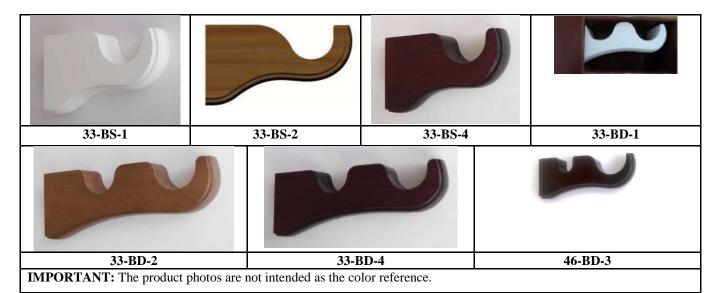


REPORT NO.: 85122610713V11

| SKU#: | 684661 / USA 684716 / USA 691351 / USA 697384 / USA 699266 / USA 712203 / USA 754761 / USA | MODEL #: | 33-BS-1 33-BS-2 33-BS-4 33-BD-1 33-BD-2 33-BD-4 46-BD-3 | DEPT.#: | 59 | COE#: | 1 |
|---|--|----------|---|----------|------------|-------|-----|
| SUPPLIER: | YERSH | | | SUPPLIER | #: | 1232 | 25 |
| FACTORY: | XIAMEN UPTRADE FURNISHING INDUSTRIAL CO., LTD. | | | EACTODY | ODV #. 200 | | 422 |
| FACTORY ADDRESS: | NO.5-11, HUATAI ROAD, HULI, DISTRICT XIAMEN FUJIAN, CHINA | | | FACTORY | #: | 2004 | 423 |
| MSL 2PC 1-3/8 SBRK WH MSL 2PC 1-3/8 SBRK OAK MSL 2PC 1-3/8 SBRK MAH PRODUCT DESCRIPTION: MSL 2PC 1-3/8 DBRK WH MSL 2PC 1-3/8 DBRK OAK MSL 2PC 1-3/8 DBRK MAH MSL 2PC 1-3/8 DBRK MAH MSL 2PC 1-13/16" SDBRK MAH | | | | | | | |



This product requirement contains the following documents:

- 1. Product Requirements
- 2. Packaging Requirements
- 3. Product Documentation
- 4. Product Photos
- 5. Inspection Plan

| 6. | Defect | 210 | ocific | ntion |
|----|--------|------|--------|-------|
| ο. | Defect | Clas | SSIIIC | auoi |

| | Prepared by: | Ada Liang | Reviewed by: | Nancy Du | Approved by: | Bowin Ten | (Brian Tam) | | |
|-------------|----------------------------|-----------------|--------------|----------------------|----------------------|--------------------|-------------|--|--|
| | Date: | Dec 20, 2012 | Date: | Dec 20, 2012 | Date: | Dec 20, 2012 | | | |
| (29) | | | | 8034.3442.4107.51721 | | | | | |
| TOTAL PARTY | | | | 8034.3442.4107.51722 | | | | | |
| VERITAS | | | | 8034.3442.4107.51724 | | | | | |
| | Control-Subcontrol Number: | | | | 8034.3442.4107.51725 | | | | |
| | | | | 8034.3442.4107.51727 | | | | | |
| | | | | 8034.3442.4107.51729 | | | | | |
| | | | | | 80 | 34.3442.4107.51768 | | | |

