



OWNER'S MANUAL

# MICROWAVE OVEN

PLEASE READ THIS OWNER'S MANUAL THOROUGHLY BEFORE OPERATING AND KEEP IT HANDY FOR REFERENCE AT ALL TIMES.

LMV1760 \*\*



MFL0631761Ī\_0€

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## ***Thank you for purchasing a LG microwave oven.***

Please record the model number and serial number of this unit for future reference. We also suggest you record the details of your contact with LG (LG Electronics U.S.A., Inc.) concerning this unit.

Model No: \_\_\_\_\_

Serial No: \_\_\_\_\_

Dealer: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Dealer Phone No: \_\_\_\_\_

Staple your receipt here as proof of purchase.

Customer Relations  
LG Electronics U.S.A., Inc.  
Service Division Bldg. #3  
201 James Record Rd.  
Huntsville, AL 35824-0126

## **PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY**

- (a) Do not attempt to operate this oven with the door open. Open door operation can result in harmful exposure to microwave energy. It is important not to defeat or tamper with the safety interlocks.
- (b) Do not place any object between the oven front face and the door or allow soil or cleaner residue to accumulate on sealing surfaces.
- (c) Do not operate the oven if it is damaged. It is particularly important that the oven door:
  - (1) closes properly,
  - (2) is not damaged or bent,
  - (3) has hinges and latches that are not broken or loosened,
  - (4) has undamaged door seals and sealing surfaces.
- (d) The oven should not be adjusted or repaired by anyone except properly qualified service personnel.

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# IMPORTANT SAFETY INSTRUCTIONS

## IMPORTANT SAFETY INSTRUCTIONS

The safety instructions below will tell you how to use your oven and avoid harm to yourself or damage to your oven.

### **WARNING**

Hazards or unsafe practices that may result in severe personal injury or death.

### **CAUTION**

Hazards or unsafe practices that may result in minor personal injury or property damage.

** WARNING** - To reduce the risk of burns, electric shock, fire, injury to persons, or exposure to excessive microwave energy.

- **Read all the instructions before using your oven**
- **Do not allow children to use this oven without close supervision.**
- Read and follow the specific

## PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY

found on page 2.

- **Do not use** corrosive chemicals or vapors, such as sulfide and chloride, in this appliance. This type of oven is specifically designed to heat, cook, or dry food. It is not designed for industrial or laboratory use.
- **Do not store** this appliance outdoors. Do not use this product near water - for example, near a kitchen sink, in a wet basement, near a swimming pool, or in a similar location.
- **Do not use** the oven cavity for storage purposes. Do not leave paper products, cooking utensils, or food in the oven cavity when not in use.
- **Clean the ventilating hood frequently.** Do not allow grease to accumulate on the hood or the filters.
- Use care when cleaning the vent hood filters. Corrosive cleaning agents such as lye-based oven cleaners may damage the filters.
- **Do not tamper with the built-in safety switches on the oven door.** The oven has several built-in safety switches to make sure the power is off when the door is open.
- **Turn the fan on to disperse steam or smoke under the hood.** Keep the area under the hood properly ventilated at all times. Turn off cooking equipment if you see flames or a fire occurs.

- Suitable for use above both gas and electric cooking equipment up to 36 inches wide.
  - **Do not use this oven for commercial purposes** It is designed for household use only.
  - **When cleaning the door and the surfaces that touch the door, use only mild, non-abrasive soaps or detergents and a sponge or soft cloth.**
  - **If your oven is dropped or damaged** have it thoroughly checked by a qualified service technician before using it again.
  - **To avoid a fire hazard**
    - **Do not severely overcook food.** Severely overcooked foods can start a fire in the oven. Watch the oven carefully, especially if you have paper, plastic, or other combustibles in the oven.
    - **Do not store combustible items (bread, cookies, etc.) in the oven,** because if lightning strikes the power lines it may cause the oven to turn on.
    - **Do not use wire twist-ties in the oven.** Be sure to inspect purchased items for wire twist-ties and remove them before placing the item in the oven.
  - **If a fire should start in the oven:**
    - **Keep the oven door closed.**
    - **Turn the oven off.**
    - **Disconnect the power cord or shut off the power at the fuse or circuit breaker panel.**
  - **To avoid electric shock**
    - **This appliance must be grounded.** Connect it only to a properly grounded outlet. See the electrical **GROUNDING INSTRUCTIONS** on page 6.
    - **Do not operate this appliance if it has a damaged cord or plug,** if it is not working properly or if it has been damaged or dropped.
    - **Do not immerse the electrical cord or plug in water.**
    - **Keep the cord away from heated surfaces.**
- NOTE:** Turn the microwave's vent fan on whenever you use the oven range cooktop below it. The fan captures smoke, steam, and odors and also prevents the heat from the cooktop from damaging microwave components. If the microwave is cooking, the vent fan turns on automatically if the sensors detect too much heat from the cooktop. This is normal, and is designed to prevent microwave component damage.

# IMPORTANT SAFETY INSTRUCTIONS

- **To avoid improperly cooking some foods.**
  - **Do not heat any types of baby bottles or baby food.** Uneven heating may occur and possibly cause personal injury.
  - **Do not heat small-necked containers,** such as syrup bottles.
  - **Do not deep-fat fry in your microwave oven.**
  - **Do not attempt home canning in your microwave oven.**
  - **Do not heat the following items in the microwave oven:** whole eggs in the shell, water with oil or fat, sealed containers, or closed glass jars. These items may explode.
- Do not cover or block any openings in the oven.
- Use your oven only for the operations described in this manual.
- Do not run the oven empty, without food in it.
- Do not let the cord hang over the edge of the table or counter.
- **Preserve the oven floor:**
  - **Do not heat the oven floor excessively.**
  - **Do not** allow the gray film on special microwave-cooking packages to touch the oven floor. Put the package on a microwavable dish.
  - **Do not** cook anything directly on the oven floor or turntable. Use a microwavable dish.
  - Keep a browning dish at least 3/16 inch above floor. Carefully read and follow the instructions for the browning dish. If you use a browning dish incorrectly, you could damage the oven floor.
- Install or locate this appliance only in accordance with the provided installation instructions.
- This appliance should be serviced only by qualified service personnel. Contact the nearest authorized service facility for examination, repair, or adjustment.
- Liquids, such as water, coffee, or tea are able to be overheated beyond the boiling point without appearing to be boiling. Visible bubbling or boiling when the container is removed from the microwave oven is not always present.

THIS COULD RESULT IN VERY HOT LIQUIDS SUDDENLY BOILING OVER WHEN THE CONTAINER IS DISTURBED OR A SPOON OR OTHER UTENSIL IS INSERTED INTO THE LIQUID.

To reduce the risk of injury to persons;

- Do not overheat the liquid.
- Stir the liquid both before and halfway through heating it.
- Do not use straight-sided containers with narrow necks.
- After heating, allow the container to stand in the microwave oven for a short time before removing the container.
- Use extreme care when inserting a spoon or other utensil into the container.

## SAVE THESE INSTRUCTIONS

### FEDERAL COMMUNICATIONS COMMISSION RADIO FREQUENCY INTERFERENCE STATEMENT (U.S.A. ONLY)

#### **⚠WARNING:**

This equipment generates and uses ISM frequency energy and if not installed and used properly, that is in strict accordance with the manufacturer's instructions, may cause interference to radio and television reception. It has been type tested and found to comply with limits for ISM Equipment pursuant to part 18 of FCC Rules, which are designed to provide reasonable protection against such interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following:

- Reorient the receiving antenna of the radio or television.
- Relocate the Microwave Oven with respect to the receiver.
- Move the microwave oven away from the receiver.
- Plug the microwave oven into a different outlet so that the microwave oven and the receiver are on different branch circuits.

**The manufacturer** is not responsible for any radio or TV interference caused by **unauthorized modification** to this microwave oven. It is the responsibility of the user to correct such interference.

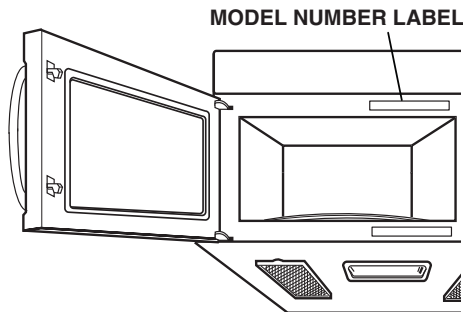
**⚠WARNING:** Your microwave oven must be installed following the guide of installation manual, otherwise there could be injury to persons or other objects!

