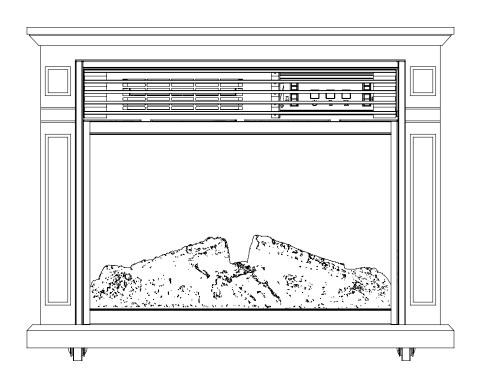


# **USE AND CARE GUIDE**

### INFRARED ELECTRIC FIREPLACE OAK FINISH



Questions, problems, missing parts? Before returning to the store, call Hampton Bay Customer Service 8 a.m. - 7 p.m., EST, Monday-Friday, 9 a.m. - 6 p.m., EST, Saturday

1-855-HD-HAMPTON

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#### THANK YOU

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## **Safety Information**

#### SAVE THESE INSTRUCTIONS

When using this product, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

Read ALL instructions before using this unit.



**CAUTION:** Risk of Electric Shock. DO NOT open or try to repair the heater yourself.



**CAUTION:** This heater may get hot when in use. To avoid burns, DO NOT let bare skin touch hot surface. If provided, use handles when moving this heater.



**WARNING:** Keep combustible materials, such as furniture, pillows, bedding, paper, clothes, and curtains at least 3 ft from the front of the heater and keep them away from the sides, top, and rear. DO NOT place towels or other objects on the heater.



**WARNING:** Extreme caution is necessary when any heater is used by or near children or the disabled, or when the heater is left operating and unattended.



**WARNING:** DO NOT operate any heater with a damaged cord or after the heater malfunctions, has been dropped or damaged in any manner. Return heater to authorized service facility for examination, electrical or mechanical adjustment, or repair.



**WARNING:** This heater is not intended for use in bathrooms, laundry areas and similar indoor locations. NEVER locate heater where it may fall into a bathtub or other water container. To protect against electrical hazards, DO NOT immerse in water or other liquids.



**CAUTION:** DO NOT touch the control panel or plug with a wet hand.



**CAUTION:** DO NOT insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.



**CAUTION:** To prevent a possible fire, DO NOT block the air intakes or exhaust in any manner. DO NOT use on soft surfaces, like a bed, where openings may become blocked.



**WARNING:** A heater has hot and arcing or sparking parts inside. DO NOT use in areas where gasoline, paint, explosive and/or flammable liquids are used or stored. Keep unit away from heated surfaces and open flames.



**CAUTION:** To avoid fire or shock hazard, plug the unit directly into a 120VAC electrical outlet.



CAUTION: Risk of Electric Shock. DO NOT open or try to repair the heater yourself.



**CAUTION:** Use only for intended household use as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons. The use of attachments not recommended or sold by unauthorized dealers may cause hazards



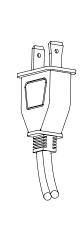
**WARNING:** To reduce the risk of fire or electric shock, DO NOT use this unit with any solid-state speed control device.

- DO NOT run cord under carpeting. DO NOT cover cord with throw rugs, runners, or similar coverings. Arrange cord away from traffic area and where it will not be tripped over.
- 2. Always plug heaters directly into a wall outlet receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).
- 3. To disconnect heater, turn controls to OFF, then remove plug from outlet. Pull firmly on the plug, DO NOT unplug by pulling on the cord.
- 4. Always unplug the unit before moving or cleaning, or whenever the heater is not in use.
- 5. Always use on a dry, level surface. Use on floor only.
- 6. DO NOT use outdoors.

#### **OVERHEAT SAFETY FEATURE**

This heater is equipped with an overheat safety feature. When the internal components of the heater reach a certain temperature that could cause overheating and possible fire, the heater will automatically shut off.

At this time, the customer should turn off the power switch, unplug the cord, and allow the product to cool for 5 minutes, then plug in and start again.



THIS APPLIANCE HAS A POLARIZED PLUG (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. DO NOT ATTEMPT TO MODIFY THIS PLUG OR DEFEAT THIS SAFETY FEATURE IN ANY WAY.



