Our Guarantee

Any item may be returned within 30 days for a refund, exchange or credit for any reason. It must be in the same condition as you received it. All return credits and refunds exclude any delivery charges. Yard Butler will replace any tool damaged in shipping. Please follow the instructions listed under Return Policy for returning any item.

Quality Guarantee

The Yard Butler tools are the highest quality we can make and under normal usage will give a lifetime of dependable service.

Yard Butler guarantees all Yard Butler tools for life against any defects in manufacturing or materials. (In some cases, such as the Hose Reels and Swivel Reels, we have a more specific limited warranty, found by clicking here.) Follow the instructions on the FAQ page for returning a defective tool and we will either repair it or ship you a new tool at no charge.

Yard Butler cannot replace tools that were abused or used in a manner inconsistent with their intended purpose or have worn out from normal use.