1. Product Requirements

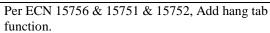
| Item# | Item | Qty | Style / Feature / Finish / Color | Dimension / Measurement | Tolerance | Material | |
|--|------------------------------|------------------|--|---------------------------------------|----------------------|----------|--|
| 33-BS-1 | MSL 2PC 1-3/8 SBRK Wh | | WHITE | Dimension: 4.37LinX1.10WinX2.76Hin | For dimension: +/-5% | WOOD | |
| | | | | Weight: 0.22lbs | 17 370 | | |
| 33-BS-2 | MSL 2PC 1-3/8 SBRK Oak | | OAK | Dimension: 4.37LinX1.10WinX2.76Hin | For weight: +/-10%; | | |
| | SBKK Oak | | | Weight: 0.22lbs | | | |
| 33-BS-4 | MSL 2PC 1-3/8 SBRK | | ANT. MAHOGANY | Dimension: 4.37LinX1.10WinX2.76Hin | | | |
| | Mah | | | Weight: 0.22lbs | | | |
| 33-BD-1 | MSL 2PC 1-3/8 DBRK Wh | 2 | WHITE | Dimension: 7.20LinX1.10WinX2.76Hin | | | |
| | DDKK WII | | | Weight: 0.34lbs | | | |
| 33-BD-2 | MSL 2PC | | Oak | Dimension: | | | |
| | 1-3/8 DBRK | | | 7.20LinX1.10WinX2.76Hin | | | |
| 22 DD 4 | Oak | - | A . 3.6.1 | Weight: 0.34lbs | 4 | | |
| 33-BD-4 | MSL 2PC 1-3/8 DBRK | | Ant. Mahogany | Dimension: 7.20LinX1.10WinX2.76Hin | | | |
| | Mah | | | Weight: 0.34lbs | | | |
| 46-BD-3 | MSL 2PC 1-13/16" SDBRK | | Ant. Mahogany | Dimension: 6.38LinX1.34WinX2.76Hin | | | |
| | Mah | | | Weight: 0.31lbs | | | |
| 1.2 PRE-PU | RCHASE TH | ESTING | G RESULT | | | | |
| This product achieve a rati | | PPT RE 851226 | PORT NO: 10713 | RATING: GOOD | REMARK: N | /A | |
| "Good" unde Home Depot Purchase Tes | 's Pre- | | | | | | |
| Program or | ung | | | | | | |
| "unsatisfacto | | | | | | | |
| with THD'S | PPT | | | | | | |
| Waiver. | RMANCE TI | 272 | | | | | |
| | | 2010 | T4 D | | C | 4 | |
| Test Pro | | | | quirement | Comm | | |
| Moisture Cor of natural wo material only | ood | | isture content of wood pr within 8%-12%. | oduct intended for indoor use | Nil | | |

| Coating Adhesion Test on Coating / Painting Component | Cross Hatching Test: Coated metal items shall be rated per the scale specified in the standard when tested as appropriate. Cut coating as specified, apply tape to cuts, then remove tape after 2 min and examine for removal of coating from substrate. Photograph if any plating / finish is removed. Select cutting method as follows: | Nil |
|---|--|-----|
|---|--|-----|

2. Packaging Requirements

| Label Location | Refer to Section 3 |
|---|---|
| Sensormatic Tags | Reference code 1.4.3.1 & 1.4.3.2 in BV IR 600000 |
| UPC/UCC on unit package I 2 of 5 number on master carton (if available) | Reference code 1.4.1.6 & 1.4.1.10 in BV IR 600000, the number should is: UPC/UCC number: 33-BS-1:4713105460179 33-BS-2:4713105460209 33-BD-1:4713105460216 33-BD-2:4713105460223 33-BD-4:4713105460247 46-BD-3:4713105460568 I 2 of 5 number: 33-BS-1: 14713105460176 33-BS-2: 14713105460183 33-BS-4: 14713105460206 33-BD-1: 14713105460213 33-BD-2: 14713105460220 33-BD-4: 14713105460244 46-BD-3: 14713105460565 |
| CARB label | No. |
| CARB certificate | No. |
| G | Reference code 1.4.1.2 in IR 600000 |
| Country of Origin | Country of Origin:CHINA |
| Importer name and | Reference code 1.4.1.5 in IR 600000 |
| address | Importer name and address: Refer to IR600000 - USA |
| Bilingual requirement for caution and warning statements and any inserts or instruction manual | Reference code 1.4.1.7 in IR 600000 |
| Safety listing Label | Reference code 1.4.1.6 in IR 600000 or Refer to section 3.1 |
| Instruction Sheet | Clear assembly / operating instructions (as applicable) should be identical to those shown in Sec 3 |
| Warranty Card | NO |
| Unit package | Reference code 1.4.in IR 600000 |
| Unit package Size | (L) x (W) x (H)(in) 33-BS-1/33-BS-2/33-BS-4: 2.64inL x 2.95inW x 6.81inH 33-BD-1/33-BD-2/33-BD-4: 2.64inL x 2.95inW x 8.07inH 46-BD-3: 3.15inL x 2.95inW x 7.60inH |
| Method | ALL: 1 pair per box, 4 boxes per master carton |
| SWPM (Solid wooden packing material) is used for product packing | No |











