.

This warranty (43, 46 series) is warranted against defects in materials and workmanship as outlined below:

- Frames are warranted against defects in material and workmanship.
- All Weather Wicker is warranted against peeling, cracking, and fading.
- Damage to frames, welds, or wicker resulting from improper assembly or exposure to water and the elements, or sub- freezing temperatures is not covered.
- Normal wear and tear, improper assembly, improper use and care, and general frame rusting are not covered.
- Chips, scratches, misuse, and damages outside normal wear and tear are not covered
- Glass table top damage regardless of the time frame or occurrence is not warranted.
- FSC Eucalyptus tables and components have a hand applied finish that creates a natural weathered effect. Variation in color and tone as well as slight surface imperfections are deemed as normal and not covered.
- All warranty claims are made to the original purchaser with proof of purchase.
- **See Warranty General Terms*

Warranty General Terms

- *Alfresco Home reserves the right to inspect all items claimed to be defective.*
- *Under the terms of these warranties, the manufacturer will repair or replace any item if deemed necessary. If discontinued, it will be replaced with a similar style and finish.*
- *Any items used for commercial purposes are not covered by these limited warranties.*
- *Any warranty issue must be brought to the attention of the retail vendor and will only be honored after inspection and with dated receipt of purchase.*
- *All warranties are not transferable.*
- *Normal wear and tear is excluded.*
- *Improper handling, use, care, acts of god, accidents and commercial use voids these warranties.*

43 Series

Our most traditional woven series, these lovely Everwoven™ classics offers the following features:

- PE synthetic wicker with UV stabilizers on an aluminum frame

- Boxed RTA collections have iron frames with factory supplied cushion.
- Stackable for efficient loading (on select collections)
- Recessed glass on coffee table & side table items (on select cushions)
- Generously sized seating throughout series.

Maintenance and Use – Wicker (43, 46, 54)

Use a damp cloth with mild soap and water to clean the all-weather wicker furniture. Do not use detergents or abrasives. Table glass is tempered and can be cleaned with standard glass cleaner. Do not use HOT water on glass.

For KD sets, connection points are Iron. If water gets into the tube, it can rust. After the season is over, we suggest the consumer dis-assemble the set and use Rust-Oleum® on those areas, let it dry completely, and then re-assemble.

Maintenance and Use – FSC Eucalyptus (46)

The Alfresco Home FSC Eucalyptus tables have a vintage hand-applied vintage waterproof finish that creates a natural weathered effect. Variation in color and tone as well as slight surface blemishes are normal and enhance the natural beauty of the tables. Over time the hand-applied vintage finish will fade and the tables will develop their natural silver-grey patina.

Ever-Wood™ by Alfresco Home

Product Features, Benefits and Care.

Engineered to provide years of enjoyment, Ever-Wood™, is a very low maintenance material. Produced in a solar energy facility and using recycled synthetic aromatic polymer, Ever-Wood™ by Alfresco Home is 100% produced in the United States of America. Ever-Wood™ is a non-porous all-weather material using only stainless hardware. Of course, exposure to the outdoor elements will occur and cleaning and care should take place as follows.

Cleaning

Use hot soapy water with a soft but firm bristle brush to remove surface dirt and grime. Murphy's Oil or Simple Green cleaners help with tougher stains. Never use cleaners containing aromatic solvents on the Ever-Wood™.

Maintenance

Ever-Wood™ products are produced with a futuristic outdoor material. If the material is damaged during use (scratched), it can often be repaired. For surface scratches use a fine grade of steel wool (0000 grade) and lightly sand the area in the direction that the embossing pattern runs. Apply enough pressure to gradually minimize the scratched area. Once the scratches are reduced the surface area may appear dull and possibly even lighter in color. With time this will be less noticeable as product is exposed to the elements. To finish the repair, apply furniture polish or carnauba wax and buff to a finish.

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Product Care and Warranty – Casual Furniture - continued

Cast & Extruded Aluminum, Everwoven™ All Weather Wicker, and FSC Eucalyptus

General Cushion Information

Cushion Construction: Alfresco Home cushions are engineered using high density foam wrapped with Dacron and are finished with either **Sunbrella™** or factory-supplied olefin fabrics.

