

**LOWEST TOTAL
PROJECT PRICE
GUARANTEED**

We'll match any
comparable
product +
installation
quote.



CARPET BUYING GUIDE

More saving. More doing.®



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5 EASY STEPS TO BUYING CARPET

AT THE HOME DEPOT

Carpet buying is now easier than ever with the Home Depot's 5-step guide.

STEP 1: PICK YOUR CARPET

The Home Depot has a wide range of carpet choices to fit any room, lifestyle, budget and timeline. We offer the best assortment with the newest looks and colors along with timeless choices.



1

STEP 3: RECEIVE YOUR PERSONALIZED QUOTE

You will receive a personalized project quote within 48 hours of your in-home appointment. We can review this quote with you over the phone or back in the store and make any necessary changes.



3

STEP 5: NEW CARPET INSTALLED

We set up your installation appointment within 24-48 hours of your purchase. Our local, licensed installers take care of everything to get your new carpet installed. Most carpet installations are completed in 1 day.



5

STEP 2: SCHEDULE AN IN-HOME APPOINTMENT

Once you have selected your carpet, the Home Depot sends a certified technician to your home to review the rooms to be carpeted, take precise measurements, and document the rooms for our install partners. We come when it works for you.



2

STEP 4: COMPLETE YOUR PURCHASE

After finalizing your quote, there are multiple ways to pay for your project. You can complete your purchase over the phone or back in our store. Home Depot offers a range of flexible credit options.



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HOW LONG WILL MY CARPET LAST?

WARRANTY OPTIONS

Each of our carpet collections comes with its own warranty.

trafficMASTER™

**HOME
DECORATORS
COLLECTION™**

lifeproof™

**Stain
Warranty**

5 years

15 years

Lifetime

**Wear
Warranty**

5 years

15 years

25 years

Professional cleaning is required every 12 to 18 months for warranty coverage.
For more warranty details, visit homedepot.com/carpetwarranty.

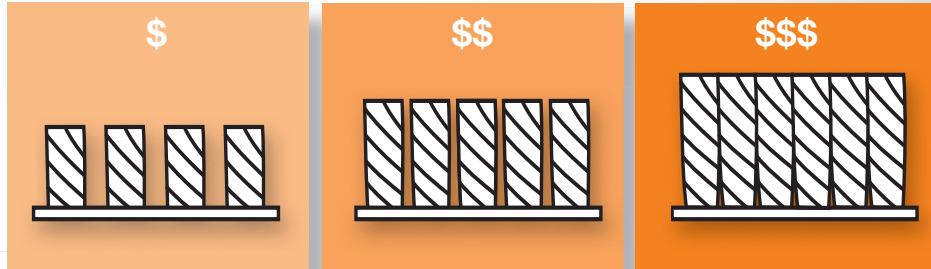
On average,
customers
replace their
carpet every
8-10 years



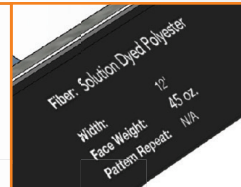
WHAT MAKES A GOOD CARPET?

FACE WEIGHT

Face weight is a large factor in carpet price. A higher face weight means more yarn that will last longer and withstand high-traffic areas.



Face weight is listed here on a carpet sample



Face weight is similar to thread count in bedding: **the higher, the better**



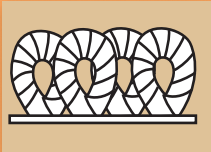
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WHAT KIND OF CARPET IS RIGHT FOR MY ROOM?

OUR RECOMMENDATIONS

Any type of carpet can be used in any room. The chart below shows which kind of carpets are preferred in different rooms based on our customer preferences.

	Texture/Twist	Pattern	Loop/Berber
Style of Carpet			
Bedrooms	✓	✓	
Family Room/ Den	✓	✓	
Basement	✓		✓
Hallway/ Stairs	✓	✓	✓
Office	✓	✓	



WHAT IS THE BEST PADDING FOR ME?

CARPET PAD

Carpet pad thickness and density have a major impact on the feel and life of your carpet.



COMFORT
&
DURABILITY

low high



COMFORT
&
DURABILITY

low high



COMFORT
&
DURABILITY

low high



EARTH FRIENDLY

Every year, 100 million pounds of scrap foam is recycled to make our carpet pads. Reclaimed, recyclable materials are sourced from automobile, shoe, mattress and furniture manufacturers to help minimize the waste impact in our landfills.

Some carpets require specific padding. Ask associate for more details.

**Our carpet
pads come with
a spill-safe
moisture barrier
to prevent odors
and stains**

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WHY CHOOSE THE HOME DEPOT FOR MY INSTALL?

LIFETIME INSTALLATION WARRANTY

The Home Depot stands behind all installations performed by our network of independent flooring professionals. Your carpet will be installed by an expert who is badged, licensed and background checked. We guarantee that workmanship for life.

PROVEN CUSTOMER SATISFACTION

Customers give our installation services a 4.5 out of 5-star satisfaction rating, reporting they were "Completely Satisfied" (Voice of Customer Survey, May 2019). Read our reviews at [homedepot.com/carpetinstall](https://www.homedepot.com/carpetinstall).



Our average installer has **15+ years** experience



SPEED

The Home Depot offers several choices to accommodate your schedule.



HOW DO I PREPARE FOR INSTALLATION?

INCLUDED IN YOUR INSTALLATION

Installation includes free rip up and haul away of old carpet, basic furniture moving** and stairs.

PREPARATION CHECKLIST

- Clear all surfaces and floor spaces
- Remove hanging mirrors and artwork*
- Detach and store all wiring from TVs, computers and other electronics
- Remove bedding and disassemble beds
- Clear and disassemble wall units, bookcases and entertainment centers
- Clear closet floors and remove low-hanging clothes
- Move any large heavy or fragile items not included in the basic furniture moving service**

*excluding wall mounted TVs



Most installations
take less than
24 hours

**We move ALL disassembled furniture for FREE. For customer convenience, we offer disassembly and reassembly for an additional charge. We will not move the following items: pianos, organs, waterbeds, pool tables, safes, grandfather clocks, delicate antiques and heirlooms, aquariums, pet tree houses, large exercise equipment and weights, video game electronics and machines.

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HOW DO I GET SAMPLES?

IN-STORE

Take home a free sample board today or set up an in-home appointment and receive 3 free 8"x8" samples of your choice.

Carpet
samples are
FREE at your
local store



ONLINE

Order carpet samples online and receive free next day shipping. Visit [homedepot.com/carpet](https://www.homedepot.com/carpet).



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WHICH CARPETS DO I LIKE?

As you review your carpet options with our flooring specialist, note your thoughts and ideas here.

	Option 1 _____	Option 2 _____
Carpet Brand	_____	_____
Carpet Style	_____	_____
Carpet Color	_____	_____
Carpet Pad	_____	_____
Other Thoughts	_____	_____

Associate who assisted me: _____

In-home appointment (measure #): _____

In-home appointment date: _____

Desired install date: _____

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lifeproof™

100% LIFEPROOF.
0% WORRIES.

Make carpet stains a thing of the past. The Home Depot's exclusive LifeProof carpet has built-in stain protection to resist everything from spills to pet mishaps. And with a Lifetime Stain warranty plus a 25-year Wear warranty*, you'll enjoy your worry-free floor for years to come. Choose from dozens of styles and hundreds of colors to find the right carpet for every room.

*See page 4 and homedepot.com/carpetwarranty for details.

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