NOTE: These items use same packaging way: 8034.3442.4107.51721; 8034.3442.4107.51722; 8034.3442.4107.51724; 8034.3442.4107.51725; 8034.3442.4107.51729; 8034.3442.4107.51768



| | Packaging Spec | cification | |
|---|---|---|---|
| SKU No. | 684661 684716 691351 697384 699266 712203 754761 | Model No. | 33-BS-1 33-BS-2 33-BS-4 33-BD-1 33-BD-2 33-BD-4 46-BD-3 |
| Piece count | 2 | Case count | 4 |
| Package component description: | Master Carton Single-Wall corrugated | Unit Packaging Single-Wall corrugated | |
| Component Material: | Corrugated | Corrugated | |
| Packaging component per SKU | 2/4 | 2/4 | |
| Component dimension: (in, L x W x D) | 33-BS-1/33-BS-2/33-BS-4: 5.91inLx6.50inWx7.95inH 33-BD-1/33-BD-2/33-BD-4: 5.91inLx6.50inWx9.25inH 46-BD-3: 6.69inLx6.69inWx8.74inH | 33-BS-1/33-BS-2/33-BS-4: 2.64inLx2.95inWx6.81inH 33-BD-1/33-BD-2/33-BD-4: 2.64inLx2.95inWx8.07inH 46-BD-3: 3.15inLx2.95inWx7.60inH | |
| Outer Shipping Case (Tick one per SKU) | [X] | [] | [] |
| Outbound Load Configuration: (select one) | [X] Floor stack [] Pallet [] | Slip sheet [] Crate [] others, _ | |
| Gross weight of shipping carton: (lb, includes product) | 33-BS-1/33-BS-2/33-BS-4: 2.44 lb. 33-BD-1/33-BD-2/33-BD-4: 3.46 lb. 46-BD-3: 3.72 lb. | Pallet or crate size: (inch, Length X Width, if applicable) | N/A |

NOTES:

- Other than the specific Packaging Requirement above, for General Packaging Requirement please refer to IR600000).
- For any changes of marking, printing, parts and /or components, the vendor should inform The Home Depot.
 The changes of parts or components may require re-submitting for evaluation.
- Any changes of marking, printing, parts and /or components without informing The Home Depot would be counted as a violation of this Product Requirement.

3. Product Documentation

3.1 (CARB label, CARB certificate, manuals, instruction sheets, parts list, labels, artwork, etc.)

ARTWORK

For 33-BS-1



1-3/8 IN WOOD BRACKET FOR SINGLE ROD

SOPORTE DE MADERA DE 3,4 cm PARA VARA SIMPLE 684 661

WHITE FINISH ACABADO EN BLANCO

FOR USE WITH 1-3/8 IN POLES PARA USAR CON POSTES DE 3,4 CM MADE IN CHINA HECHO EN CHINA

DISTRIBUTED BY:
DISTRIBUIDO POR:
HOME DEPOT
2455 PACES FERRY RD., N.W.
ATLANTA, GA 30339

FOR ASSISTANCE, CALL: SI NECESITA AYUDA, LLAME AL: 1-877-527-0313 HOMEDEPOT.COM

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For 33-BS-2



1-3/8 IN WOOD BRACKET FOR SINGLE ROD

SOPORTE DE MADERA DE 3,4 cm PARA VARA SIMPLE 684 716

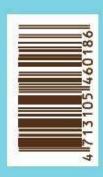
HERITAGE OAK FINISH ACABADO EN ROBLE HERITAGE

FOR USE WITH 1-3/8 IN POLES PARA USAR CON POSTES DE 3,4 CM MADE IN CHINA HECHO EN CHINA

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For 33-BS-4



1-3/8 IN WOOD BRACKET FOR SINGLE ROD

SOPORTE DE MADERA DE 3,4 cm PARA VARA SIMPLE 691 351

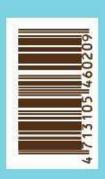
ANTIQUE MAHOGANY FINISH ACABADO EN CAOBA ANTIGUO

FOR USE WITH 1-3/8 IN POLES PARA USAR CON POSTES DE 3.4 CM MADE IN CHINA HECHO EN CHINA

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For 33-BD-1



1-3/8 IN WOOD BRACKET FOR DOUBLE ROD

SOPORTE DE MADERA DE 3,4 cm PARA VARA DOBLE 697 384

WHITE FINISH ACABADO EN BLANCO

FOR USE WITH 1-3/8 IN POLES PARA USAR CON POSTES DE 3,4 CM MADE IN CHINA HECHO EN CHINA

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For 33-BD-2



1-3/8 IN WOOD BRACKET FOR DOUBLE ROD

SOPORTE DE MADER DE 3,4 cm PARA VARA DOBLE 699 266

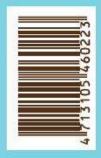
HERITAGE OAK FINISH ACABADO EN ROBLE HERITAGE