Custom Domestic Cushions: All of our Custom domestic cushions are made with **Sunbrella™** fabrics. Custom cushions can be found on over twenty Alfresco Home Cast Aluminum, Mixed Material, and Everwoven™ All Weather Wicker collections. Exceptions are our Cushion Inclusive collections.

Sunbrella™ Fabrics: Durable **Sunbrella™ fabrics are 100% solution dyed acrylic.** Sunbrella provides a 5-year limited warranty for furniture fabric. Additional warranty information is found at www.sunbrella.com.

Cushion Inclusive Collections: Cushions featured on many of our Cushion-Inclusive Cast Aluminum and Everwoven™ All Weather Wicker Collections use **factory-supplied olefin fabrics.** Everwoven All Weather Wicker Cushion Inclusive collections are Cotswold, Logan, Siesta, Isabella, and Grand Cayman.

Cushion Care: Cushions and fabrics may be cleaned with mild soap or detergent mixed with cold water. Always allow fabric to air dry. When not in use, store cushions out of the elements for proper maintenance.

Cushion & Fabric Care: Custom cushions are available on all furniture in the Alfresco Home Furniture Collection. When you are ordering cushions, please note the furniture item number and fabric item number to properly identify the cushion. All cushions are produced to maximize both comfort and durability. High density foam wrapped in Dacron is the standard construction for the majority of the domestic cushions in our custom cushion program.

General Cushion Maintenance: Cushions may be cleaned with mild soap or detergent mixed with cold water. Always allow the fabric to air dry. When not in use, store cushions out of the elements for ultimate longevity. Alfresco Home does not extend any warranties on cushions, or fabrics. Please visit the **Sunbrella™** website for further fabric care and cleaning instructions.

Mosaic Collections:

Marble, Travertine & Slate with Wrought Iron

Alfresco Home's popular Mosaic Collections offer a panorama of natural marble, travertine and slate arranged in unique and striking proprietary designs of color, material and texture. While celebrating craftsmanship with every marble mosaic table design, we combine the earthy textures and tones of these natural elements. The artistic patterns bring an enduring beauty providing unforgettable centerpieces for any interior or exterior setting.

21 Series

Mosaic Table Tops

These mosaic table tops are hand-set and grouted with industrial adhesives for maximum durability. The tops are finished and sealed with an industrial-grade sealant for superior protection.

Natural wear and tear of elements may lead to blistering of silicone top seal and natural aging of travertine, marble or slate. Small cracks in grout, small holes in stone surface, and color oxidation are common reactions to nature and under normal use have no impact on product quality.

If stained with wine or coffee, wipe away immediately with mild soap and water. Do not use detergents or chemicals to clean surface as this will damage the table tops' protective coating.

Marble Mosaic Iron Frames

Table and chair frames are dipped in a zinc phosphate bath and then E-Coated to help create a weather resistant coating that delays the onset of rust. The wrought iron chairs, bases, and frames are quality checked for strength and durability. A colored powder-coating finish (pulverac powder) is applied and baked at 210°C onto the iron for stronger color and protection.

Forged wrought iron will eventually rust in spots due to natural reactions. While the E-Coating is an excellent protector; general maintenance and care will help maintain your product. Wrought iron chairs and table under-carriage can be washed with mild soap and water, only. Rinse and dry thoroughly. For maximum protection against UV light treat frames with liquid wax, annually.

Do not use any chemicals or abrasives to clean furniture as these may affect the finish.

When not in use, it is strongly recommended that tables and frames be covered or stored out of the elements. These actions will help protect your furniture and prolong its original appearance.

Tabletops are sealed with Aquamix® Stone Enhancer. The overall process creates a smooth tabletop surface with architectural edge.

28 Series – Piccolo Bistros and Accessories

Our Piccolo Bistros and Accessories offer an excellent value option in ceramic tile table top product. All 28 series tops are set in an iron tray and feature adjustable base feet using galvanized hardware throughout. The care, maintenance and warranties of the 28 series are the same as those of our other mosaic collections.

21 and 28 Series Factory Supplied Cushion & Fabric Care

All furniture in Alfresco Home's Mosaic Collections (21 and 28 Series) comes with a factory-supplied cushion. These cushions are produced with high

density foam wrapped in Dacron. The inner covers are made of white polyester. There are no warranties on these cushions.

