

IX. WARRANTY

Our RetractableBugScreen TM brand on the box confirms that the RETRACTABLE Insect Screen you have purchased is made with world class craftsmanship and premium materials. Each RETRACTABLEBugScreen TM product is designed to provide you with enduring performance and value. We put that promise into writing in our Warranty.

2 - Year LIMITED WARRANTY

1. RETRACTABLEBugScreen Inc. (RetractableBugScreen TM) provides limited warranty coverage to the original purchaser of this product for a period of two years from the date of purchase against defects in materials or workmanship of RETRACTABLEBugScreen TM kit parts and components, with the exception of the Screen.

As used in this Warranty, "defect" means imperfections in components which substantially impair the utility of the product. This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

2. There is no warranty coverage for defects or conditions that result from the failure to follow product assembly instructions, information or warnings, misuse or abuse, intentional damage, fire, flood, alteration or modification of the product, or use of the product in a manner inconsistent with its intended use, nor any condition resulting from incorrect or inadequate maintenance, cleaning, or care. There is also no warranty coverage for rented products or any products purchased "used" or "as is", at a distress or going-out-of-business sale, or from a liquidator. There is no warranty coverage where product is used in harsh atmospheric conditions, exposed to high concentrations of salt air, harsh chemicals or toxic industrial pollutants.
3. As the exclusive remedy under this Warranty, RETRACTABLE Bug Screen Inc. will (at its sole option) repair or replace any defective part. RETRACTABLE Bug Screen Inc. may require independent confirmation of the claimed defect and proof of purchase. Replacement parts will be warranted for only the remaining period of the original Warranty. RETRACTABLE Bug Screen Inc. SHALL HAVE NO LIABILITY FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND and all such damages are EXCLUDED FROM THIS WARRANTY, such as loss of use, disassembly, transportation, labor or damage to property on or near the product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.
4. This Warranty applies only to warranted defects that first arise and are reported to RETRACTABLE Bug Screen Inc. within the warranty coverage period. The Warranty cannot be transferred to subsequent owners or users of the product, and it shall be immediately void in the event the product is resold, transferred, leased or rented to any third party or person other than the original purchaser.
5. THERE ARE NO OTHER WARRANTIES APPLICABLE TO THIS PRODUCT. Under the laws of certain states, there may be no implied warranties from Retractable Bug Screen Inc. and all implied warranties, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE are disclaimed where allowed by law. may not apply to you. TO THE EXTENT ANY IMPLIED WARRANTIES ARE APPLICABLE, ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THIS EXPRESS WARRANTY or the minimum period allowed by law, whichever is shorter. Some states do not allow limitations on how long an implied Warranty lasts, so the above limitation.
6. For Warranty inquiries or claims, please visit our website www.retractablebugscreen.com.

You can also contact RetractableBugScreen at 407-450-5134. Retractable Bug Screen Inc. may require Warranty claims to be submitted in writing to:

Retractable Bug Screen Inc.
256 Fairway Pointe Circle
Orlando, FL, 32828 U.S.A.

Please include your sales receipt or other proof of purchase and a specific description of the product defect.

If you have purchased our product through our Premium Retailer: Homedepot.com you may return the product to the store within Home Depot's return period. Manufacturer's Warranty claims will however be processed by Retractable Bug Screen Inc.