



300 N. Oakley Blvd,  
Chicago, IL 60612

Web Page:  
[www.Bird-X.com](http://www.Bird-X.com)

## Your Warranty Options

### Original manufacturer's warranty

Electronic bird repelling products from Bird-X, Inc. carry a **6-month original manufacturer's guarantee** to be free from defects in manufacture. If your electronic bird repeller fails to operate during normal use within this covered period, Bird-X, Inc. will repair or replace the unit at its discretion.

### Extended warranty protection

For long-term protection, Bird-X offers an **Extended Warranty**. This will cover the cost of any needed repairs to, or replacement of, your unit for two years beyond the original 6-months, under normal usage, for a total covered period of thirty months from first purchase. 'Normal Usage' means when correctly installed, maintained and protected from deliberate or accidental catastrophic damage.

### Extended warranty - cost

The cost of the Extended Warranty is \$51.75 per unit, payable at the time of purchase. Bird-X will keep your product information on file, including details of the unit you have purchased. If multiple units are ordered at one time, an Extended Warranty must be purchased for each unit in order to receive service in the future.

### Obtaining Service under your Extended Warranty

Should your unit require servicing, you must first contact Bird-X to authorize and arrange for return of the unit. You may call toll-free 800 662-5021, or from outside the US and Canada, 312 226-2473.

When you receive authorization for repairs, you may either bring your product in person or ship it (shipping/postage pre-paid and insured) with proof of product purchase (copy of original invoice, including purchase of Extended Warranty). Please reference your Returned Goods Authorization number, and include a short written description of the problem or malfunction.

Bird-X, Inc. will repair or replace your unit, at its discretion, at no additional charge to you, and return to you with shipping paid and insured on the return shipment from Bird-X, for customers within the United States and Canada.

Customers in all other countries must pay for shipping both ways in order to receive service under the terms of this Warranty.

### Special Exclusions

This Extended Warranty covers your unit **under normal operation in all normal circumstances**. It does not cover malicious or catastrophic damage due to conditions beyond our control, such as damage due to improper installation; failure to follow manufacturer's recommendations for proper power supply & installation; improper electrical supply or power surge; dropped product; theft, abuse, misuse, vandalism, fire, or natural disaster such as hurricane or flood. If your warranted product is found to have failed due to any of these excluded conditions, we will notify you of the cost to repair or replace the unit.

This Extended Warranty applies to all qualified returns within the United States and Canada, and certain other countries by prior agreement. You may have other rights under state law beyond those terms listed here.