# SPECIFICATIONS

Please read this owner's manual. It will tell you how to use all the fine features of this microwave oven.

## LOCATION OF MODEL NUMBER

To request service information or replacement parts, the service center will require the complete model number of your microwave oven. The number is on the left side of control panel as shown in the illustration below.



## OVEN SPECIFICATIONS

Output Power 1,000W (IEC 60705 Standard)  
Outer Dimensions 29-15/16" x 16-7/16" x 16-15/16"  
Cavity Volume 1.7 Cu.ft  
Net Weight 48.9 lbs.

## ELECTRICAL RATING

\* Electrical Rating of the Oven: 120V AC 60Hz  
\* 14 Amps / 1600 Watts ( MWO + Cooktop Lamp + Ventilation Fan)

## ELECTRICAL REQUIREMENTS

The oven is designed to operate on a Standard 120V/60Hz household outlet. Be sure the circuit is at least 15A or 20A and the microwave oven is the **only appliance on the circuit**. It is not designed for 50Hz or any circuit other than a 120V/60Hz circuit.

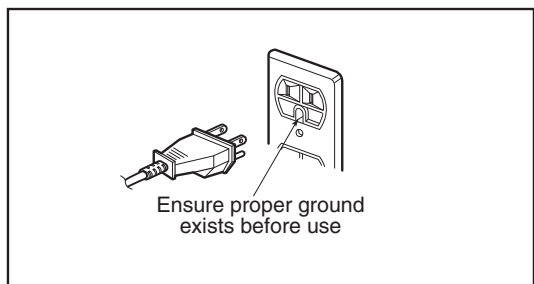
## GROUNDING INSTRUCTIONS

**This appliance must be grounded.** If an electrical short circuit occurs, grounding reduces the risk of electric shock by providing an escape wire for the electric current. The cord for this appliance has a grounding wire with a grounding plug. Put the plug into an outlet that is properly installed and grounded.

**⚠ WARNING** - If you use the grounding plug improperly, you risk electric shock.

Ask a qualified electrician if you do not understand the grounding instructions or if you wonder whether the appliance is properly grounded. Because this appliance fits under the cabinet, it has a short power-supply cord. See the separate Installation Instructions for directions on properly placing the cord. Keep the electrical power cord dry and do not pinch or crush it in any way.

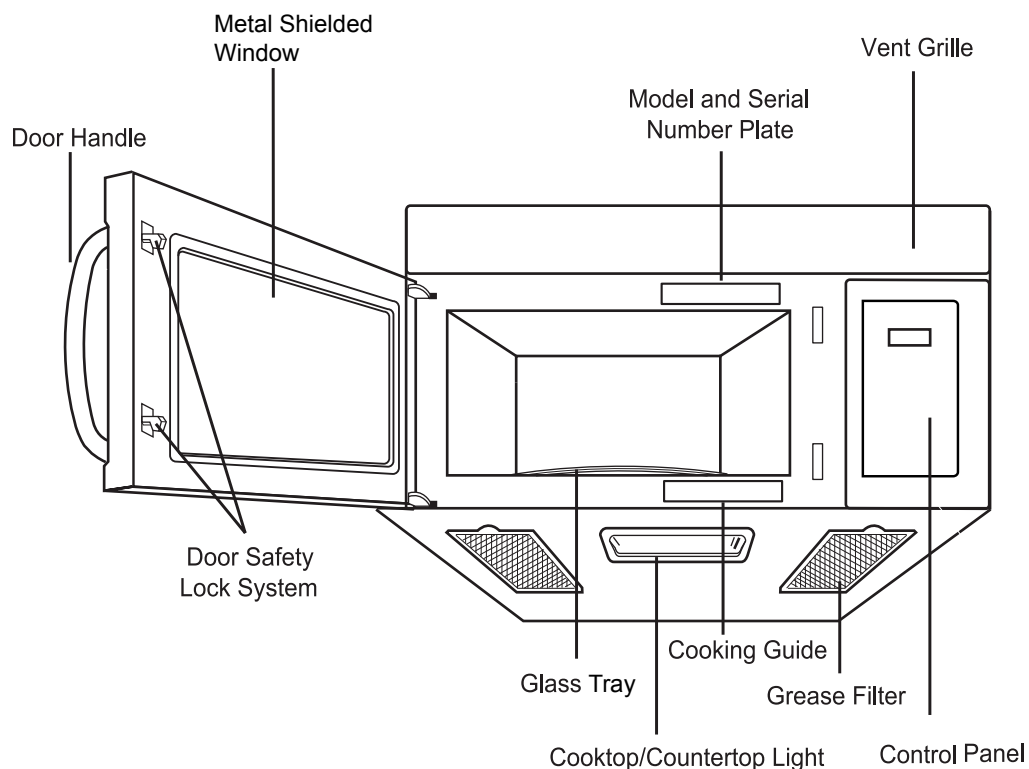
If it is necessary to use an extension cord, use only a 3-wire extension cord that has a 3-blade grounding plug, and a 3-slot receptacle that will accept the plug on the appliance. The marked rating of the extension cord shall be equal to or greater than the electrical rating of the appliance.



For a permanently connected appliance:  
This appliance must be connected to a grounded, metallic, permanent wiring system, or an equipment grounding conductor should be run with the circuit conductors and connected to the equipment grounding terminal or lead on the appliance.

# FEATURES

## MICROWAVE OVEN FEATURES



### **⚠️ WARNING:**

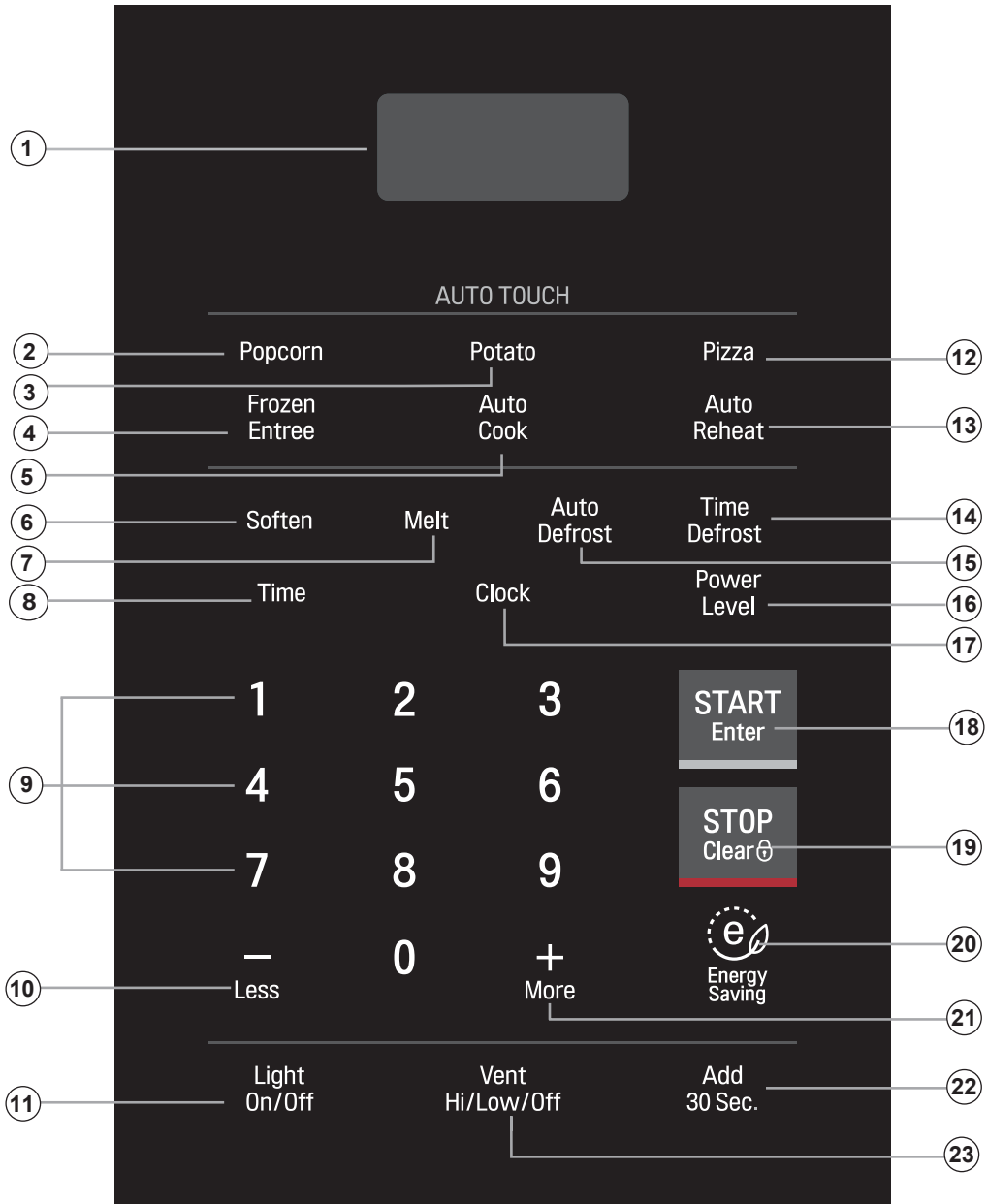
Do not operate the oven when empty or without the glass tray. It is best to leave a glass of water in the oven when not in use. The water will safely absorb all microwave energy, if the oven is accidentally started.