FOR USE WITH 1-3/8 IN POLES PARA USAR CON POSTES DE 3,4 CM MADE IN CHINA HECHO EN CHINA

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For 33-BD-4



1-3/8 IN WOOD BRACKET FOR DOUBLE ROD

SOPORTE DE MADERA DE 3,4 cm PARA VARA DOBLE 712 203

ANTIQUE MAHOGANY FINISH ACABADO EN CAOBA ANTIGUO

FOR USE
WITH 1-3/8 IN
POLES
PARA USAR CON
POSTES DE 3,4 cm

MADE IN CHINA HECHO EN CHINA

DISTRIBUTED BY:
DISTRIBUIDO POR:
HOME DEPOT
2455 PACES FERRY RD., N.W.
ATLANTA, GA 30339

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Form Owner: THD QA - Issue Date: 6/23/08 - Version #: 4

Proprietary & Confidential
The Home Depot Company Information

For 46-BD-3



1-13/16 IN BRACKET FOR DOUBLE ROD

SOPORTE DE MADERA DE 4,6 cm PARA VARA DOBLE

754 761

ANTIQUE MAHOGANY FINISH ACABADO EN CAOBA ANTIGUO

FOR USE WITH 1-13/16 IN POLES PARA USAR CON POSTES DE 4,6 cm

MADE IN CHINA HECHO EN CHINA

DISTRIBUTED BY: Re
DISTRIBUIDO POR: Re
HOME DEPOT
2455 PACES FERRY RD., N.W.
ATLANTA, GA 30339

FOR ASSISTANCE, CALL: SI NECESITA AYUDA, LLAME AL: 1-877-527-0313 HOMEDEPOT.COM

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Original Illustration:

Per ECN 21914, change metal plate, wall anchor, screw and instruction manual.

Step1



Step 1: Loosen screws SLIGHTLY, just enough to pull or slide the metal plate sideway. Remove metal plate from the bracket.

*DO NOT REMOVE SCREWS!



Paso 1: Afloje un poco el tornillo, lo suficiente para tirar o deslizar la placa de metal hacía un lado. Saque la placa de metal del soporte.

*NO SAQUE EL TORNILLO.

Step2

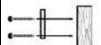


2A: For mounting metal plate to wood or studs:

......

Pre-drill two pilot holes on the wall (3/16" drill bit) for each bracket. Mounting metal plate to wall with provided screws.

2A: Para montar la placa de metal en madera o corchete:



manera o corcnete:
Taladre previamente dos agujeros pilotos
en la pared (3/16" broca) para cada
soporte, despues monte la placa metal a
la pared con tornillos



2B: For mounting metal plate to drywall: Insert anchors into wall and insert screws into wall anchors.



2B: Para montar la placa de metal en un panel de yeso:

............

Inserte las anclas a los agujeros y luego inserte los tornillos a las anclas.

Step 3



Step 3: Slip brackets over mounted metal plate. Make sure both screws on the brackets are firmly clipped onto the mounted metal plate. If you feel the brackets are not tightly fixed on the wall, remove brackets and tighten the screws slightly and repeat Step 3.

Paso 3: Deslize los soportes sobre la placa de metal montada. Asegurese de que los tornillos de los soportes estén firmemente unidos a la placa metal montada. *Si siente que los soportes no están firmemente sujetados en la pared, quite los soportes, aprete un poco más los tornillos y repita el Paso 3.

Step 4



Fix wood pole by inserting screws into bracket.

Screw finials onto wood pole.

Adjunte el palo de madera insertando los tornillos al soporte. Atornille los extremos a la pieza.

-2-

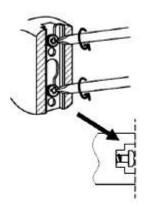
Form Owner: THD QA - Issue Date: 6/23/08 - Version #: 4

Proprietary & Confidential

The Home Depot Company Information

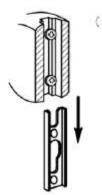
Per ECR-2483, 1. Revise step 2A change the pilot hole from 3/16 inch to 1/8 inch; 2. Revise step 2B specify how the drywall anchors are to be installed. The requested implementation date is 04/01/2016. New Illustration:

Step1



Step 1: Loosen screws SLIGHTLY, just enough to pull or slide the metal plate sideway. Remove metal plate from the bracket.

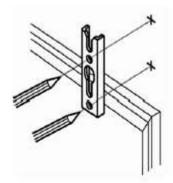
*DO NOT REMOVE SCREWS!



Paso 1: Afloje un poco el tornillo, lo suficiente para tirar o deslizar la placa de metal hacía un lado. Saque la placa de metal del soporte.