General Cushion Maintenance

Cushions can be cleaned with mild soap or detergent mixed with cold water. Always allow the fabric to air dry. When not in use cushions should be stored out of the elements for ultimate longevity. Alfresco Home does not extend any warranties on cushions, or fabrics.

Mosaic Collections

One-Year Limited Warranty

Alfresco Home offers a 1 year limited warranty from purchase date for Mosaic Collections' products. This warranty is against defects in materials and workmanship as outlined below:

- Iron Frames are warranted against defects in material and workmanship. General frame rusting is not covered.
- Damage to frames or structures due to improper maintenance, storage, movement, assembly, or exposure to freeze/thaw conditions or coastal salt air is not covered.
- E-coating finish is warranted against peeling or blistering.
- Normal wear and tear – including chips and scratches - as well as improper assembly are not covered.
- Exposure to the elements, mildew and improper care are not covered.
- *See *Warranty General Terms*.

Warranty General Terms

- *Alfresco Home reserves the right to inspect all items claimed to be defective.*
- *Under the terms of these warranties, the manufacturer will repair or replace an item. If discontinued, it will be replaced with a similar style and finish.*
- *Any items used for commercial purposes are not covered by these limited warranties.*
- *Any warranty issue must be brought to the attention of the retail vendor and will only be honored after inspection and with dated receipt of purchase.*
- *All warranties are not transferable.*
- *Normal wear and tear is excluded.*
- *Improper handling, care, acts of god, accidents and commercial use voids these warranties.*

ALFRESCO HOME

Product Care and Warranty – Garden Accents

Terra Fresca™: Terra Cotta, Glazed Ceramic, , Fiberstone™, Ceramic and Resin Fountain Collections

Construction:

Due to the artisan production methods used to produce our garden accents no two items will be exactly the same. This often enhances the beauty and uniqueness of each individual piece. Variations in color, texture, and form, as well as naturally created small holes and pitting are deemed as normal and acceptable for these products. These variations are not defects. Please note that colors presented in the catalog are for presentation purposes only and actual product colors will vary.

Product Care:

Planters should be stored out of the elements for the winter. Covered porches, sheds, garages or basements are great storage areas during winter months.

For planters that are left outdoors we strongly recommend the following care guidelines:

- Do not block the drain hole when planting. Water must be able to drain.
- Raise planters off the ground with some type of riser (e.g. wood strips) so drain hole is not blocked and air can pass freely underneath.
- Keeping any planter raised off the ground helps prevent the planter from freezing to the ground.
- Wrap the entire planter in burlap, a blanket, or other absorbent material and then cover with dark plastic. This keeps moisture away from the planter.

Please note that these suggestions increase the probability of Glazed, Terra Cotta, and Fiberstone™ Planters successfully over wintering. However, these actions do not guarantee that planters left outside will make it safely through the winter. There are no planter warranties. Alfresco Home is not responsible for any damage due to weather conditions.

Alfresco Home Beverage Coolers (22, 30, 43, 54 Series)

Alfresco Home's extensive Beverage Cooler Collection proves that function can be beautiful! The 22 series coolers are cast aluminum frames with stainless steel buckets, the 43 and 54 series coolers are Everwoven™ All Weather Wicker with a plastic insert, and

The 30 series coolers are fully glazed earthenware produced in traditional kilns. The hand-made production process ensures that each piece has variations that give it its own character. No two pieces/parts will be exactly alike.

Glazed beverage coolers are supplied with a simple drainage plug but a wine cork can also do the job if needed. Small Beverage Coolers have no drainage hole. Humidity, evaporation and the natural characteristics of melting ice and

water will lead to some sweating and leaking of water in the beverage cooler. These actions are deemed as normal. Alfresco Home strongly advises that all glazed pottery products be removed from the elements and stored in a dry location during the winter season.