Your microwave oven is designed to make your cooking experience as enjoyable and productive as possible. To get you up and running quickly, the following is a list of the oven's basic features:

- 1. Metal Shielded Window.** The shield prevents microwaves from escaping. It is designed as a screen to allow you to view food as it cooks.
- 2. Door Handle**
- 3. Model and Serial Number Plate**
- 4. Charcoal Filter** (behind Vent Grille)
- 5. Vent Grille**
- 6. Control Panel.** Press the buttons on this panel to perform all functions.
- 7. Grease Filter**
- 8. Cooking Guide Label**
- 9. Cooktop/Countertop Light**
- 10. Glass Tray.** The glass tray moves food as it cooks for more even cooking. It must be in the oven during operation for best cooking results.
- 11. Door Safety Lock System**

# FEATURES

## OVEN CONTROL PANEL





# FEATURES

- 1. DISPLAY.** The Display includes a clock and indicators to tell you time of day, cooking time settings and cooking functions selected.
- 2. Popcorn.** Touch this pad when popping popcorn in your microwave oven.
- 3. Potato.** Touch this pad to cook up to 4 potatoes without entering a cook time or power.
- 4. Frozen Entree.** Touch this pad to cook a 10 to 20 ounce (284 to 567 g) frozen entree without entering a cook time or power.
- 5. Auto Cook.** Touch this pad to cook microwavable foods without entering a cook time or power.
- 6. Soften.** Touch this pad to soften butter, ice cream, cream cheese, frozen juice.
- 7. Melt.** Touch this pad to melt butter or margarine, chocolate, cheese, marshmallow.
- 8. Time.** Touch this pad followed by number pads to set a cooking time.
- 9. NUMBER.** Touch number pads to enter cooking time, power level, quantities or weights.
- 10. Less.** Touch this pad to subtract ten seconds of cooking time each time you press it.
- 11 Light On/Off.** Touch this pad to turn the cooktop/countertop light on or off.
- 12. Pizza.** Touch this pad to reheat one or several slices of pizza without entering a cook time or power.
- 13. Auto Reheat.** Touch this pad to reheat microwavable foods without entering a cook time or power.
- 14. Time Defrost.** Touch this pad to set a defrost time.
- 15. Auto Defrost.** Touch this pad followed by number pads to thaw frozen meat by weight.
- 16. Power Level.** Touch this pad to select a cooking power level.
- 17. Clock.** Touch this pad to enter the time of day.
- 18. START Enter.** Touch this pad to start a function. If you open the door after oven begins to cook, retouch START Enter.
- 19. STOP Clear.** Touch this pad to stop the oven or clear all entries.
- 20. Energy Saving.** Touch this pad to save energy.
- 21. More.** Touch this pad to add ten seconds of cooking time each time you press it.
- 22. Add 30 Sec.** Touch this pad to add 30 seconds of cooking time each time you press it.
- 23. Vent Hi/Low/Off.** Touch this pad to turn the Vent on or off.

**NOTE: If you try to enter** incorrect instructions, you will not hear any tones. Touch STOP Clear and re-enter the instructions.

# USING YOUR MICROWAVE OVEN

## LEARN ABOUT YOUR MICROWAVE OVEN

This section discusses the concepts behind microwave cooking and introduces you to the basics you need to know to operate your microwave oven. Please read this information before use.

### AUDIBLE SIGNALS

Audible signals are available to guide you when setting and using your oven:

- **A programming tone will sound** each time you touch a pad.
- **Four tones** signal the end of a cooking cycle.

### INTERRUPTING COOKING

You can stop the oven during a cycle by opening the door. The oven stops heating and the fan stops, but the light stays on.



**To restart cooking, close the door and Touch START.**

**If you do not want to continue cooking, open the door and touch STOP/ Clear.**

### CLOCK

When your microwave oven is first plugged in or after a power failure, the Display will show “:.”. If a time of day is not set, “:.” will show on the Display until you touch “Clock”.

**Example: To set the clock for 10:30(AM or PM).**

Touch:	Display Shows:
1. 	:.
2. Clock	12:00
3. 1 0 3 0	10:30
4. 	10:30


#### NOTES:

- **If you enter** in an incorrect time and touch “Clock”, you cannot set time of day. Enter the correct time.
- **If you touch STOP Clear** while setting the clock, the Display will show the last time of day set or “:.” if no time of day has been set.


### CHILD LOCK

Use this safety feature to lock the control panel when you are cleaning the oven, or so that children cannot use the oven unsupervised.

**To set CHILD LOCK:**

Touch:	Display Shows:
1. 	Touch and hold until you hear 2 beeps and “Loc” appears in the display. (approximately 4 seconds)

**To cancel CHILD LOCK:**

Touch:	Display Shows:
1. 	Touch and hold until “Loc” disappears in the display. (approximately 4 seconds)

# USING YOUR MICROWAVE OVEN

## VENT HI/LOW/OFF

The Vent moves steam and other vapors from the surface cooking.

Touch Vent once for High fan speed, twice for Low fan speed, or a three times to turn the fan off.

**Touch:**                      **Display Shows:**

**1. Vent Hi/Low/Off**                      :

Once for HIGH  
Twice for Low

**2. Vent Hi/Low/Off**                      :

Turn off fan when desired

**NOTE:** If the temperature from the range or cooktop below the oven gets too hot, the exhaust fan in the vent hood will automatically turn on at the HIGH setting to protect the oven.

It may stay on up to an hour to cool the oven. When this occurs, the Vent pad will not turn the fan off. You cannot turn the exhaust fan off during microwave cooking.

## ADD 30 SEC

A time-saving pad, this simplified control lets you quickly set and start microwave cooking without the need to touch **START Enter**.

**Example: To cook for 2 minutes.**

**Add  
30 Sec.**

Touch **Add 30 Sec** 4 times. The oven begins cooking and display shows time counting down.

### NOTE:

If you touch **Add 30 Sec**, it will add 30 seconds up to 99 min 59 seconds.

## COOKTOP LIGHT

The pad on the bottom left of the control panel controls the cooktop light.

**Example: To set the Lamp for ON.**

**Touch:**                      **Display Shows:**

**1. Light On/Off**                      :

Once for ON light  
Twice for OFF light

**2. Light On/Off**                      :

To turn off, touch pad one or two times depending on light setting.

## TIME DEFROST

Using Time Defrost can defrost for a selected length of time.

**Example: To set Time Defrost for 2 minutes.**

**Touch:**                      **Display Shows:**

**1. Time Defrost**                      : 0

**2. 2 0 0**                      2 : 00

**3. **                      Time counting down.

At the end of the Time defrost four tones will sound.


# USING YOUR MICROWAVE OVEN

## TIMED COOKING

This feature lets you program a specific cook time and power. For best results, there are 10 power level settings in addition to HIGH (100%) power. Refer to the "Microwave Power Levels Table" on page 14 for more information.