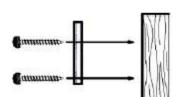
*NO SAQUE EL TORNILLO.

Step2



2A: For mounting metal plate to wood or studs:

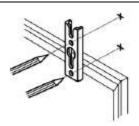
Pre-drill two pilot holes on the wall (1/8" drill bit) for each bracket. Mounting metal plate to wall with provided screws.



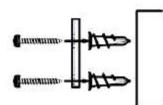
2A: Para montar la placa de metal en madera o corchete:

Taladre previamente dos agujeros pilotos en la pared (1/8" broca) para cada soporte, despues monte la placa metal a la pared con tornillos





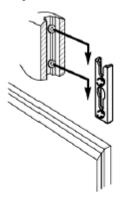
2B: For mounting metal plate to drywall: Use a screwdriver to screw self-drilling drywall anchors into wall and insert screws into anchors.



2B: Para montar la placa de metal en un panel de yeso:

Use un desármador para atornillar los tacos de anclaje a la pared e inserte los tornillos en los tacos.

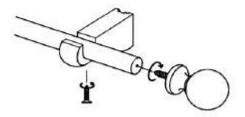
Step 3



Step 3: Slip brackets over mounted metal plate. Make sure both screws on the brackets are firmly clipped onto the mounted metal plate. *If you feel the brackets are not tightly fixed on the wall, remove brackets and tighten the screws slightly and repeat Step 3.

Paso 3: Deslize los soportes sobre la placa de metal montada. Asegurese de que los tornillos de los soportes estén firmemente unidos a la placa metal montada. *Si siente que los soportes no están firmemente sujetados en la pared, quite los soportes, aprete un poco más los tornillos y repita el Paso 3.

Step 4



Fix wood pole by inserting screws into bracket.

Screw finials onto wood pole.

Adjunte el palo de madera insertando los tornillos al soporte. Atornille los extremos a la pieza.

-2-

| Components' Net Weight: | | | | | | | | | |
|-------------------------|-----------------------------|----------|----------------|----------------|--------------|----------------------------|------|------------|--|
| Product Description | DOOD WIDEW | SKU# REF | | 12 of 5 | PC8 per sale | Component's net weight (g) | | weight (g) | |
| Product Description | uct Description PQOB INDEX# | | REPORT# | (外籍條碼) | unit | 鐵井 | 螺絲1 | 螺絲包 | |
| MSE 2PC 1-3/6" SBRK WH | 8034.3442.4107.51721 | 684661 | (8512)261-0713 | 14713105460176 | 1 pair | 13.00 | 8 80 | 6.50 | |
| MSL 2PC 1-3/8" SBRK OAK | 8034 3442 4107 51722 | 684716 | (8512)261-0713 | 14713105460183 | 1 pair | 13.00 | 8.80 | 6.50 | |
| MSL 2PC 1-3/8" SBRK MAH | 8034 3442 4107 51724 | 691351 | (8512)261-0713 | 14713105460206 | 1 pair | 13.00 | 8.80 | 6.50 | |
| MSL 2PC 1-3/8" DBRK WH | 8034 3442 4107 51725 | 697384 | (8512)261-0713 | 14713105460213 | 1 pair | 13.00 | 8 80 | 7.80 | |
| MSL 2PC 1-3/8" DBRK OAK | 8034 3442 4107 51727 | 699266 | (8512)261-0713 | 14713105460220 | 1 pair | 13.00 | 8.80 | 7.80 | |

(8512)261-0713

(8512)261-0713

14713105460244

14713105460565

1 pair

1 pair

13.00

13.00

8 80

8.80

7.80

8.50

712203

754761

Per ECN 16012, Updated the smaller hole to the groove.

