

THE MANUFACTURER WARRANTS:

Your IRIS USA, Inc. products are to be free from defects in material and workmanship under normal non-commercial, household use, when operated and cared for in accordance with the Manufacturer's written instructions provided.

THE LIMITED LIFETIME WARRANTY ("WARRANTY") DOES NOT COVER:

Any damage caused by accident, misuse or abuse, including without limitation, damage caused by use in a humid area, improper cleaning, neglect, alteration, fire, theft, non-recommended temperature use and does not apply to minor imperfections, scratches, stains, discoloration, surface markings as a result of shipping or other damage to external or internal surfaces which does not impair the utility and/or functionality of the product.

TO OBTAIN SERVICE:

If service should be necessary, you should contact IRIS USA, Inc. Customer Service ("Customer Service") at 1-800-320-4747). You may then return the properly packaged product(s), (using adequate packing and shipping material to prevent damage in transit), with postage prepaid along with name, address, telephone number, model number and proof of date of purchase (a copy of the receipt) and a detailed description of the claimed defect. This warranty shall not cover any damage incurred to the products during transit to Customer Service. You shall have the obligation and responsibility to: pay for all services and parts not covered by the warranty

MANUFACTURER'S OBLIGATION:

The Warranty may not be altered, expanded, extended, revised or varied except by written instrument executed by the Manufacturer.

THE MANUFACTURER'S LIABILITY UNDER THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT OF THE DEFECTIVE PRODUCT(S) AT THE MANUFACTURER'S SOLE AND EXCLUSIVE OPTION. THE MANUFACTURER WILL REPLACE ANY ITEM FOUND TO BE DEFECTIVE IN MATERIAL OR WORKMANSHIP WITH THE MOST COMPARABLE CURRENT ITEM. IRIS USA, INC. DOES NOT ACCEPT SPECIAL REQUESTS, NOR DO WE HAVE THE ABILITY TO UPGRADE IN EXCHANGE FOR MONEY. THE MANUFACTURER SHALL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER DIRECT OR INDIRECT. THE WARRANTIES SET FORTH HEREIN ARE EXCLUSIVE AND NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USE ARE MADE WITH RESPECT TO THE PRODUCTS.

Some states do not allow the exclusion of limitation of incidental or consequential damages, so the above limitation exclusions may not apply. This Warranty gives specific legal rights, and there may also be other rights which vary from state to state.

DISCONTINUED ITEM RETURNED:

If the item returned is discontinued and is no longer available, IRIS USA, Inc. will automatically replace your item with the most comparable item currently manufactured.

Attn: Customer Service (Returns Department)

IRIS USA, Inc.

11111 80th Avenue

Pleasant Prairie, WI 53158

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