**NOTE:** If you do not select a power level, the oven will automatically cook at HIGH (100%) power.


**Example: To cook for 5 minutes, 30 seconds at 80% power.**

Touch:	Display Shows:
1. Time	: 0
2. 5 3 0	5 : 30
3. Power Level	P-HI
4. 8	P-80
5. 	Time counting down and <b>COOK</b> .

## MULTI-STAGE COOKING

For best results, some recipes call for different cook powers during different stages of a cook cycle. You can program your oven to switch from one power level to another for up to 2 stages.

**Example: To set a 2-stage cook cycle.**

Touch:	Display Shows:
1. Time	: 0
2. 3 0 0	3 : 00
To set a 3 minute cook time for first stage.	
3. Power Level	P-HI
4. 8	P-80
To set an 80% cook power for the first stage.	
5. Time	: 0
6. 7 0 0	7 : 00
To set a 7 minute cook time for second stage.	
7. Power Level	P-HI
8. 5	P-50
To set a 50% cook power for the second stage.	
9. 	Time counting down and <b>COOK</b> .
10.	When the first stage is over, you will hear two short tones as the oven begins the second cook stage.

# USING YOUR MICROWAVE OVEN

## MELT

Melt provides four preset categories for melt. Butter, Chocolate, Cheese, Marshmallows. Details refer to **MELT TABLE**.

**Example: To Melt 16 oz Cheese.**

**STOP**  
Clear 

1. Touch **STOP Clear**.

**Melt**

2. Touch **Melt** pad three times.

**2**

3. Choose 16 oz.

**START**  
Enter 

4. Touch **START Enter**.

**NOTE:** After 4 seconds, the oven will start automatically. When the cook time is over, you will hear four beeps and **End** will display.

## SOFTEN

Soften provides four preset categories for melt. Butter, Ice Cream, Cream Cheese, Frozen Juice. Details refer to **SOFTEN TABLE**.

**Example: To Soften 3 oz Cream Cheese.**

**STOP**  
Clear 

1. Touch **STOP Clear**.

**Soften**

2. Touch **Soften** pad three times.

**1**

3. Choose 3 oz.

**START**  
Enter 

4. Touch **START Enter**.

**NOTE:** After 4 seconds, the oven will start automatically. When the cook time is over, you will hear four beeps and **End** will display.

## MELT TABLE




Category	Touch pad times	Touch pad number		
		1	2	3
Butter	1	1 stick	2 sticks	3 sticks
Chocolate	2	4 oz	8 oz	–
Cheese	3	8 oz	16 oz	–
Marshmallows	4	5 oz	10 oz	–

## SOFTEN TABLE

Category	Touch pad times	Touch pad number		
		1	2	3
Butter	1	1 stick	2 sticks	3 sticks
Ice Cream	2	pint	quart	half gallon
Cream Cheese	3	3 oz	8 oz	–
Frozen Juice	4	6 oz	12 oz	16 oz

## ENERGY SAVING

**Energy Saving** feature saves energy by turning off the display by touching the **Energy Saving** Button. The display will automatically turn off after 5 minutes of idleness if the clock has not been set. If the clock has been set, then the display will not automatically turn off.

-  Touch **STOP Clear**.  
⋮
-  Touch **Energy Saving** to turn the display off.
-  Touch **Energy Saving** to Turn the display on.  
⋮

# USING YOUR MICROWAVE OVEN

## MICROWAVE POWER LEVELS

For best results, some recipes call for different cook powers. The lower the cook power, the slower the cooking. Each number from 1 to 9 stands for a different percentage of full cook power.

The following chart gives the percentage of cook power each number pad stands for, and the cook power name usually used.

It also tells you when to use each cook power. Follow recipe or food package instructions if available.

**NOTE:** Refer to a reliable cookbook for cooking times based on the 1000 Watt cook power of your microwave oven.

COOK Power	NAME	WHEN TO USE IT
100% of full power	High	<ul style="list-style-type: none"><li>• Quick heating many convenience foods and foods with high water content, such as soups and beverages.</li><li>• Cooking tender cuts of meat, ground meat,</li></ul>
9 = 90% of full power		<ul style="list-style-type: none"><li>• Heating cream soups</li></ul>
8 = 80% of full power		<ul style="list-style-type: none"><li>• Heating rice, pasta, or casseroles</li></ul>
7 = 70% of full power	Medium-High	<ul style="list-style-type: none"><li>• Cooking and heating foods that need a Cook Power lower than high (for example, whole fish and meat loaf) or when food is cooking too fast</li><li>• Reheating a single serving of food</li></ul>
6 = 60% of full power		<ul style="list-style-type: none"><li>• Cooking requiring special care, such as cheese and egg dishes, pudding, and custards</li><li>• Finishing cooking casseroles</li></ul>
5 = 50% of full power	Medium	<ul style="list-style-type: none"><li>• Cooking ham, whole poultry, and pot roasts</li><li>• Simmering stews</li></ul>
4 = 40% of full power		<ul style="list-style-type: none"><li>• Melting chocolate</li><li>• Heating pastries</li></ul>
3 = 30% of full power	Medium-Low, Defrost	<ul style="list-style-type: none"><li>• Manually defrosting foods, such as bread, fish, meats, poultry, and precooked foods</li></ul>
2 = 20% of full power		<ul style="list-style-type: none"><li>• Softening butter, cheese, and ice cream</li></ul>
1 = 10% of full power	Low	<ul style="list-style-type: none"><li>• Keeping food warm</li></ul>
0 = 0% of full power	None	<ul style="list-style-type: none"><li>• Standing time</li></ul>

**NOTE:** Once cook time has been entered, you can also use the Power Level pad as a second Kitchen Timer by entering "0" for the Cook Power. The oven will count down the cooking time you set without cooking.

# USING YOUR MICROWAVE OVEN

## AUTO DEFROST

Four defrost sequences are preset in the oven. The auto defrost feature provides you with the best defrosting method for frozen foods. The cooking guide will show you which defrost sequence is recommended for the food you are defrosting. For added convenience, the Auto Defrost includes a built-in beep mechanism that reminds you to check, turn over, separate, or rearrange to get best defrost results. Four different defrosting levels are provided.

- 1 MEAT**
- 2 POULTRY**
- 3 FISH**
- 4 BREAD**

\*First three available weight is 0.1~6.0 lbs.  
The last available weight is 0.1~1.0 lbs.

**Example: To defrost 1.2 lbs of ground beef.**

Touch:	Display Shows:
<p>1. <b>Auto Defrost</b></p>	<p><i>DEF1</i></p>
<p>2. <b>1 2</b> To enter the weight</p>	<p><i>1.2</i></p>
<p>3.  <b>START</b> Enter</p>	<p>Time counting down.</p>

**NOTE:**  
When you touch the **START Enter** pad, the display changes to defrost time count down. The oven will beep during the Defrost cycle. At this time, open the door and turn, separate, or rearrange the food. Remove any portions that have thawed. Return frozen portions to the oven and touch **START Enter** to resume the defrost cycle.

## OPERATING TIPS

- For best results, remove fish, shellfish, meat, and poultry from its original closed paper or plastic package (wrapper). Otherwise, the wrap will hold steam and juice close to the foods, which can cause the outer surface of the foods to cook.
- For best results, shape your ground meat into the form of a doughnut before freezing. When defrosting, scrape off thawed meat when the beep sounds and continue defrosting.
- Place foods in a shallow container.

This table shows you food type selections and the weights you can set for each type. For best results, loosen or remove covering on food.

