



## OUR PROMISE TO YOU...

We know that spending quality time with your loved ones is important and shouldn't be interrupted.

We believe that our products should be strong, reliable, and should work the way they were intended.

That's why we are proud to offer The BUILT TO LAST Lifetime Guarantee. If any of our products fail to perform as promised, we will repair or replace your item without hassle and without charge-  
FOR LIFE.

Just send an image of your damaged product to [customerservice@picnictime.com](mailto:customerservice@picnictime.com) and we will work hard to get you back to enjoying your quality time with friends and family.

**Exclusions:** Picnic Time will cover the cost of shipping replacements within the US only.

The guarantee does not cover products that have been used for unintended purposes, neglected, or are damaged through willful or accidental destruction. Since this guarantee is for life, product models will change and Picnic Time reserves the right to replace defective items with comparable items from our current line.