**WARNING**: It is normal for the power cord to feel warm to the touch; however, a loose fit between the outlet and the plug may cause overheating of the plug. If this occurs, try inserting the plug into a different outlet. Contact a qualified electrician to inspect the original outlet for damage.

### Warranty

#### ONE-YEAR WARRANTY

THE MANUFACTURER WARRANTS THIS HEATER AGAINST DEFECTS IN MATERIALS AND WORKMANSHIP ON FUNCTIONAL PARTS, FOR A PERIOD OF 1 YEAR FROM THE ORIGINAL DATE OF PURCHASE. YOUR SALES RECEIPT SHOWING THE DATE OF PURCHASE OF THE PRODUCT IS YOUR PROOF OF PURCHASE. KEEP IT IN A SAFE PLACE FOR FUTURE REFERENCE. THIS PRODUCT IS MADE WITH THE HIGHEST QUALITY MATERIALS AND IS WARRANTED TO BE FREE FROM DEFECTS IN MATERIALS AND WORKMANSHIP AT THE TIME OF PURCHASE. THIS LIMITED WARRANTY APPLIES TO PRODUCTS MANUFACTURED OR DISTRIBUTED BY THE MANUFACTURER, ARE DELIVERED IN THE CONTINENTAL UNITED STATES, AND EXTENDS TO THE ORIGINAL PURCHASER, OR GIFT RECIPIENT. THIS WARRANTY BECOMES VALID AT THE TIME OF PURCHASE AND TERMINATES EITHER BY THE SPECIFIED TIME FRAME LISTED ABOVE AND/OR OWNER TRANSFER. ANY REFUNDS OR MONETARY COMPENSATIONS MUST BE CLAIMED THROUGH THE PLACE OF PURCHASE (RETAILER), AND NOT THROUGH THE MANUFACTURER. THIS WARRANTY EXTENDS THROUGH THE MANUFACTURER OF THE PRODUCT, AND COVERS FUNCTIONAL PARTS ONLY.COSMETICS ARE NOT COVERED, UNLESS UNEQUIVOCALLY DETERMINED IT IS A WORKMANSHIP DEFECT. SHIPPING DAMAGE SHOULD BE ADDRESSED WITH THE SHIPPING COMPANY, RETAILER, OR PLACE OF PURCHASE, NOT THE MANUFACTURER.

THE MANUFACTURER'S SOLE OBLIGATION UNDER THIS WARRANTY SHALL BE LIMITED TO FURNISHING THE ORIGINAL PURCHASER REPLACEMENT PARTS FOR UNITS DEEMED REPAIRABLE BY THE SUPPLIER'S WARRANTY DEPARTMENT. THE PURCHASER IS RESPONSIBLE FOR ENSURING ANY PARTS SHIPPED OR RETURNED, IF DESIRED. ALL EXCHANGED PARTS AND PRODUCTS REPLACED UNDER THIS WARRANTY WILL BECOME THE PROPERTY OF MANUFACTURER. THE SUPPLIER RESERVES THE RIGHT TO CHANGE MANUFACTURERS OF REPLACEMENT PARTS OR PRODUCTS FOR USE, IN ORDER TO COVER ANY EXISTING WARRANTY.

THE PURCHASER MAY BE ASKED TO PROVIDE THE SUPPLIER WITH PROOF OF PURCHASE DOCUMENTS (INCLUDING THE DATE OF PURCHASE) IF REQUESTED. ANY EVIDENCE OF ALTERATION, ERASING, OR FORGERY OF PROOF OF PURCHASE DOCUMENTS WILL BE JUST CAUSE TO VOID THIS LIMITED WARRANTY. PRODUCTS IN WHICH THE SERIAL NUMBER HAS BEEN DEFACED OR REMOVED ARE NOT ELIGIBLE FOR WARRANTY COVERAGE.

THIS WARRANTY DOES NOT APPLY IF THE UNIT HAS BEEN SUBJECT TO NEGLIGENCE, FABRICATION, MISUSE, ABUSE, OR REPAIRS, ALTERATION BY NON-MANUFACTURER AUTHORIZED PERSONNEL, INAPPROPRIATE INSTALLATIONS, OR ANY CASE BEYOND THE CONTROL OF THE MANUFACTURER. EXAMPLES OF WARRANTY INVALIDATION MAY ALSO INCLUDE, BUT ARE NOT LIMITED TO:

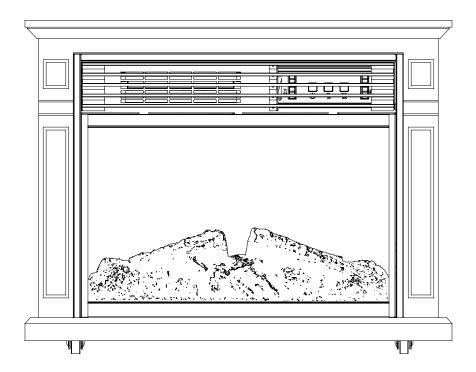
- USE OF LACQUER OR PAINTS IN (AND AROUND) THE HEATERS
- HEATER PLACED ON NON-APPROVED SURFACES
- ELECTRICAL REQUIREMENT DEFICIENCIES (15-20 AMP DEDICATED OUTLET)
- USE ON EXTENSION CORDS/TIMERS/SURGE PROTECTORS/GFCI
- OUTDOOR APPLICATIONS
- NORMAL WEAR/TEAR/WEATHERING
- PET/CONSUMER ACCIDENTS

THE MANUFACTURER SHALL NOT BE LIABLE FOR ANY LOSS DUE TO USE (OR MISUSE) OF THE HEATER OR OTHER INCIDENTAL OR CONSEQUENTIAL COSTS, EXPENSE OR DAMAGES WITHOUT IRREFUTABLE FOUNDATIONS. UNDER NO CIRCUMSTANCES SHALL THE MANUFACTURER OR ANY OF ITS REPRESENTATIVES BE HELD LIABLE FOR INJURY TO ANY PERSON OR DAMAGE TO ANY PROPERTY, HOWEVER ARISING. ANY IMPLIED WARRANTY SHALL HAVE DURATION EQUAL OF THE APPLICABLE WARRANTY STATED ABOVE. SPECIFICATIONS ARE SUBJECT TO CHANGE WITHOUT NOTICE OR OBLIGATION.

THIS LIMITED WARRANTY GIVES THE ORIGINAL PURCHASER SPECIFIC LEGAL RIGHTS. OTHER RIGHTS MAY VARY FROM STATE TO STATE.

# **Pre- Operation**

### **PACKAGE CONTENTS**



Part	Description	Quantity
Α	Fireplace product	1
В	Instruction manual	1

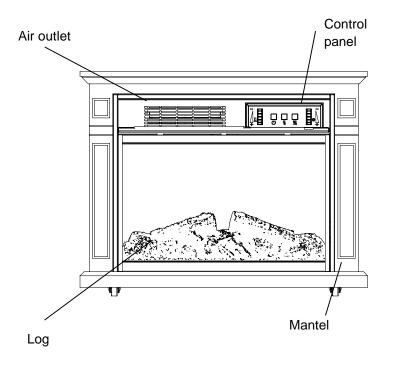
# **Pre- Operation (Continued)**

### **SPECIFICATIONS**

Specification	Data
Voltage Rating	120V(60Hz)
Power Consumption	1500W
Unit Size	29.07in.(W)X10.94in(D)X22.65in.(H)
Unit Weight	40.3 lbs

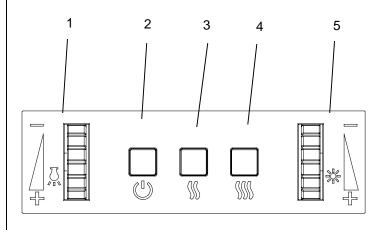
# **Operation – [Product Diagram]**

# 1 Product Diagram



## **2** Location of Controls

- Flame dimmer control Adjust to set flame intensity
- 2. Power switch Switches flame effect and power on/off
- 3. Heat switch One switch for low heat setting
- 4. Heat Switch Two switches for high heat setting
- 5. Thermostat control knob Adjust to maintain room temperature

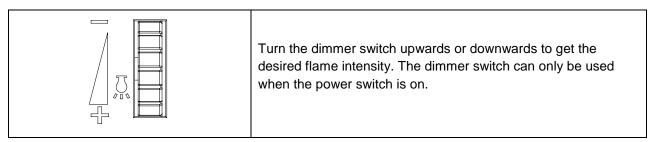


#### **OPERATING YOUR HEATER**

Once the fireplace has been connected to an electrical outlet, it is ready to operate:

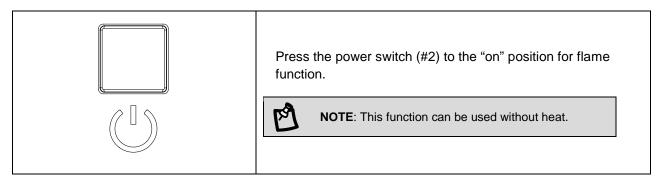
Open the steel fence in the front panel next to the air outlet.