FOOD	TOUCH Auto Defrost	WEIGHTS YOU CAN SET (tenths of a pound)
<b>Meat</b>	1 Time(s)	0.1 to 6.0 lbs (45g to 2722g)
<b>Poultry</b>	2 Time(s)	0.1 to 6.0 lbs (45g to 2722g)
<b>Fish</b>	3 Time(s)	0.1 to 6.0 lbs (45g to 2722g)
<b>BREAD</b>	4 Time(s)	0.1 to 1.0 lbs (45g to 450g)

Category	Food
MEAT 0.1 to 6.0 lbs	<b>BEEF</b> Ground beef, Round steak, Cubes for stew, Tenderloin steak, Pot roast, Rib roast, Rump roast, Chuck roast, Hamburger patty.
	<b>LAMB</b> Chops (1-inch thick), Rolled roast.
	<b>PORK</b> Chops (1/2-inch thick), Hot dogs, Spareribs, Countrystyle ribs. Rolled roast, Sausage.
POULTRY 0.1 to 6.0 lbs	<b>POULTRY</b> Whole (under 4 lbs), Cut up, Breasts (boneless).
	<b>CORNISH HENS</b> Whole.
	<b>TURKEY</b> Breast (under 6 lbs).
FISH 0.1 to 6.0 lbs	<b>FISH</b> Fillets, Whole Steaks.
	<b>SHELLFISH</b> Crab meat, Lobster tails, Shrimp, Scallops.
BREAD 0.1 to 1.0 lbs	Sliced bread, Buns, Baguette, etc. Separate slices and place between paper towel or flat plate. Turn food over at beep After defrosting, let stand for 1-2 minutes

# USING YOUR MICROWAVE OVEN

## DEFROSTING TIPS

- **When using** Auto Defrost, the weight to be entered is the net weight in pounds and tenths of pounds (the weight of the food minus the container).
- **Before starting**, make sure you have removed any of the metal twist-ties which often come with frozen food bags, and replace them with strings or elastic bands.
- **Open containers** such as cartons before they are placed in the oven.
- **Always slit** or pierce plastic pouches or packaging.
- **If food is foil wrapped**, remove foil and place it in a suitable container.
- **Slit** the skins, if any, of frozen food such as sausage.
- **Bend** plastic pouches of food to ensure even defrosting.
- **Always underestimate** defrosting time. If defrosted food is still icy in the center, return it to the microwave oven for more defrosting.
- **The length** of defrosting time varies according to how solidly the food is frozen.
- **The shape of the package** affects how quickly food will defrost. Shallow packages will defrost more quickly than a deep block.
- **As food begins to defrost**, separate the pieces. Separated pieces defrost more easily.
- **Use small pieces of aluminum foil** to shield parts of food such as chicken wings, leg tips, fish tails, or areas that start to get warm. Make sure the foil does not touch the sides, top, or bottom of the oven. The foil can damage the oven lining.
- **For better results**, let food stand after defrosting. (For more information on standing time, see the "Microwave Cooking Tips" section.)
- **Turn over** food during defrosting or standing time. Break apart and remove food as required.



# USING YOUR MICROWAVE OVEN

## Using Quick Touch

Your oven's menu has been preprogrammed to cook food automatically. Tell the oven what you want. Then let your microwave oven cook your selections.

### POPCORN

Popcorn lets you pop 3.0, and 3.5 ounce bags of commercially packaged microwave popcorn. Pop only one package at a time. If you are using a microwave popcorn popper, follow manufacturer's instructions. To set your microwave oven correctly, follow this chart:

**Example: To pop a 3.0 oz. bag.**

**Touch:**                      **Display Shows:**

**Popcorn**                      3.0

once for 3.5 oz  
twice for 3.0 oz

Time counting down and  
**COOK.**

When the cook time is over,  
you will hear four beeps and **End** will display.

### PIZZA

Pizza lets you reheat up to 3 slices of pizza. A slice is based on a 5 ounce slice.

**NOTE:**

- Place on a low plate & paper towel.
- Do not cover.

**Example: To reheat 2 slices of Pizza.**

**Touch:**                      **Display Shows:**

**Pizza**                              2

once for 1 slice  
twice for 2 slices  
three times for 3 slices

Time counting down and  
**COOK.**

When the cook time is over,  
you will hear four beeps and **End** will display.

### FROZEN ENTREE

Frozen Entree lets you cook 10 and 20 ounce plates of commercially packaged microwave frozen entree without entering cooking times and power levels. Remove tray from outer carton. Do not remove film cover, but cut it to vent.

**Example: To reheat a 20 oz. frozen entree.**

**Touch:**                      **Display Shows:**

**Frozen Entree**                      20 0 2

once for 10 oz  
twice for 20 oz

Time counting down and  
**COOK.**

When the cook time is over,  
you will hear four beeps and **End** will display.

### POTATO

The Potato lets you cook potatoes with preset times and cook powers. You can choose from 1 to 4 potatoes.

**NOTE:**

- Cooking times are based on an average 8 ounce potato.
- Before baking, pierce potato with fork several times.
- After baking, let stand for 5 minutes.

**Example: To cook 2 Potatoes.**

**Touch:**                      **Display Shows:**

**Potato**                              2

once for 1 potato  
twice for 2 potatoes  
three times for 3 potatoes  
four times for 4 potatoes

Time counting down and  
**COOK.**

When the cook time is over,  
you will hear four beeps and **End** will display.

# USING YOUR MICROWAVE OVEN

## AUTO COOK

Auto Cook provides four preset categories for cooking.

**Example: To cook 2 cups of Casserole.**

**Touch:**

**Display Shows:**

1. **Auto Cook**

*Ac -4*

Choose food category.

Category	Touch pad of Time(s)
Fresh vegetable	1
Frozen vegetable	2
Rice	3
Casserole	4

**Touch:**

**Display Shows:**

2. 2

Time counting down and **COOK.**

Enter quantity/servings.

Category	Number of cups
Fresh vegetable	1 - 4 cups
Frozen vegetable	1 - 4 cups
Rice	1 - 2 cups
Casserole	1 - 4 cups

When the cook time is over, you will hear four beeps and **End** will display.

## COOKING GUIDE FOR AUTO COOK

CODE	CATEGORY	QUANTITY	DIRECTIONS
1	FRESH VEGETABLE	1 cup	Place in a microwavable bowl or casserole. Add water according to the quantity. Cover with vented plastic wrap. Let stand 3 minutes. * 1-2 cups: add 2 tbsp water. * 3-4 cups: add 2 tbsp water.
		2 cups	
		3 cups	
		4 cups	
2	FROZEN VEGETABLE	1 cup	Place in a microwavable bowl or casserole. Cover with vented plastic wrap. Let stand 3 minutes. * 1-2 cups: add 2 tbsp water. * 3-4 cups: add 2 tbsp water.
		2 cups	
		3 cups	
		4 cups	
3	RICE	1 cup	Place in a microwavable bowl or casserole. Cover with vented plastic wrap. Let stand 5 minutes.
		2 cups	
4	CASSEROLE	1 cup	Place in a microwavable bowl or casserole. Cover with vented plastic wrap. Stir and let stand 3 minutes.
		2 cups	
		3 cups	
		4 cups	

# USING YOUR MICROWAVE OVEN

## AUTO REHEAT

Auto Reheat provides four preset categories for reheating.

**Example: To reheat 2 servings of Dinner plate.**

**Touch:** **Display Shows:**

1. **Auto Reheat** *rh - 1*

Choose food category.

Category	Touch pad of Time(s)
Dinner plate	1
Soup/sauce	2
Casserole	3
Roll/Muffin	4

**Touch:** **Display Shows:**

2. 2 Time counting down and  
**COOK.**

Enter quantity/servings.

Category	Number of cups/items
Dinner plate	1-2 servings
Soup/sauce	1-4 cups
Casserole	1-4 cups
Roll/Muffin	1-4 pieces

When the cook time is over, you will hear four beeps and **End** will display.

## COOKING GUIDE FOR AUTO REHEAT

CODE	CATEGORY	SERVING AMOUNT	DIRECTION
1	DINNER PLATE	1 serving (10 oz.)	Place on a low plate. Cover with vented plastic wrap. Let stand 3 minutes.
		2 servings (15 oz.)	
2	SOUP/SAUCE	1 cup	Place in shallow microwavable casserole. Cover with vented plastic wrap. Stir and let stand 3 minutes.
		2 cups	
		3 cups	
		4 cups	
3	CASSEROLE	1 cup	Place in a microwavable bowl or casserole. Cover with plastic wrap. Stir and let stand 3 minutes.
		2 cups	
		3 cups	
		4 cups	
4	ROLL/MUFFIN	1 piece (2 oz.)	Place on paper towel. Do not cover.
		2 pieces (4 oz.)	
		3 pieces (6 oz.)	
		4 pieces (8 oz.)	

# MAINTENANCE

## CARE AND CLEANING

For best performance and safety, keep the oven clean inside and outside. Take special care to keep the inner door panel and the oven front frame free of food or grease build-up.

