

## TROUBLESHOOTING

### Unit Fails to Boil

The unit has probably not been left for long enough to cool - refer to section on safety cut-out.

### Unit Leaks Steam from Pressure Relief Valve

The pressure relief valve is a special low pressure valve and cannot be replaced by any other valve. If steam is leaking from the valve, the most likely cause is a blockage in the hose. Allow the hose to cool then remove the hose and check for any blockage. Always check the inlet in the tool you are using.

**UNDER NO CIRCUMSTANCES FORCE THE VALVE SHUT. THIS IS OPERATING FOR YOUR PROTECTION.**

**IF YOU REQUIRE FURTHER ASSISTANCE PLEASE CONTACT OUR HELPLINE ON:**

**Tel: 888-783-2612 email: [questions@earlex.com](mailto:questions@earlex.com)**



#### INFORMATION ON THE DISPOSAL OF WASTE ELECTRICAL AND ELECTRONIC EQUIPMENT KNOWN AS WEEE

Your attention is brought to new directives applicable to the disposal of this electrical equipment, where in accordance with legislation this product must not be disposed of in your normal household waste. Instead it is your responsibility to dispose of this type of waste by handing it over to special designated collection points for recovery and recycling. This product is marked with a 'Wheelie bin' symbol with a cross on it to remind you of this action. The objective of this directive is to help conserve resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste please contact your local authority, take back facilities are free of charge.



#### WARRANTY

This product is guaranteed for a period of 24 months against faulty materials and workmanship.

Whilst every possible care is taken by Earlex to ensure that our products leave the factory in good working order, Earlex cannot under any circumstances accept liability for problems or damage caused by their subsequent use.

It is the responsibility of the user to ensure that surfaces to be treated, cleaned or stripped are suitable for steam.

This warranty does not affect your statutory rights. This warranty excludes the use for hire purposes.

In the event of a fault occurring please contact our helpline before returning the unit to our Service Department at the address below together with a copy of your purchase receipt. All repairs will be dealt with speedily.

**Questions? Call toll free: 888-783-2612**



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