

remo⁺ DoorCam™ Quick Start Guide

WHAT'S IN THE BOX



D Type Batteries

MEET DOORCAM





BODY

- 7 Battery cover screw
- 8 Body fix screw
- 9 Bracket fix hole
- 10 Status button
- Status LED
- 1 Battery cover

*Remove the scratch protection sticker before use

HOW TO REGISTER DOORCAM

CREATE AN ACCOUNT

- 1. Make sure your mobile device is connected to your home Wi-Fi.
- 2. Download and launch the remo+ app.



3. Press sign up at the bottom of the login page.

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4. Enter your email and create a password and profile name. Then press sign up. For Help, press the () at the top right corner.

REGISTER DOORCAM

- 1. Have your Wi-Fi network password available.
- 2. Insert the three D type batteries into the battery slots on the body.
- 3. DoorCam's status LED light should flash up and down. If it is not, press the status button.
- 4. Go back to the app, and select your timezone.
- 5. Switch to your phone's Wi-Fi settings, leaving your remo+ app open. Please DO NOT CLOSE YOUR APP.
- 6. Connect to the network **DoorCam** xxxxxx. If you get the message "internet is unavailable", tap "okay".
- 7. Once you're connected to the **DoorCam_xxxxxx** network, switch back to the remo+ app and press continue.
- 8. Select your home's Wi-Fi network, enter the password, then press continue. Your app will then complete the registration. This may take up to 3 minutes.
- 9. Secure the battery cover using a screwdriver.





HOW TO INSTALL DOORCAM



- 1. Use a hex wrench to loosen the body fix screws a little.
- 2. Adjust the gap of the bracket so that it is close to the door.
- 3. Use a hex wrench to tighten the body fix screws again. If you want to fix it tightly, bracket fix screws it in.



HOW TO REPLACE BATTERIES

- 1. Remove the battery cover screw using a screwdriver.
- 2. Remove the battery cover.
- 3. Replace batteries and secure the battery cover using a screwdriver.





FAQ

Forgot your password?

- 1. Press "forgot password" on the login page.
- 2. Enter your account email and click SEND.
- 3. Check your email (including spam folder) for the temporary password.
- 4. Open the remo+ app and log in using your account email and the temporary password.
- 5. Create a new password.

How many users can access the DoorCam?

You can view the DoorCam from up to 5 iOS or Andriod devices:

- 1. Open the remo+ app from your choice of device.
- 2. Log in using the same account email and password.
- 3. Enter a different profile name (this will show in the Viewers list).

Is a Cloud plan required?

No, the Cloud plan is specifically for saving videos. You will still be able to receive instant alerts, see and communicate with your visitors, and access your activity log without a Cloud plan.

When you purchase DoorCam, you have a complimentary 30-day trial of the Cloud plan. To save videos after the 30-days, you can extend your Cloud plan for \$3 every 30 days or \$30 per year on our website (olivendove.com).

TROUBLESHOOTING

Can't see the videos on your Recent Activity?

For Android users, allow all permissions to the remo+ app: Settings > Applications Manager > Permissions > Storage

Check your Settings: remo+ app > Menu > Devices > Your Devices > Turn on Motion Sensor > Turn on Save Videos to Cloud > Press the DoorCam status button to save the settings





Can't find your home Wi-Fi during the setup process?

If you cannot get past step 7 on "Register DoorCam" on the QSG, make sure you connect to your home Wi-Fi and retry the setup process by logging into your account and pressing add device.

Support:

We're happy to help! support@olivendove.com (888)-985-1849 Mon-Fri 8am to 5pm PT (except holidays)

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How to dispose your batteries

Alkaline batteries are not listed as a hazardous waste under the Resource Conservation and Recovery Act (RCRA).

Most states classify alkaline batteries according to RCRA regulations; however, some states have more rigorous regulations. The hazardous waste characterization requirements of Alaska, California, Minnesota, Rhode Island and Washington include bioassay. South Carolina regulates all types of batteries as special waste. Therefore, disposal of alkaline batteries in South Carolina must be accomplished accordingly.

Please call 1-877-2-RECYCLE for information on recycling your used alkaline battery or visit www.call2recycle.org.



