

ALFRESCO HOME

Limited Residential Product Warranties— Casual Furniture

Alfresco Home furniture is warranted against all manufacturer defects in materials and workmanship as outlined below:

Cast and Extruded Aluminum

- **22 series:** 10 years from the date of purchase on frames, 2 years on Finish and wicker, and 1 year on sling and factory cushions.
- **54 Series:** 5 years from date of purchase on frames, 2 years on finish and wicker, and 1 year on sling and factory cushions (direct container only).
- **55 series:** 5 years from the date of purchase on frames, 2 years on finish, and 1 year on LP Burner components.
- **56 Series:** 5 years from date of purchase on frames, 2 years on finish, and 1 year on sling.
- For Cast/Extruded Aluminum frames, the limited warranty covers broken welds, broken arms, and broken legs.

Cast/ Extruded Aluminum and Everwoven™ All-Weather Wicker

- **41 Series:** 3 years from date of purchase on frames, 2 years on finish and wicker, and 1 year on factory cushions (direct container only).
- **54 Series:** 5 years from date of purchase on frames, 2 years on finish and wicker, and 1 year on sling and factory cushions (direct container only).

Everwoven™ All-Weather Wicker

- **43 Series:** 3 years from date of purchase on ALUMINUM frames, 2 years on wicker, and 1 year on IRON frames and factory cushions (direct container only).
- **353 Series:** 3 years from date of purchase on frames, 2 years on finish and wicker, and 1 year on factory cushions (direct container only).

Eucalyptus Wood and Everwoven™

- **46 Series:** 3 years from date of purchase on aluminum frames, finish, wicker and FSC Eucalyptus Wood, and 1 year on factory cushions (direct container only).

Extruded Aluminum and Polywood Composite, Textile & Synthetic Rope

- **300 Series:** 3 years from date of purchase on frames, finish, polywood composite and synthetic rope, 2 years on textile, and 1 year on factory cushions (direct container only).

Warranty General Terms

- Frames are warranted against defects in materials and workmanship.
- Alfresco Home reserves the right to inspect all items claimed to be defective.
- All warranty claims are made to the original purchaser with proof of purchase.

- Under the terms of these warranties, the manufacturer will repair or replace any item if deemed necessary. If discontinued, it will be replaced with a similar style and finish.
- Any warranty issue must be brought to the attention of the retail vendor and will only be honored after inspection and with dated receipt of purchase (proof of purchase).
- Warranties are not transferable.
- All Weather Wicker is warranted against peeling, cracking, and fading.

Warranty Exceptions

- Commercial use voids these warranties.
- General frame rusting on iron frames, including rust and rust drips, is not covered.
- Damage to frames, weld or wicker due to improper assembly, and improper use and care (including overwinter care, exposure to water and exposure to sub-freezing temperatures) are not covered.
- Damage outside of normal wear and tear (chips, scratches, rips) including exposure to the elements, oils, spills, fluids, chemicals or any other causes are not covered.
- Fading or discoloration that naturally occurs with wood products is excluded.
- FSC Eucalyptus tables and components have a hand applied finish that creates a natural weathered effect. Variation in color and tone as well as slight surface imperfections are deemed as normal and not covered.
- Glass table top damage, regardless of the time frame or occurrence, is not warranted.

Product Maintenance and Care – Casual Furniture frames

Cast and Extruded Aluminum (22, 54, 55 and 56 Series)

The Alfresco Home cast and extruded aluminum collections offer several frame-finish options. We stock the large majority of product in the frame finish shown in our catalogue. These products offer the following features:

- Pure aluminum (54 series) or recycled aluminum (55 and 56 series)
- Casting benefits include strong, durable, clean and quality finished goods
- Tubular density up to 1.6 mm
- Stainless steel/galvanized hardware
- Adjustable feet levelers

The finish on these products provides style, comfort, quality, function, durability, and value by including:

- Highly durable, multi-step powder-coated finishes
- Surfaces inspected, pre-treated, and washed in a cleansing solution
- Aluminum is dried in high-heat oven, cooled, and high heat base color applied
- The top coat hand-applied finishes are bonded, clear-coated and UV stabilized

Product Care and Maintenance: Cast and Extruded Aluminum

We recommend the following to protect your beautiful aluminum furniture:

- Frame cleaning with mild soap only. In no way use harsh chemicals or abrasives to clean furniture.
- Annually clean product. Thoroughly remove dirt, grime, debris, and water.
- All frames and product exposed to chlorine, salt water, and/or other chemicals need to be hosed off immediately.
- If mold or mildew should build up (which occurs on all outdoor products from surrounding elements of outdoor maintenance) it is recommended to use a mix of a 1/4 cup of bleach to 3 gallons of water and a soft non-abrasive sponge to best clean your furniture.
- Clean and dry thoroughly prior to storing over winter.
- Always drain any water that may have accumulated over winter or during cleaning.
- Protect finishes with commercially available covers when not in use. Covers are strongly recommended in extremely high heat and sun, as well as snow and cold conditions.