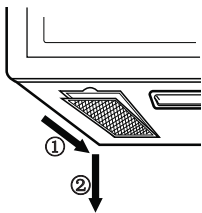
**Never use abrasive powder or pads.** Wipe the microwave oven inside and out, including the hood bottom cover, with a soft cloth and a warm (not hot) mild detergent solution. Then rinse and wipe dry.

Use a chrome cleaner and polish on chrome, metal and aluminum surfaces. Wipe spatters immediately with a wet paper towel, especially after cooking chicken or bacon. Clean your oven weekly or more often, if needed.

## CLEANING THE GREASE FILTERS

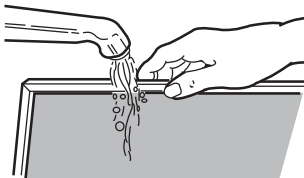
The grease filters should be removed and cleaned often, at least once a month.

1. To remove the grease filters, slide each filter to the side, then pull the filters downward. The filters will drop out.

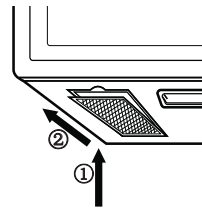


2. Soak grease filters in hot water and a mild detergent. Rinse well and shake to dry.

**Do not use ammonia or place them in a dishwasher. The aluminum will darken.**



3. To reinstall the filters, slide them into the side slots, then push up and forward to lock.

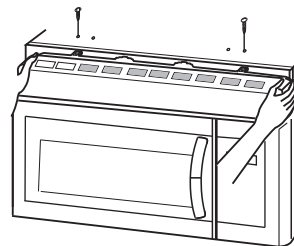


**NOTE: Do not operate the hood without the filters in place.**

## CHARCOAL FILTER REPLACEMENT

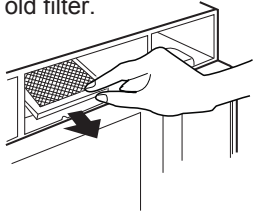
If your oven is vented inside, the charcoal filter should be replaced every 6 to 12 months, and more often if necessary. The charcoal filter cannot be cleaned. To order a new charcoal filter, call 1-800-243-0000 or go to [www.lg.com/us/support/parts-accessories](http://www.lg.com/us/support/parts-accessories).

1. Turn the power off at the main power supply and wear gloves
2. Remove the two vent grille mounting screws. (2 outside screws)
3. Tip the grille forward, then lift it out.

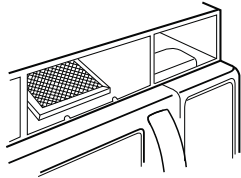


# MAINTENANCE

4. Open the door.
5. Remove the old filter.



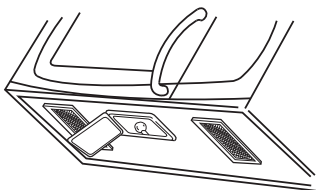
6. Slide a new charcoal filter into place and close the door. The filter should rest at the angle shown.



7. Slide the bottom of the vent cover into place. Push the top until it snaps into place. Replace the mounting screws. Turn the power back on at the main power supply and set the clock.

## COOKTOP/NIGHT LIGHT REPLACEMENT

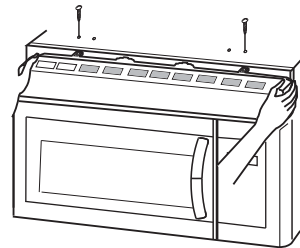
1. Unplug the oven or turn off power at the main power supply.
2. Remove the bulb cover mounting screws.



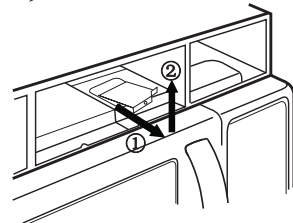
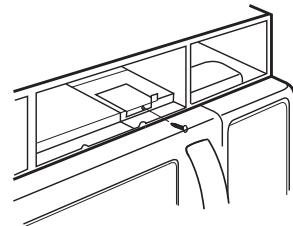
3. Replace the bulb with a 30 watt appliance bulb.
4. Replace the bulb cover and mounting screws.
5. Turn the power back on at the main power supply.

## OVEN LIGHT REPLACEMENT

1. Unplug the oven or turn off power at the main power supply and wear gloves.
2. Remove the vent cover mounting screws. (2 outside screws)
3. Tip the cover forward, then lift out to remove.



4. Remove the cover screw, pull the cover forward and then lift up the bulb holder.



5. Replace the bulb with a 30 watt appliance bulb.
6. Replace the bulb holder and screw.
7. Slide the top of the vent cover into place. Push the bottom until it snaps into place. Replace the mounting screws. Turn the power back on at the main power supply.

# COOKING UTENSILS

## MICROWAVE UTENSIL GUIDE

USE	DO NOT USE
<p><b>OVENPROOF GLASS</b> (treated for high intensity heat): utility dishes, loaf dishes, pie plates, cake plates, liquid measuring cups, casseroles and bowls without metallic trim.</p> <p><b>CHINA:</b> bowls, cups, serving plates and platters without metallic trim.</p> <p><b>PLASTIC:</b> Plastic wrap (as a cover)-- lay the plastic wrap loosely over the dish and press it to the sides. Vent plastic wrap by turning back one edge slightly to allow excess steam to escape. The dish should be deep enough so that the plastic wrap will not touch the food. As the food heats it may melt the plastic wrap wherever the wrap touches the food. Use plastic dishes, cups, semirigid freezer containers, and plastic bags <b>only for short cooking time. Use these with care because the plastic may soften from the heat of the food.</b></p> <p><b>PAPER:</b> Paper towels, waxed paper, paper napkins, and paper plates with no metallic trim or design. Look for the manufacturer's label for use in the microwave oven.</p>	<p><b>METAL UTENSILS:</b> Metal shields the food from microwave energy and produces uneven cooking. Also avoid metal skewers, thermometers, or foil trays. Metal utensils can cause arcing, which can damage your microwave oven.</p> <p><b>METAL DECORATION:</b> Metal-trimmed or metal-banded dinnerware, casserole dishes, etc. The metal trim interferes with normal cooking and may damage the oven.</p> <p><b>ALUMINUM FOIL:</b> Avoid large sheets of aluminum foil because they hinder cooking and may cause harmful arcing. Use small pieces of foil to shield poultry legs and wings. Keep ALL aluminum foil at least 1 inch from the side walls and door of the oven.</p> <p><b>WOOD:</b> Wooden bowls and boards will dry out and may split or crack when you use them in the microwave oven. Baskets react in the same way.</p> <p><b>TIGHTLY COVERED UTENSILS:</b> Be sure to leave openings for steam to escape from covered utensils. Pierce plastic pouches of vegetables or other food items before cooking. Tightly closed pouches could explode.</p> <p><b>BROWN PAPER:</b> Avoid using brown paper bags. They absorb too much heat and could burn.</p> <p><b>FLAWED OR CHIPPED UTENSILS:</b> Any utensil that is cracked, flawed, or chipped may break in the oven.</p> <p><b>METAL TWIST TIES:</b> Remove metal twist ties from plastic or paper bags. They become hot and could cause a fire.</p>

Do not use recycled paper products in the microwave oven. They sometimes contain impurities that cause sparks to occur.

# FAQS

## FREQUENTLY ASKED QUESTIONS

**Q. Can I use either metal or aluminum pans in my microwave oven?**

A. Usable metal includes aluminum foil for shielding (use small, flat pieces), and shallow foil trays (if tray is 3/4 inch deep and filled with food to absorb microwave energy). Never allow metal to touch walls or door.

**Q. Sometimes the door of my microwave oven appears wavy. Is this normal?**

A. This appearance is normal and does not affect the operation of your oven.

**Q. What are the humming noises that I hear when my microwave oven is operating?**

A. You hear the sound of the transformer when the magnetron tube cycles on and off.

**Q. Why does the dish become hot when I microwave food in it? I thought that this should not happen.**

A. As the food becomes hot it will conduct the heat to the dish. Use hot pads to remove food after cooking.

**Q. What does “standing time” mean?**

A. “Standing time” means that food should be taken out of the oven and covered for additional time after cooking. This process allows the cooking to finish, saves energy and frees the oven for other purposes.