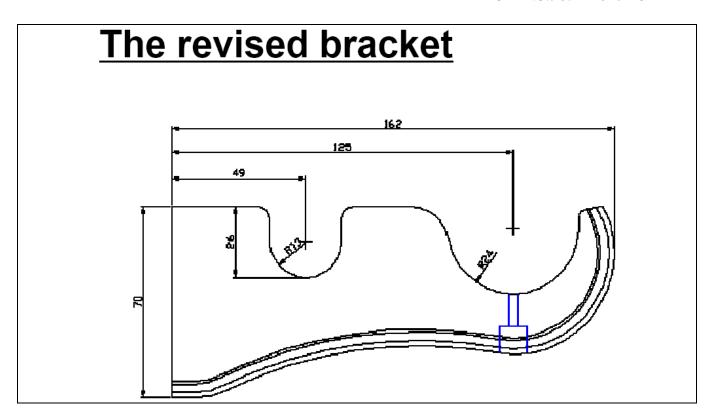
8034 3442 4107 51729

8034 3442 4107 51768

MSL 2PC 1-3/8" DBRK MAH

MSL 2PC 1-13/16" SDBRK MAH

The original bracket



----- End of This Section -----

4. Product Photos







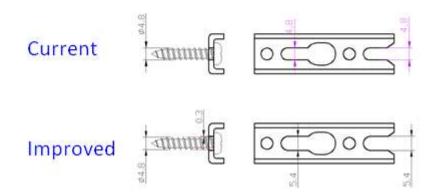
Per ECN 21914, change metal plate, wall anchor, screw and instruction manual.

Change the gap from 4.8mm to 5.4mm



We found that sometime screws is too close to the metal plate gap after fixing the screws into the bottom of bracket. Sometimes this will cause it too tight to remove it.

We will change metal plate gap from the lower limit 4.8mm to upper limit 5.4mm. This will provide more room between screws and metal plate, let customer more easily to take apart metal plate.



 We'll change current anchor to drywall anchor to avoid similar problem happened again.



We'll change the screw head to Philips Slotted head. Customer can use both types of screw driver.

 Philips Slotted

Current

Improved

IMPORTANT: The product photos are not intended as the color reference

5. Inspection Plan

5.1 General Inspection Requirement

Product:

- ♦ Must be without any unsafe defect;
- ♦ Should be free of Cosmetic/Aesthetic defects such as: damaged/broken parts/pieces, scratches, cracks, etc.;
- ♦ Must conform to the country of destination's legal regulations;
- → The unit should comply with client's requirement / approved sample (appearance and function);
- ♦ Marking(s) / label(s) on unit should be clear and should comply with legal requirements.

Packaging:

- ♦ All units will be adequately packaged, and constructed from suitably robust materials, such that it arrives to stores in a sellable condition;
- ♦ The packaging material can protect the goods from damage during transportation;
- ❖ The shipping mark, bar code, label (such as price label), should conform to client's spec and/or approved samples;
- ♦ The packaging should comply to client's requirement / approved sample;
- ♦ Text of illustration, instruction, label and warning statement etc. must be clearly printed in user's language;
- ♦ The illustration, instruction and claim on the packaging artwork / labels must conform to the product appearance and its actual performance;
- ♦ The method and material of pallet / crate etc. should be approved by client.

> Inspection Standard Adopted:

♦ Refer to "THD Inspection Sampling Tool"

Sample Size determination:

- ♦ The Inspection Level Shall refer to Most Updated Switching Rules of The Home Depot.
- ♦ Please Refer to table 5.3 to determine sample size for each audit area
- ♦ Please use "THD Inspection Sampling Tool" to generate the appropriate each SKU sample size for every PSI, which includes multiple SKUs combined in one PSI lot.
- ♦ For the inspection plan is Fix sample size, each SKU shall be drawn according to the required fix sample quantity which cannot be combined.

> Acceptable Quality Level:

- ♦ Critical Non-conformity is not allowed
- ♦ AQL 1.0 (or special approved by THD) For Major Non-Conformity
- ♦ AQL 4.0 (or special approved by THD) For Minor Non-Conformity

For checking item that adopt "Fix sample size", nonconformity is not allowed.

General defect classification:

♦ Critical Defect

 Defects that could result in hazardous or unsafe conditions for individuals using or maintaining the product as well as defects contravening legal regulations.

♦ Major Defect

• Functional defects reducing the usability or solidity of the product as well as obvious visual defects reducing the sales value of the product.

♦ Minor Defect

 Defects that are unlikely to reduce the use of the product, but nevertheless may influence the sale.

For random inspection, the following rules are applied:

- ❖ If the same sample has several defects, only the most serious defect is counted.
- ♦ Samples with defect have to be replaced or repaired; In the case of critical defects, the entire shipment must be rejected.

