

Warranty Information for Arrow Storage Products

We warrant that our outdoor storage buildings will not fail due to perforation caused by rusting through of material. We will replace any part found to be perforated by rust under normal use and service within that period. For your warranty to be in effect, the building must be maintained as directed in the Owner's Manual.

ShelterLogic Corp. warrants to the original owner that our outdoor storage products are free from defects in material and workmanship. ShelterLogic Corp. will send replacement parts free of charge found to be defective or missing.

Warranty period for CPH Model Carport is 10 years from date of purchase.

This warranty only covers failures which occur during normal use and does not extend to color change arising due to normal weathering or damage resulting from misuse or neglect, commercial use, failure to follow assembly instructions and the owner's manual (including proper anchoring of a shed or building), painting, forces of nature and other causes which is beyond ShelterLogic Corp's control. Storage of pool chemicals and use of pressure treated wood for the floor will cause steel corrosion which will not be covered under warranty. The warranty is void if the product is modified in any way. In no event shall ShelterLogic Corp. be liable for incidental or consequential damages.

A purchase receipt or other proof of date of original purchase will normally be required before warranty service is rendered. In no event will ShelterLogic Corp. pay the cost of taking down the product, cost of flooring, construction labor, or any other related costs.

ShelterLogic Corp. reserves the right to request photographic proof of product defect to aid in determining extent of defect and aid in quality control efforts. ShelterLogic Corp. reserves the right to discontinue or change parts. If a part has been discontinued or is not available, ShelterLogic Corp. will substitute a part as may be compatible and available.