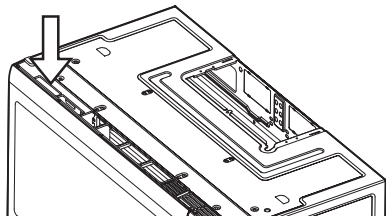
**Q. Can I pop popcorn in my microwave oven? How do I get the best results?**

A. Yes. Pop packaged microwave popcorn following manufacturer’s guidelines or use the preprogrammed Popcorn button.  
Do not use regular paper bags. Use the “listening test” by stopping the oven as soon as the popping slows to a “pop” every one or two seconds. Do not try to repop unpopped kernels. You can also use special microwave poppers. When using a popper, be sure to follow manufacturer’s directions. Do not pop popcorn in glass utensils.

**Q. Why does steam come out of the air exhaust vent?**

A. Steam is normally produced during cooking. The microwave oven has been designed to vent this steam out the top vent.

Steam exhaust here



# TROUBLESHOOTING

## BEFORE CALLING FOR SERVICE

Check the following list to be sure a service call is really necessary. A quick review of this manual as well as the additional information in this checklist may prevent an unneeded service call.

### **If nothing on the oven operates:**

- check for a blown circuit fuse or a tripped main circuit breaker.
- check if oven is properly connected to electric circuit in house.
- check that controls are set properly.

### **If the oven interior light does not work:**

- the light bulb is loose or defective.

### **If the oven will not cook:**

- check that cooking program was entered correctly.
- check that door is firmly closed.
- check that Start button was touched.
- check that probe was inserted correctly into receptacle.
- check that timer wasn't started instead of a cook function.

### **If oven takes longer than normal to cook or cooks too rapidly:**

- be sure the Power Level is programmed properly.

### **If the time of day clock does not always keep correct time:**

- check that the power cord is fully inserted into the outlet receptacle.
- be sure the oven is the only appliance on the electrical circuit.

### **If food cooks unevenly:**

- be sure food is evenly shaped.
- be sure food is completely defrosted before cooking.
- check placement of aluminum foil strips used to prevent overcooking.

### **If food is undercooked:**

- check recipe to be sure all directions (amount, time, power levels) were correctly followed.
- be sure microwave oven is on a separate circuit.
- be sure food is completely defrosted before cooking.

### **If food is overcooked:**

- check recipe to be sure all directions (amount, power level, time, size of dish) were followed.

### **If arcing (sparks) occur:**

- be sure microwavable dishes were used.
- be sure wire twist ties weren't used.
- be sure oven wasn't operated when empty.

### **If the Display shows a time counting down but the oven is not cooking:**

- check that door is firmly closed.
- check that timer wasn't started instead of a cooking function.



# LIMITED WARRANTY (USA)

ARBITRATION NOTICE: THIS LIMITED WARRANTY CONTAINS AN ARBITRATION PROVISION THAT REQUIRES YOU AND LG TO RESOLVE DISPUTES BY BINDING ARBITRATION INSTEAD OF IN COURT, UNLESS YOU CHOOSE TO OPT OUT. IN ARBITRATION, CLASS ACTIONS AND JURY TRIALS ARE NOT PERMITTED. PLEASE SEE THE SECTION TITLED "PROCEDURE FOR RESOLVING DISPUTES" BELOW.

Should your LG Microwave ("Product") fail due to a defect in materials or workmanship under normal and proper use, during the warranty period set forth below, LG Electronics ("LG") will, at its option, repair or replace the Product. This limited warranty is valid only to the original retail purchaser of the Product and applies only when purchased and used within the United States including U.S. Territories.

## **WARRANTY PERIOD:**

**LABOR: One Year** from the Date of Purchase\*.

**PARTS**(except as listed below): **One Year** from the Date of Purchase\*.

**MAGNETRON: Ten Years** from the Date of Purchase\*.

Replacement Units and Repair Parts are warranted for the remaining portion of the original unit's warranty period.

**\*Retain your Sales Receipt to prove the date of purchase.** A copy of your Sales Receipt must be submitted at the time warranty service is provided.

## **HOW SERVICE IS HANDLED:**

**Please call 1-800-243-0000 and choose the appropriate option.** (Phones are answered 24 hours a day, 365 days per year.) Please have the product type (Microwave) and your ZIP code ready.

Or visit our website at: [www.lg.com](http://www.lg.com)

- Replacement products and parts are warranted for the remaining portion of the original warranty period or ninety (90) days, whichever is greater.
- Replacement products and parts may be new, reconditioned, refurbished, or otherwise factory remanufactured.
- Proof of original retail purchase specifying the Product model and date of purchase is required to obtain warranty service under this limited warranty.

**EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THE PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THE ABOVE LIMITED WARRANTY. UNDER NO CIRCUMSTANCES SHALL LG OR ITS U.S. DISTRIBUTORS/DEALERS BE LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, OR PUNITIVE DAMAGES, INCLUDING, WITHOUT LIMITATION, LOST GOODWILL, LOST REVENUES OR PROFITS, WORK STOPPAGE, IMPAIRMENT OF OTHER GOODS, COST OF REMOVAL AND REINSTALLATION OF THE PRODUCT, LOSS OF USE, OR ANY OTHER DAMAGES WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE. LG'S TOTAL LIABILITY, IF ANY, SHALL NOT EXCEED THE PURCHASE PRICE PAID BY YOU FOR THE PRODUCT.**

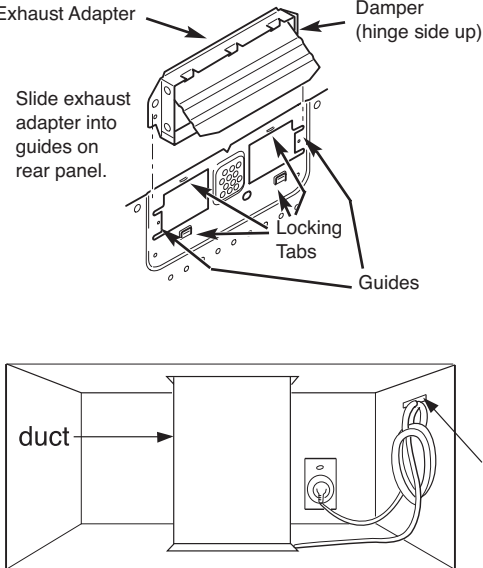
Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above exclusions or limitations may not apply to you. This limited warranty gives you specific legal rights and you may also have other rights that vary from state to state.

## **THIS LIMITED WARRANTY DOES NOT COVER:**

- Service trips to deliver, pick up, or install, educate how to operate, correct wiring, or correct unauthorized repairs.
- Damage or failure of the Product to perform during power failures and interrupted or inadequate electrical service.
- Damage or failure resulting from operating the Product in a corrosive atmosphere or contrary to the Product owner's manual.
- Damage or failure to the Product caused by accidents, pests and vermin, lightning, wind, fire, floods, acts of God, or any other causes beyond the control of LG.
- Damage or failure caused by unauthorized modification or alteration, or if used for other than the intended purpose.
- Damage or failure resulting from misuse, abuse, improper installation, repair, or maintenance. Improper repair includes use of parts not authorized by LG. Improper installation or maintenance includes installation or maintenance contrary to the Product owner's manual.

- Damage or failure caused by incorrect electrical current, voltage, or ventilation/plumbing codes.
- Damage or failure caused by transportation and handling, including scratches, dents, chips, and/or other damage to the finish of the Product, unless such damage is reported within one (1) week of delivery.
- Damage or missing items to any display, open box, or discounted Product.
- Refurbished Product or any Product sold "As Is", "Where Is", "With all Faults", or similar disclaimer.
- Products with original serial numbers that have been removed, altered, or cannot be readily determined.
- Increases in utility costs and additional utility expenses.
- Any noises associated with normal operation.
- Use of accessories, components, or consumable cleaning products that are not authorized by LG.
- Replacement of light bulbs, filters, fuses or any other consumable parts.
- When Product is used for other than normal and proper household use (e.g. commercial or industrial use, offices, and recreational facilities or vehicles) or contrary to the Product's owner's manual.
- Costs associated with removal and reinstallation of your Product for repairs.
- Shelves, drawers and accessories, except for internal/functional parts covered under this limited warranty.

