

Limited Warranty

This Outdoor Patio product has a limited residential domestic warranty from the date of the original retail purchase, that the product will be free from defects in material and workmanship and is valid for the original retail purchaser only, with the original sales receipt including purchase date, and is not transferable. In certain warranty claim cases, photographs and or visual inspection reports may be required. This Warranty does not apply to any damage caused to the product as a result of the product being used in a commercial or industrial setting. Should replacement of the warranted item(s) be unavailable, the manufacturer reserves the right to substitute items of our choice that are of similar style and quality. Warranty coverage period depends on the purchased item, length of coverage can be found on page 2 of the Use and Care Guide. The terms of this warranty are subject to change without notice.

Aluminum Frame – Five Years – Residential Use: If the aluminum frame fails structurally within five years from the original date of purchase, an authorized agent will repair or replace the frame in the original finish and style whenever possible at the manufacturer's discretion at no charge to the original purchaser. This warranty reserves the right to substitute a similar style or finish at manufacturers option. The replacement shall be on the individual item or items not on the complete collection or setting. This Warranty does not apply to any damage caused to the product as a result of the product being used in a commercial or industrial setting.

Steel Frame – One or Two Year – Residential Use: If the steel frame fails structurally within one or two years depending on brand of the set/item from the original date of purchase, an authorized agent will repair or replace the frame in the original finish and style whenever possible at the manufacturer's discretion at no charge to the original purchaser. This Warranty excludes corrosion, fading, and rust on any steel product. We reserve the right to substitute a similar style or finish at manufacturers option. The replacement shall be on the individual item or items not on the complete collection or setting. This Warranty does not apply to any damage caused to the product as a result of the product being used in a commercial or industrial setting.

Finishes – One Year: Finishes shall be warranted against cracking, blistering, or peeling for one (1) year as long as the unit has not been scratched or abraded. Scratches and chips resulting from normal wear and tear are not covered. Fading resulting from exposure to either harsh elements or chemicals is not covered. Due to unique nature of hand-applied finishes, fading and wearing of hand-applied finishes are not included in this warranty.

Wicker Weave & Vinyl Strap – One Year – Residential Use: If the wicker weave or vinyl strap fails structurally within one year from the original date of purchase, an authorized agent will repair or replace the frame in the original finish and style whenever possible at the manufacturer's discretion at no charge to the original purchaser. This warranty reserves the right to substitute a similar style or finish at manufacturers option. The replacement shall be on the individual item or items not on the complete collection or setting. Fading or discolorations resulting from exposure to the elements, chemicals or from spills are not covered. This Warranty does not apply to any damage caused to the product as a result of the product being used in a commercial or industrial setting.

Fabric – One or Two Year – Residential Use: If fabric on a cushion or sling on the product separates within one or two years depending on brand of the set/item from the original date of purchase, manufacturer will repair, or replace the fabric with a fabric repair kit in the original color and pattern whenever possible, at the manufacturers discretion at no charge to the original purchaser with proof of purchase. Manufacturer reserves the right to substitute a similar style at manufacturer's option. The replacement shall be on the individual item or items not on the complete collection or setting. Any installation charges are the sole responsibility of the original purchaser. Print and Polyester fabric is covered for only one year from the original date of purchase. Fading, and/or discolorations due to exposure to elements, chemicals, and spills are not covered. This Warranty does not apply to any damage caused to the product as a result of the product being used in a commercial or industrial setting. Foam and padding are excluded from this warranty.

Alternative Tops – One Year – Residential Use: Alternative Table Tops are warranted for one year for defects. This Warranty does not apply to any damage caused to the product as a result of the product being used in a commercial or industrial setting. Glass and Tile tops are not covered in this warranty.

Umbrellas / Gazebos – One Year – Residential Use: Structure failure of umbrella / gazebos within one year from the original date of purchase is covered under the limited warranty. High wind or storm damage is not included as umbrellas should be closed and in a secure location at this time. Customer is responsible for the safe storage of umbrellas and gazebos at all times to include seasonal weather changes, windy conditions, inclement weather, and while not in use. Damage caused from any wind related condition is not covered under this warranty at any time. Wind damage includes bent or broken poles or ribs along with ripped or torn fabric. All warranty issues are under factory discretion. Manufacturer reserves the right to make substitutions with similar merchandise if the model originally purchased is no longer available. Umbrella Bases are not covered under this warranty.

Warranty Exclusions: Failure to follow general care and maintenance guidelines will void all warranty. Excluded from the warranty are any products used for commercial, industrial, contract or any other non-residential purposes, display models, clearance items, or items purchased "as is", freight damage, products damaged by acts of nature such as, but not limited to, freezing or high winds, extreme climate conditions, vandalism, fire, abuse, or improper assembly. Fading and discolorations from exposure to the elements, chemicals, oils, spills or fluids; hardware against corrosion or rusting; splitting or buckling of tubing resulting from exposure to water and freezing temperatures are not covered. After 90 days from date of purchase, shipping and handling charges are the original purchasers responsibility. Also excluded are purchased or replacement parts; plastics, normal fading, scratching, or chipping of the finish, staining or discoloration of furniture, accidental damages, repairs, or modifications by consumer, normal wear and tear. Exclusion also includes loss of time, inconvenience, travel, packaging, and/ or any other incidental damages. Lack of original receipt will void warranty. At no time shall the manufacturer's responsibility exceed the value of the replacement product. The manufacturer reserves the right to substitute similar product of same quality if model in question is no longer in production or available.

For further questions and concerns, please contact the following phone numbers depending on the items brand:

Hampton Bay: 1-855-HD-HAMPTON or online at www.Hamptonbay.com

Martha Stewart Living: 1-877-527-0313 or online at www.HomeDepot.com/MarthaStewartLiving

The Home Depot Unbranded : 1-877-527-0313 or online at www.HomeDepot.com

The Home Depot Mexico: 01 800 00 46633 or online at www.HomeDepot.com.mx

The Home Depot Canada: 1-877-527-0313 or onling at www.HomeDepot.ca

Safety Information



CAUTION: Keep all flame and heat sources away from this product at all times.



CAUTION: Never use this product as a support. Do not shake, lean, or climb on either the chair or table at any time.