5.2 Equipment List

| SP Equipment | Factory Equipment |
|---------------------------|-------------------|
| 1. Metal tape | 1. Weight scale |
| 2. Bar code reader | |
| 3. 3M tape/ruler/cutter | |
| 4. Moisture content meter | |

5.3 Inspection Checklist

| Item code | Details | Sampling size |
|--------------|--|---|
| | | |
| 1 | Packaging Check | |
| A | Appearance of master carton | At least the square root of |
| В | Shipping mark | the total number of |
| С | Strapping method of master carton | shipping package units, or |
| D | Pack size | otherwise defined by client, And check all cartons/ pallets/crates that were selected for sampling. |
| 2 | Aesthetics / Appearance Check | |
| A | Instruction (sheet)/warning/warranty | Inspection Level ### |
| В | Appearance of unit | - |
| С | Accessories | |
| D | Unit packaging | |
| | | |
| 3 | Bar Code Verification | Inspection Level ### |
| 4 | Data Measurement and Test | |
| A | Size and weight of unit | S-1 per shipment lot, but at least 2 pcs per SKU if quantity of related SKU |
| В | Moisture Content Test of natural wood material only | exceeds sample size according to S-1. |
| С | Coating Adhesion Test on Coating / Painting Component (if available) | 2 Samples per SKU |

Note: ### - Shall Refer to Most Updated Switching Rules of The Home Depot.

6. Defect Classification

| Item code | Details | | ve Classifi | cation |
|--------------|---|----------|--------------|----------|
| | | Critical | Major | Minor |
| 1 | Packaging Check | | | |
| A | Appearance of master carton | | | |
| | Damaged / deteriorative/wet | | ✓ | |
| | Open end is not sealed securely | | ✓ | |
| | Wrong flute direction of carton | | ✓ | |
| В | Shipping mark | | | |
| | For carton, shipping label and/or pallet/crate, shipping | | ✓ | |
| | label less than requirement | | | |
| | Wrongly in content and format | | ✓ | |
| C | Strapping method of master carton | | | |
| | Wrong strapping method was used | | ✓ | |
| D | Pack size | | | |
| | The actual quantity does not match requirement of | | ✓ | |
| | package | | | |
| | | | | |
| 2 | Aesthetics / Appearance Check | | | |
| A | Instruction (sheet)/warning/warranty | | | |
| | • Dirt / scratch / unclear / illegible / wrong / damaged / | | \checkmark | |
| | wrinkled/peeled/detached/smeared/displaced, will cause | | | |
| | unsaleable, misunderstanding of reader, information | | | |
| | missing etc.) | | | |
| | Dirt / scratch / unclear / illegible / wrong / damaged / | | | ✓ |
| | wrinkled/peeled/detached/smeared/displaced, will not | | | |
| | affect sales, although illegible but will not cause | | | |
| | information incompletion etc.) | | | |
| | Misleading/incorrect descriptions/claims | | √ | |
| | Wrong label / Instruction used | | ✓ | |
| | Missing instruction/warning/warranty/label/marking | √ | | |
| | sheet (will cause safety issue) | | ./ | 1 |
| | Missing instruction/warning/warranty sheet/label/marking (will not cause safety issue) | | • | |
| D | | | | |
| В | Appearance of unit | ✓ | | 1 |
| | Non functional sharp point and sharp edge (May injure customer) | • | | |
| | T | ✓ | | 1 |
| | 77 11 1 11 11 1 1 1 1 1 1 1 1 1 1 1 1 1 | V | | |
| | contamination | | | |
| | D | + | √ | + |
| | W/ | | <u> </u> | 1 |
| | De a caratina abadanala | | <u> </u> | 1 |
| | Poor coating obviously Poor coating slightly | | • | ✓ |
| | I a contract on between healt and from | | √ | • |
| | Loose/poor connection between nook and frame | | • | |