#### 1. Flame Dimmer Control

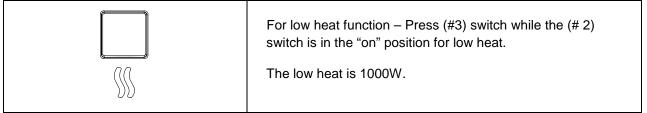


## **Operation (continued)**

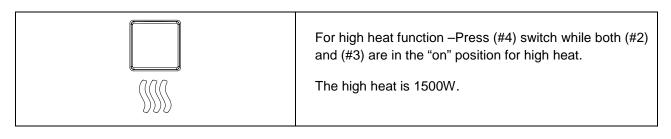
#### 2. Flame Function



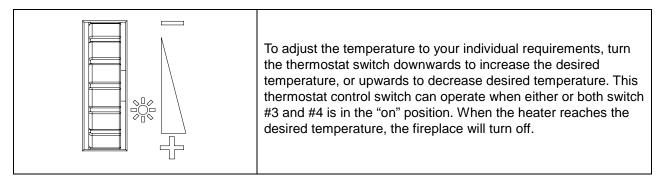
#### 3. Low Heat Setting



### 4. High Heat Setting



#### 5. Thermostat Control



### **Maintenance**

- Glass Information
  - Under no circumstances should this product be operated with missing or broken glass.
  - Do not strike or slam the glass.
  - □ Replacement glass is available from the manufacturer and replacement should be carried out by a qualified service person.

## **Care and Cleaning**

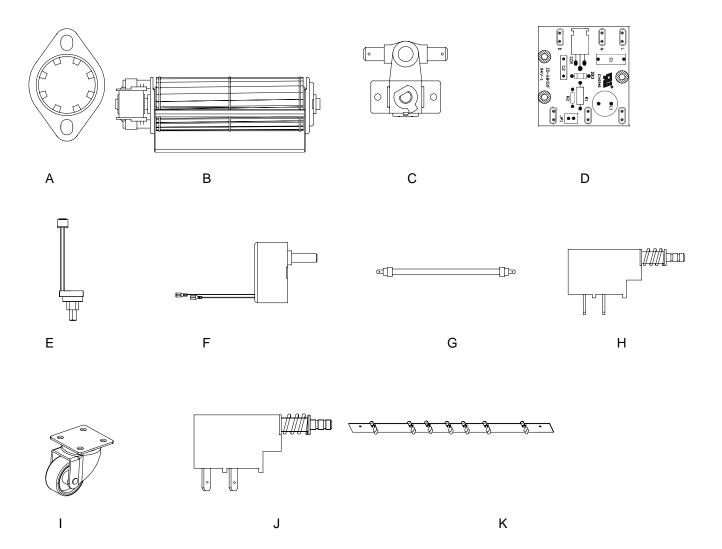
- □ To clean the unit, first turn off controls on the unit and unplug the unit from the power source.
- □ To clean the glass door, remove dust with a clean dry cloth. To remove finger prints and other marks, clean the glass with a clean damp cloth. Do not use abrasive cleaners or spray liquids on glass door surfaces.
- Metal and metal painted parts should be cleaned with a clean damp cloth only. Do not use abrasive cleaners or spray liquids on this surface.

## **Troubleshooting**

Problem	Solution
If the heater will not operate, please check the following before seeking repair of service:	Check if the power cord is plugged into an electrical outlet. If not, plug in. Check if electricity to the outlet is working.

# **Service Parts**

### **MODEL TYPE**



Part	Description	Quantity
Α	Thermostat	1
В	Fan motor	1
С	Temperature sensor	1
D	Lamp adjustable board	1

rait	Description	Quantity
Е	Lamp adjustable switch	1
F	Synchronous motor	1
G	Infrared tube elements	1
Н	Power Switch	1
	E F G	E Lamp adjustable switch F Synchronous motor G Infrared tube elements

Part	Description	Quantity
I	Metal casters	4
J	Heating switch	1
K	LED lamp board	1



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Retain this manual for future use.