Problem	Cause	Solution
<p>Microwave oven Installation issue</p> <ul style="list-style-type: none"> <li>- Vibration noise</li> <li>- Unit is not level</li> <li>- Installation damage</li> </ul>	<ol style="list-style-type: none"> <li>1. Mounting bracket screw not fixed completely</li> <li>2. Mounting plate not aligned</li> </ol> <ol style="list-style-type: none"> <li>3. Product carried/installed improperly</li> </ol>	<p>Check with installer first</p>

Problem	Cause	Solution
Spark / Arcing	Aluminum foil or metal utensil used in microwave mode	DO NOT use aluminum foil or metal utensils in microwave mode - Check user instructions
Unit has no power	<ol style="list-style-type: none"> <li>1. House power turned off (power supply)</li> <li>2. Tripped breaker</li> <li>3. The power cord is not installed properly</li> </ol>	<ol style="list-style-type: none"> <li>1. Check house power supply</li> <li>2. Check proper power cord connection</li> <li>3. Check extension cord</li> </ol>
Vent is not working - Weak or no ventilation - Abnormal noise during operation - Product overheating	<ol style="list-style-type: none"> <li>1. Improper blower unit direction or installation</li> <li>2. Improper ductwork or damper connection</li> </ol> 	<ol style="list-style-type: none"> <li>1. Check blower unit direction and reinstall if necessary.</li> <li>2. Properly align the exhaust ports and blower plate opening.</li> <li>3. Blower unit exhaust ports should be completely exposed to the outside</li> <li>4. After installation, check the air ventilation path</li> </ol>

**The cost of repair or replacement under the above excluded circumstances shall be borne by the consumer.**

TO OBTAIN WARRANTY SERVICE AND ADDITIONAL INFORMATION

Call 1-800-243-0000 and select the appropriate option from the menu.

Or visit our website at <http://www.lg.com>

Or by mail: LG Electronics Customer Service P.O. Box 240007 Huntsville, AL 35813 ATTN: CIC

**PROCEDURE FOR RESOLVING DISPUTES:**

ALL DISPUTES BETWEEN YOU AND LG ARISING OUT OF OR RELATING IN ANY WAY TO THIS LIMITED WARRANTY OR THE PRODUCT SHALL BE RESOLVED EXCLUSIVELY THROUGH BINDING ARBITRATION, AND NOT IN A COURT OF GENERAL JURISDICTION. BINDING ARBITRATION MEANS THAT YOU AND LG ARE EACH WAIVING THE RIGHT TO A JURY TRIAL AND TO BRING OR PARTICIPATE IN A CLASS ACTION.

**Definitions.** For the purposes of this section, references to “LG” mean LG Electronics U.S.A., Inc., its parents, subsidiaries and affiliates, and each of their officers, directors, employees, agents, beneficiaries, predecessors in interest, successors, assigns and suppliers; references to “dispute” or “claim” shall include any dispute, claim or controversy of any kind whatsoever (whether based in contract, tort, statute, regulation, ordinance, fraud, misrepresentation or any other legal or equitable theory) arising out of or relating in any way to the sale, condition or performance of the product or this Limited Warranty.

**Notice of Dispute.** In the event you intend to commence an arbitration proceeding, you must first notify LG in writing at least 30 days in advance of initiating the arbitration by sending a letter to LG at LG Electronics, USA, Inc. Attn: Legal Department- Arbitration 1000 Sylvan Ave, Englewood Cliffs 07632. You and LG agree to engage in good faith discussions in an attempt to amicably resolve your claim. The notice must provide your name, address, and telephone number; identify the product that is the subject of the claim; and describe the nature of the claim and the relief being sought. If you and LG are unable to resolve the dispute within 30 days, either party may proceed to file a claim for arbitration.

**Agreement to Binding Arbitration and Class Action Waiver.** Upon failure to resolve the dispute during the 30 day period after sending written notice to LG, you and LG agree to resolve any claims between us only by binding arbitration on an individual basis, unless you opt out as provided below. Any dispute between you and LG shall not be combined or consolidated with a dispute involving any other person's or entity's product or claim. More specifically, without limitation of the foregoing, any dispute between you and LG shall not under any circumstances proceed as part of a class or representative action. Instead of arbitration, either party may bring an individual action in small claims court, but that small claims court action may not be brought on a class or representative basis.

**Arbitration Rules and Procedures.** To begin arbitration of a claim, either you or LG must make a written demand for arbitration. The arbitration will be administered by the American Arbitration Association ("AAA") and will be conducted before a single arbitrator under the AAA's Consumer Arbitration Rules that are in effect at the time the arbitration is initiated (referred to as the "AAA Rules") and under the procedures set forth in this section. The AAA Rules are available online at [www.adr.org/consumer](http://www.adr.org/consumer). Send a copy of your written demand for arbitration, as well as a copy of this provision, to the AAA in the manner described in the AAA Rules. You must also send a copy of your written demand to LG at LG Electronics, USA, Inc. Attn: Legal Department- Arbitration 1000 Sylvan Avenue Englewood Cliffs, NJ 07632. If there is a conflict between the AAA Rules and the rules set forth in this section, the rules set forth in this section will govern. This arbitration provision is governed by the Federal Arbitration Act. Judgment may be entered on the arbitrator's award in any court of competent jurisdiction. All issues are for the arbitrator to decide, except that issues relating to the scope and enforceability of the arbitration provision and to the arbitrability of the dispute are for the court to decide. The arbitrator is bound by the terms of this provision.

**Governing Law.** The law of the state of your residence shall govern this Limited Warranty and any disputes between us except to the extent that such law is preempted by or inconsistent with applicable federal law.

**Fees/Costs.** You do not need to pay any fee to begin an arbitration. Upon receipt of your written demand for arbitration, LG will promptly pay all arbitration filing fees to the AAA unless you seek more than \$25,000 in damages, in which case the payment of these fees will be governed by the AAA Rules. Except as otherwise provided for herein, LG will pay all AAA filing, administration and arbitrator fees for any arbitration initiated in accordance with the AAA Rules and this arbitration provision. If you prevail in the arbitration, LG will pay your attorneys' fees and expenses as long as they are reasonable, by considering factors including, but not limited to, the purchase amount and claim amount. Notwithstanding the foregoing, if applicable law allows for an award of reasonable attorneys' fees and expenses, an arbitrator can award them to the same extent that a court would. If the arbitrator finds either the substance of your claim or the relief sought in the demand is frivolous or brought for an improper purpose (as measured by the standards set forth in Federal Rule of Civil Procedure 11(b)), then the payment of all arbitration fees will be governed by the AAA Rules. In such a situation, you agree to reimburse LG for all monies previously disbursed by it that are otherwise your obligation to pay under the AAA Rules. Except as otherwise provided for, LG waives any rights it may have to seek attorneys' fees and expenses from you if LG prevails in the arbitration.

**Hearings and Location.** If your claim is for \$25,000 or less, you may choose to have the arbitration conducted solely on the basis of (1) documents submitted to the arbitrator, (2) through a telephonic hearing, or (3) by an in-person hearing as established by the AAA Rules. If your claim exceeds \$25,000, the right to a hearing will be determined by the AAA Rules. Any in-person arbitration hearings will be held at a location within the federal judicial district in which you reside unless we both agree to another location or we agree to a telephonic arbitration.

**Opt Out.** You may opt out of this dispute resolution procedure. If you opt out, neither you nor LG can require the other to participate in an arbitration proceeding. To opt out, you must send notice to LG no later than 30 calendar days from the date of the first consumer purchaser's purchase of the product by either: (i) sending an e-mail to [optout@lge.com](mailto:optout@lge.com), with the subject line: "Arbitration Opt Out" or (ii) calling 1-800-980-2973. You must include in the opt out e-mail or provide by telephone: (a) your name and address; (b) the date on which the product was purchased; (c) the product model name or model number; and (d) the serial number (the serial number can be found (i) on the product; or (ii) online by accessing <https://www.lg.com/us/support/repair-service/schedule-repair-continued> and clicking on "Find My Model & Serial Number").

You may only opt out of the dispute resolution procedure in the manner described above (that is, by e-mail or telephone); no other form of notice will be effective to opt out of this dispute resolution procedure. Opting out of this dispute resolution procedure will not affect the coverage of the Limited Warranty in any way, and you will continue to enjoy the full benefits of the Limited Warranty. If you keep this product and do not opt out, then you accept all terms and conditions of the arbitration provision described above.

