



PENNWOOD[®]
There is a Difference!

Wood Product Warranty

2-YEAR LIMITED WARRANTY

COVERAGE AND CONDITIONS

Pennwood warrants that its Prefinished Wood Moldings, will be free from manufacturing defects in materials and workmanship; however, the products are not warranted against excessive impact, heavy foot traffic, accidental breakage, scratches, stains, etc.,. Natural wood characteristics such as mineral streaks, knots, color and grain variation of the wood, are to be expected and are not considered defects.

If Pennwood's finish, cracks, peels or wears through to the wood during the warranty period under conditions of normal use, Pennwood will, repair, replace, or refinish the molding at no cost to the consumer.

This warranty does not cover consequential damages (that is, the cost of repairing or replacing anything other than the molding), special, indirect or incidental damages (that is, your loss of time, loss of use, inconvenience, telephone charges, postage or the like related to the warranty claim).

We do not accept returns on product already installed. No reimbursement will be given on freight/shipping costs from the original order. No returns will be accepted without prior written authorization from Pennwood Returns Department.

CASH REFUNDS WILL NOT BE GIVEN.

Please send all claims to:

Pennwood Products
PO BOX 766
East Berlin Pa 17316
Claims Department

Disclaimer: This warranty is given in lieu of and excludes any other express or implied warranty of any type or kind, particularly any implied warranties of merchantability or fitness for a particular purpose, and all other express or implied representations and warranties are hereby disclaimed

Warranty Exclusions and limitations

- It is the responsibility of the builder/installer/owner to detect any objectionable differences before installation begins of any Pennwood products. If any such objections in grain or color are detected, the builder/installer/owner must not install the molding. Installed product will not be eligible for a warranty claim.
- Color changes over time resulting from exposure to sunlight or chemicals. Certain species may darken more than other species when exposed to sunlight.
- Water damage.
- Damage from improper installation, accidents, abuse, spiked shoes, failure to use protective pads under furniture legs or wheels; scratches and dents, or any circumstance causing abnormal wear.
- Stains from spills or pets.
- Acts of God