



S T O F

If you are not 100% satisfied within 14 days of your purchase Deltess Corp. will exchange the merchandise for a new item or your money back. Please fill out the enclosed e-mail form prior to returning any merchandise. Deltess will not accept returned items after 14 days from the date of purchase. Items must be returned in the original factory packing. Make sure to include the shipping slip or your name with the order number. We will require you to enclose your invoice with your return authorization # printed on the invoice. Returns must be shipped "freight prepaid." Items received "freight collect" will be returned to the customer's expense.

**\*D:**

Any products delivered from Deltess damaged must be reported to us within 5 days of delivery in our contact us e-mail form for approval. The order number and a brief detailed summary of the purchased merchandise, which has not been reported within the 5 days of delivery will be refused. We will require a return shipping fee.



**Ostrichchair.com is Ostrich official warranty handler for Ostrich products. Please read through ostrichchair.com or email to: [info@deltess.com](mailto:info@deltess.com)**

Ostrich Products have been designed and manufactured in order to provide the maximum satisfaction and durability. This guarantee covers manufacturing or material defect. This guarantee does not cover commercial use, improper assembly, misuse, or breakdown of colors and material over time.

**Should a warranty issue arise, please initially contact the retailer where you purchased the product accordingly. All warranty issues must be handled between the retailer and the customer.**

Ostrich products are solely intended for personal and leisure use. Ostrich accepts no responsibility for use for commercial purposes. Ostrich products are designed and manufactured for normal use as a chair for one person, use by 2 people at the same time, even for a short period or leaning on it partially.

Individuals should sit down in the chair without "falling" into it, and should change position without standing up.

If you have any reasonable concerns about a pre-existing medical conditions or special physical conditions, please consult your physician before using the chair.

Ostrich chairs should be stored where they will be protected from adverse weather conditions and should be kept clean and dry.

Ostrich Product has been designed and manufactured in order to provide maximum satisfaction and durability. This guarantee does not cover damages that arise from business use, improper assembly or set up, normal wear and tear, or misuse.



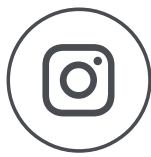
**Note:** If you purchased your Ostrich chair or PakSeat at ostrichchair.com or pakseat.com, enjoy fr  
purchased your Ostrich chair or PakSeat at another retailer, your replacement or replacement pa

**Note:** Undamaged products purchased from a Deltess Corp dealer must be returned to the deale  
returned to Deltess Corp for refund of the cost of the product.

**Rust:** Ostrich uses steel in a variety of applications and forms for its outdoor furniture because of  
components can rust and are not covered under warranty.

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