



CLIMB ON

Warranty – Little Giant Ladders Systems®

Little Giant Ladder Systems Limited Warranty (to original purchaser) is backed by over 43 years in the ladder business.

We sincerely believe that our ladder is the best in the world. We put our products through rigorous tests to ensure the ladder you trust is built to the highest standards. You will probably never encounter a problem with this Little Giant Ladder. However, if you do discover a problem caused by defects in either workmanship or materials within the warranty period (see table on reverse side) from the date of the original purchase, we'll be happy to repair or replace, at our option and without cost to the original purchaser. All we ask is that you get your ladder to our manufacturing facility in Springville, Utah. If it is determined that the problem is covered by our warranty, we'll take care of the rest. All freight to and from the factory is to be paid by the customer. If a replacement is necessary and your product is no longer available, a comparable product will be substituted.

Little Giant® ladders are tested to withstand normal wear and tear, but are not indestructible and can be damaged by misuse. Our warranty, just like other warranties worldwide, will not cover wear and tear, misuse and/or abusive treatment. But we do ensure a timely resolution at a fair price. Misuse may include, but is not limited to, damage by vehicles, tools, people, animals, falling objects, acts of God, and using a Little Giant ladder in any matter contrary to the warning/instruction labels and owner's manual. If you need an owner's manual, please contact us and we will send you one.

Before you ship your product back for warranty review, please call us at 1-800-453-1192 to obtain a Return Merchandise Authorization or RMA from our Customer Service Department. Return your ladder prepaid, insured, and in a carton. Include your name, address, phone number, proof of purchase, and a brief description of the problem. The address to return the product is: Little Giant Ladder Systems, Attention: Warranty Department, 1198 North Spring Creek, Springville, Utah 84663. You can access more information on all Little Giant Ladders by going to our web site: www.littlegiantladders.com.

This shall be in lieu of any other warranty, expressed or implied, including, but not limited to, any implied warranty of merchantability or fitness for a particular purpose. The liability of Little Giant Ladder Systems under this warranty shall be limited solely to repair or replacement of the ladder within the warranty period; and Little Giant Ladder Systems shall not be liable, under any circumstances, for consequential or incidental damages, including but not limited to, personal injury or labor costs. Some states do not permit the exclusion or limitation of incidental or consequential damages, so this exclusion may not apply to you. This warranty gives you specific legal rights and you may have other legal rights, which may vary, from state to state. This warranty is effective as of January 1, 2004. Manufacturing specifications are subject to change without notice.

Under no circumstances will Little Giant Ladder Systems be responsible for any expense in connection with any repairs made by anyone other than the factory or authorized service station unless such repairs have been specifically authorized in writing by Little Giant Ladder Systems.

All returned product for a refund is subject to a 35% restocking fee with the return freight paid by the customer. Call 1-800-453-1192 to obtain an RMA # before returning freight for a refund.

The original Little Giant Ladder has been around since 1972, and has provided satisfaction to millions of customers. So rest assured, if you ever need assistance with your ladder, we'll still be here to take care of you.

View the warranty for your ladder model below.

DESCRIPTION	RATING	PERIOD
Original Little Giant Ladder System – Classic	Type IA	Lifetime (2004 and Newer)
Little Giant – Alta-One	Type I	Lifetime
Little Giant – American Titan	Type I	Lifetime
Little Giant – Boost	Type IA	Lifetime
Little Giant – Liberty (new 2015)	Type IA	Lifetime
Little Giant – Megalite	Type IA	Lifetime
Little Giant – MegaMax	Type IA	Lifetime
Little Giant – PRO	Type IA	Lifetime
Little Giant – Quantum (new 2015)	Type IA	Lifetime
Little Giant – Revolution	Type IA	Lifetime
Little Giant – Select Step	Type IA	Lifetime
Little Giant – SmartStep	Type IA	Lifetime
Little Giant – Super Duty	Type IAA	Lifetime
Little Giant – Titan/TitanX	Type I	Lifetime
Little Giant – Tactical (Discontinued 2015)	Type IA	Lifetime
Little Giant – Velocity (Aluminum Articulating)	Type IA	Lifetime
Little Giant – Xtreme	Type IA	Lifetime
Little Giant – Aircraft Support	Type IA	5 Years
Little Giant – Defender (new 2015)	Type IA	5 Years
Little Giant – Overhaul (new 2015)	Type IAA	5 Years
Little Giant – Revolution Aircraft Support	Type IA	5 Years
Little Giant – SkyScrapper Aluminum	Type IA	5 Years
Little Giant – Type II (Discontinued)	Type II	3 year

Little Giant – Aerial Safety Cage – Fiberglass	Type IAA	1 Year
Little Giant – Airwing	Type IAA	1 Year
Little Giant – BigTrex (Discontinued)	Type IA	1 Year
Little Giant – Compact Cage – Fiberglass	Type IAA	1 Year
Little Giant – Combo SXE	Type IAA	1 Year
Little Giant – Conquest	Type IA (M13 IAA)	1 Year
Little Giant – Dark Horse	Type IA (M13 IAA)	1 Year
Little Giant – Fiberglass (Orange or Yellow Articulating Discontinued)	Type IA	1 Year
Little Giant – Flip-N-Lite	Type IA	1 Year
Little Giant – Lunar- Fiberglass	Type IA & IAA	1 Year
Little Giant – MicroBurst - Fiberglass	Type I, IA, & IAA	1 Year
Little Giant – SafeFrame (new 2015)	Type IAA	1 Year
Little Giant – Select Step Fiberglass	Type IA	1 Year
Little Giant – SumoStance- Fiberglass	Type IA & IAA	1 Year
Little Giant – Ultra Step (Aluminum and Fiberglass Discontinued)	Type IA	1 Year
Little Giant – Velocity (FG Extension)	Type IA	1 Year
Little Giant – Accessories		1 Year
Little Giant – Plank (adjustable and fixed)	One person, 250 lbs.	1 year
Little Giant – Safety Step	300 lbs. capacity	1 Year
Little Giant – Assault Ramp (discontinued 2015)	400 lbs. Capacity	NA

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