Ceramic Cachepots (32, 34, 62, 65, 68 series)

Alfresco Home has designed ceramic and earthenware containers that are not only decorative but also can function as a magazine holder, towel holder, or even as a container for your kitchen utensils. The possibilities are endless. Each piece comes with rubber protector feet for the bottom of the container. When putting fresh flowers/water in any of these pieces, it is recommended that a plastic liner be used to further protect the surface on which the product is placed. The natural characteristics of the planters may cause sweating or leaking. We recommend using a cork mat to protect the surface of your furniture. Always test your products in a non-critical area to make sure you have taken the proper precautions to eliminate any issues. Alfresco Home is not responsible for any damage that may occur to furniture or other articles due to non-adherence to these recommendations.

Glazed Pottery (30, 35, 37, 38, 60 series)

Alfresco Home's Terra Fresca™ glazed planters are constructed in an eco-friendly process that fires the planters either in gas kilns (35,38) or in dragon kilns (30, 37 & 60). The manufacturing process elevates the ovens' temperatures to over 1000 degrees centigrade. This process "bakes" the earth resulting in a superiorly-constructed product. The firing also infuses variation into each piece – resulting in a finished product that displays unique, artistic characteristics. The glazes used throughout these collections are all "living" glazes which have a special, reactive nature that ensures that no two pieces are exactly alike. Proper care for these planters in colder climates is necessary for the preservation of the product.

Dolce Glazed Pottery (31, 34, 62 series)

Our Dolce Glazed Planters are produced with Terra Cotta, White Clay and Black Clay bodies. Although their rich, substantial glazes suppress moisture absorption, rain and snow can still get inside the planter, freeze, expand and potentially crack a planter wall. Proper care for these planters in colder climates is necessary for the preservation of the product. See general product care instructions.

Terra Cotta Pottery (60 series)

Terra Cotta is a naturally porous material that has the ability to absorb and release moisture. Proper care for these products in colder climates is necessary for their safe preservation. Simply stated, Terra Cotta planters must come indoors, out of the elements for over-wintering.

Fiberstone™ Planters and Statuary (61 series)

Alfresco Home Fiberstone™ is made of stone powder, clay powder, magnesium, and fibers that make the product not only sustainable outdoors but light weight enough to move around home and garden. The durable Fiberstone™ blend allows for hand applied, water based patinas and various spray-coated textures. The product will naturally weather and age when used in an outdoor environment. Please note the Antique Rust finish contains real

iron powder in the patina and rain can reveal iron residue on the hand if touched. We suggest that these products be stored out of the elements during winter months.

Alfresco Home Fiberglass Reinforced Cement Planters (67 series)

Alfresco Home Fiberglass Reinforced Cement Planters provide a lightweight and durable product. These handmade planters are UV resistant – perfect for indoor and outdoor use with a drain hole and plug. We recommend that these planters not be left outdoors over winter. Covered porches, sheds, garages or basements are great storage areas during winter months.

Acqua Fresca™ Fountains (74 series)

Alfresco Home offers both Ceramic Glazed and Resin Fountains. Alfresco Home ceramic fountains are extremely popular choices for those interested in vibrant, glazed colors.

No two fountains will ever be exactly alike nor exactly resemble the catalogue photo due to the artisan glazing process used in production of these unique fountains. All fountains include submersible pumps.

The fountains (74) are cast in resin making them lightweight and easy to move. All patinas are hand applied. While many include lighting, all include submersible pumps. There are no warranties on the pumps. Replacement pumps are available for purchase. All fountains must be stored indoors for the winter and in colder climates.

Martini and Piccolo Bistros and Accessories (26 and 28)

Our Martini Bistros offer an excellent value option in iron with comfortable seating and pop in color. Our 28 series Piccolo ceramic tile and iron Bistros and Accessories offer excellent value and variety. All 28 series ceramic tile tops are set in an iron tray and feature adjustable base feet using galvanized hardware throughout. All 28 series bistro chairs are cushion inclusive. These cushions are produced with high density foam wrapped in Dacron. The inner covers are made of white polyester. There are no warranties on these cushions.

Wrought iron chairs and table under-carriage can be washed with mild soap and water, only. Rinse and dry thoroughly. Do not use any chemicals or abrasives to clean furniture as these may affect the finish.

When not in use, it is strongly recommended that tables and frames be covered or stored out of the elements. These actions will help protect your furniture and prolong its original appearance.