| Item code | Details | Defective Classification | | |
|--------------|--|---------------------------------|-------------------|----------|
| | | Critical | Major | Minor |
| | Deformed, damaged, broken, cracked, rusty mark, dead knot | | ✓ | |
| | Obvious scratched, dirty mark, chipped, glue mark | | ✓ | |
| | Slight scratched, dirty mark, chipped, glue mark | | | ✓ |
| | Rough on surface | | ✓ | |
| | Missing piece per set | | ✓ | |
| | Rusted / Oxidation / corrosion on metal parts | | ✓ | |
| | Screw / hooks loosen and causing some parts loosed | | ✓ | |
| | Incorrect plating on metal part | | ✓ | |
| | Any missing parts or wrong type parts | | ✓ | |
| | Detached/ missing components | | ✓ | |
| | Detached/ missing components | | ✓ | |
| | Hard to adjust length | | ✓ | |
| | | | | |
| С | Accessories | | | |
| | Missing or incorrect accessories | | ✓ | |
| | Mismatched accessory | | √ | |
| D | Unit packaging | | | |
| | Dirt / dust /scratches / damage / deformation on labeling | | √ | |
| | or packaging material that will affect selling | | | |
| | Dirt / dust /scratches / damage / deformation on labeling | | | √ |
| | or packaging material that will not affect selling | | | |
| | • Insufficient protection to product that will cause product damage. | | ✓ | |
| | • Missing "Country of origin" or "Distributor or importer's name and post address" marking or label (single unit) | | ✓ | |
| | Missing "Country of origin" or "Distributor or importer's name and post address" marking or label (whole lot of certain SKU) | Fail | Fail the shipment | |
| | Wrong size/style/color assortment within one retail unit | | ✓ | |
| 3 | Bar Code Verification | | | |
| | Bar code can not be scanned | | ✓ | |
| | Bar code label is damaged but still can be scanned | | | ✓ |
| | • Two bar code labels at same panel of selling package and | | \checkmark | |
| | may lead to wrong payment by double scanning. | | | 1 |
| | Wrong bar code label is used (single unit) | | ✓ | |
| | Wrong bar code label is used (whole lot of certain SKU) | Fail the shipment | | ent |
| | Bar code No. on unit does not match PO list | | ✓ | |
| 4 | Data Measurement and Test | | | |
| A | Size and weight of unit | | | |
| | Measured data is out of tolerance | | ✓ | 1 |
| В | Moisture Content Test of natural wood material only | | | 1 |

| Item code | Details | Defective Classification | | |
|--------------|---|--------------------------|-------|-------|
| | | Critical | Major | Minor |
| | Moisture content exceeds the standard | | ✓ | |
| С | Coating Adhesion Test on Coating / Painting Component (if available) | | | |
| | Removal of coating is equal or more than 15% after Cross Hatching Test or / and Specimen falls down after Tape test. | Reject the shipment | | |

- Note 1: The above described defects are those most commonly found, but not necessarily cover all possible defects. And the defective classification is for reference only. The final decision of the defective classification would be decided by the inspector.
- Note 2: The checking and defect finding evaluation should be conducted at a distance around 76 cm (when an adult extends his hand forward, normally it is distance from eye to tip of middle finger), the time duration for one position is around 3-5 seconds.

7. Revision History

| DATE | REVISION | REVISED BY | APPROVED BY |
|--------------|--|-------------|-------------|
| Dec 20, 2012 | Draft IR | Ada Liang | Nancy Du |
| Dec 20, 2012 | V00, Initial Released | Ada Liang | Nancy Du |
| Dec 24, 2012 | V01, 1)Updated the qty to 2 on page 3; 2) Updated the unit package size on page 5; 3) Updated the package specification on page 7 as per customer comments. | Sally Fan | Nancy Du |
| Dec 24, 2012 | V02, 1) Updated the tolerance on page 3; 2) Added all related information for the moisture content test; 3) Added the Finger joints & Pole curvature degree control test on page 23; 4) Added the components' net weight on page 12. | Sally Fan | Nancy Du |
| Dec 25, 2012 | V03, Per ECN 15756, Add hang tab function. | Sally Fan | Nancy Du |
| Dec 25, 2012 | V04, Per ECN 15751 & 15752, Add hang tab function. | Sally Fan | Nancy Du |
| Dec 27, 2012 | V05, Updated the product weight for model#33-BS-1/33-BS-2/33-BS-4/33-BD-1/33-BD-2/33-BD-4 as per customer comments. | Sally Fan | Nancy Du |
| Feb 28, 2013 | V06, Per ECN 16012, Updated the smaller hole to the groove. | Sally Fan | Nancy Du |
| Mar 29, 2013 | V07, Per ECN 16593, Electroplating layer color change from trivalent blue zinc to trivalent black zinc. | Sally Fan | Nancy Du |
| May 09, 2013 | V08, Add one more sticker inside packaging per ECN 16895. | Aleena Feng | Nancy Du |
| Jun 05, 2013 | V09, Updated the product photos per vendor's request. | Aleena Feng | Nancy Du |
| Aug 21, 2014 | V10, Per ECN 21914, changed metal plate, wall anchor, screw and instruction manual. | Sally Liu | Nancy Du |
| Jan 14,2016 | V11, Per ECR-1483, 1. Revise step 2A change the pilot hole from 3/16 inch to 1/8 inch; 2. Revise step 2B specify how the drywall anchors are to be installed. The requested implementation date is 04/01/2016. | Cathy Chen | Dylan Zhao |
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Additional tests

- 1. Finger joints: for 6' poles within 2 finger joints; for 8' poles within 3 finger points. No obvious joint mark and color aberration.
- 2. Pole curvature degree control: 6' poles within 5mm, 8' poles within 7mm.