



One Year Limited Warranty

All HOMEbasics® interior shutters are warranted for one year for materials and workmanship. HOMEbasics® hereby warrants and guarantees to the original purchaser of these shutters that, when installed, operated and maintained in accordance with the stated procedures, this product shall be free from defects in materials and workmanship during the period of warranty.

There are no returns on any custom shutter/blind products. HOMEbasics® obligation under this warranty shall be limited to, at our discretion, the repair or replacement of all or any part of the shutters, which HOMEbasics® determines to be defective, either in material or workmanship, under normal use and service. HOMEbasics® will not be liable for shipping charges, labor costs for measuring, disassembly, removal, reassembly, or reinstallation of this product, nor for damage or loss to other property. This warranty does not include any conditions or damages from accidents, misuse, abuse, misapplications, alterations, exposure to the elements, excessive water, moisture or humidity, fire, flood, or other natural causes.

HOMEbasics® wood shutters are manufactured to industry standards. Minor imperfections or blemishes not noticeable under ordinary light from a distance of three feet are not considered defects. Wood panels and frames utilize finger joints to join boards. This is unavoidable and should not be considered a defect in workmanship. The joint ranges are: 30in. to 54in. = 2 to 3 joints, 54in. to 66in. = 3 to 4 joints, 66in. to 72in. = 4 to 5 joints. This warranty does not apply to conditions characteristic to the product caused by normal wear and tear. Warp of any components that does not exceed 1/32" per foot will not be considered a defect. The natural beauty of wood often includes grain patterns which appear randomly throughout the shutter. These variations have no effect on the durability and structural integrity of the shutter. This is natural with wood, therefore considered acceptable, and an indication of genuine quality. One year warranty on fading is given from the date of installation. Due to the inherent nature of metals, hardware and hinges are covered for operation not finish.