ARIZONA TILE / HOME DEPOT GRANITE PROGRAM 15-YEAR LIMITED WARRANTY

WARRANTY COVERAGE

Arizona Tile ("AZT") warrants to the registered owner (the "registered owner") of an AZT polished granite countertop (the "countertop") that the countertop will be free from material integrity defects under normal conditions and use and stain resistant to stains caused by common food and beverages ("covered claims") for a period of 15 years from the date of installation of the countertop (the "warranty period").

REQUIREMENTS

To receive coverage under this limited warranty, the countertop must be:
Owned by a registered owner;

- Paid for in full, as evidenced by a valid proof of purchase (the original receipt for the purchase of the countertop from the Home Depot from which the original registered owner purchased the countertop);
- Installed by a fabricator/installer using HD Stoneguard sealing system in accordance with established industry standards, as evidenced by fabricator/installer signature on warranty registration form certifying such installation;
- Registered within 60 days of installation of the countertop.

The fabricator/installer must begin the warranty registration by completing the fabricator/installer and product sections of the printed warranty registration form accompanying this document. The owner of the countertop becomes a registered owner by completing the warranty registration form accompanying this document and faxing it to:

ARIZONA TILE REGISTRATION FAX LINE
Fax Number: 480-705-3292
or mailing it to:

ARIZONA TILE WARRANTY REGISTRATION
8829 S. Priest Drive
Tempe, AZ 85284

Upon validation of registered owner's warranty registration by AZT, registered owner will be sent a confirmation via email or a postcard via mail.

If the registered owner sells or transfers the property in which the countertop is installed, the new owner of the property may become the registered owner by contacting a warranty service representative at AZT and sending proof of transfer of ownership, together with the completed new registered owner Information section of the warranty registration form that accompanies this warranty document, via fax or mail to the address listed above. These steps must be taken within 60 days of transfer of ownership.

EXCLUSIONS

This limited warranty only covers covered claims and does not cover any claims by the current registered owner or any prior registered owner resulting from:

- Workmanship of fabrication or installation of the countertop.
- Damage caused by improper use or care such as but not limited to:
  - subjecting the countertop to excessive weight in a concentrated area by standing on it or otherwise placing a heavy load on it; dropping a hard or heavy object on the countertop;
  - subjecting the countertop to caustic or abrasive chemicals; or
  - subjecting the countertop to extremes of temperature.
- Damages to the countertop that occur during its shipping, transportation or installation.
- Accidents, neglect, abuse, negligence, mishandling or alteration of the countertop or damage to the countertop caused by acts of God or vandalism.
- Any outdoor or commercial use of the countertop, including without limitation, use of the countertop in hotels, stores or restaurants.
- Variances in the countertop's natural characteristics, including without limitation, veining, pitting, inclusions, fissures, variations in color surface grain and gloss level. Granite is a natural product, not a man-made product, and any or all of these characteristics may be present in the countertop.

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WARRANTY SERVICE

To obtain warranty service under this limited warranty, the Registered Owner must contact AZT during the Warranty Period using the toll-free warranty service telephone number: 1-877-AZT-STONE or in writing at: Arizona Tile Warranty Service, 8829 S. Priest Drive, Tempe, AZ 85284 and inform AZT's warranty service representative of the nature of the problem.

WHAT WILL AZT DO?

Upon AZT's receipt of a warranty claim from the Registered Owner, and upon AZT's determination that the Registered Owner's claim is a Covered Claim, AZT will:

- In the case of a food or beverage stain, fabricator will visit Registered Owner's site to apply stain removal poultice.
- In the case of any inherent structural material integrity claim, send an AZT representative to the Registered Owner's home to inspect and try to resolve the problem.

If AZT is unable to resolve a Covered Claim after performing the foregoing actions, AZT will choose to either (a) replace the granite piece(s) of the Countertop affected by a Covered Claim with the same or a comparable AZT product or (b) refund to the Registered Owner the purchase price of the Countertop. Natural granite varies from piece to piece and AZT makes no assurance to Registered Owner that any such replacement granite will match the Countertop installed in the Registered Owner's home. Any replacement granite provided by AZT to the Registered Owner under this limited warranty will be covered under this limited warranty during the remaining Warranty Period.

AZT makes no warranty, express or implied, as to the fitness or merchantability of the Countertop for any particular use or purpose other than as set forth expressly herein. AZT shall not be liable for any special, indirect, incidental or consequential damages, losses or expenses arising either directly or indirectly from the failure of the Countertop. AZT shall not be responsible or liable for any delays that may arise in performing AZT's obligations under this limited warranty due to any cause beyond AZT's control, including without limitation, acts of God, acts of governments, material shortages or delays, fires, floods, or labor problems.

This limited warranty gives the Purchaser specific legal rights, but the Registered Owner may also have other rights which vary from state to state depending on the state in which the Registered Owner lives.

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