Eucalyptus Wood and Everwoven™ All Weather Wicker (46 Series)

Alfresco Home offers a number of collections combining eucalyptus wood and our Everwoven™ All-Weather Wicker. These collections combine the natural beauty of hand-stained eucalyptus wood with synthetic all-weather wicker over aluminum frames. The vintage driftwood patina on the eucalyptus showcases the natural elements in the wood while also highlighting the variations within the wood and wicker patinas.

Alfresco Home uses FSC® certified eucalyptus wood. FSC®'s forest management standards expand protection of water quality, prohibit harvest of rare old-growth forest, prevent loss of natural forest cover and prohibit the use of highly hazardous chemicals. This wood is harvested in an eco-friendly manner, responsibly grown, gathered, and replenished to prevent deforestation. Eucalyptus wood is organic and its naturally high oil count makes the wood, and subsequently the furniture, resistant to decay, insect infestation, and significant discoloration.

- The Vintage Taupe Brown finish on our eucalyptus tables yields a stain-free and waterproof surface for approximately 12-18 months.
- Each table and chair is hand-finished; no two pieces will be alike. Additionally, each piece of wood absorbs the hand-applied patina differently, so variations on any table top or chair part are to be expected.
- Over time, Eucalyptus wood products develop a natural grey patina. This is normal and should be expected. The Alfresco Home FSC® Eucalyptus products have a hand-stained finish that simulates a natural, weathered-wood look.

ALFRESCO HOME

Product Maintenance and Care – Casual Furniture frames

Everwoven™ All Weather Wicker on Aluminum frame (43 and 353 Series)

Design, quality, and function are only a few of the characteristics of the Alfresco Home Everwoven™ All-Weather Wicker casual furniture collections. High density polypropylene wicker extrusions are hand-wrapped on powder coated aluminum frames. These products offer the following features:

- Hand-woven material constructed of 100% high density Polypropylene
- Use of core, rod, and peel resin wicker extrusions up to 18mm
- Resin wicker is hand-woven wrapped over powder coated aluminum frames
- Fully welded aluminum frames for superior frame strength
- PE synthetic wicker with UV stabilizers on an aluminum frame
- Highly rated 100% HD Polypropylene extrusions are produced with UV protection stabilizers & contain integrated mixed color for color fastness

Maintenance and Use – Wicker (43, 46, 54)

- Use a damp cloth with mild soap and water to clean dust and stains from the all-weather wicker furniture. Do not use chemicals, bleach, or abrasive cleansers in cleaning any part of furniture.
- Frames exposed to chlorine and salt water or any other chemicals must be hosed off immediately after use.
- Table glass is tempered and can be cleaned with standard glass cleaner. Do not use HOT water on glass.
- Clean and dry thoroughly before storing over winter. Always drain any water that may have accumulated during cleaning or over winter.
- While RTA (IFCN frames) are powder coated, the nature of iron may cause the open connection points to rust/drip over time. It is suggested to use a product such as Rustoleum® to re-coat the connection points in the event this occurs.

Product Care – FSC Eucalyptus (46 series)

- Our FSC® certified eucalyptus products are pre-oiled to further protect the wood against the elements; however, wood will organically evolve, expand and contract, change color and texture, and will vary as it ages.
- Protect woven extrusions with commercially available covers when not in use. Covers are strongly recommended in extremely high heat, sun or pollution areas.
- Soapy water and a soft sponge or non-abrasive cloths can be used to lightly clean product frames from normal dirt, grime, and dust buildup. Do not use chemicals, bleach, or abrasive cleansers in cleaning any parts of your furniture
- Should your wood product develop some cracks or splinters over time, sand the area very lightly.
- After exposing any wood collection to the elements, it is best to tighten any loose fittings and joints. It is recommended to do so every 3-6 months.

- Upon purchase, we recommend using a hardwood cleaner and clear timber oil with UV protection to help protect your wood products from the natural aging process. This process should be repeated every 3-6 months thereafter for best maintenance practice. Without protection and regular maintenance the products may develop cracks, checks (small surface cracks), and splinters as well as color fading.
- Manufacturer recommends using a linseed oil or teak oil to help maintain the wood surfaces. Always test a small area and follow instruction when applying oil to surface. Manufacturer recommends Eco Wood Treatment and Golden Care Teak Protectors available online or at your home center.

Product Care – Polywood composite table tops (300)

- We recommend the use of coasters and/or placemats with all glass products (such as glass, cups, plates, bowls, vases, etc.) as sunlight shining through the glass can “burn” the composite and cause discoloration.

Ever-Wood™ by Alfresco Home (85 series)

Product Features, Benefits and Care.

Engineered to provide years of enjoyment, Ever-Wood™ is a very low maintenance material. Produced in a solar energy facility and using recycled synthetic aromatic polymer, Ever-Wood™ by Alfresco Home is 100% produced in the USA. Ever-Wood™ is a non-porous all-weather material using only stainless hardware. Of course, exposure to the outdoor elements will occur and cleaning and care should take place as follows.

Product Care and Maintenance

When used outdoors, proper care and maintenance is recommended. Use hot soapy water with a soft but firm bristle brush to remove surface dirt and grime. Murphy's Oil or Simple Green cleaners help with tougher stains. Never use cleaners on the Ever-Wood™ containing aromatic solvents.

If the material is damaged during use (scratched), it can often be repaired. For surface scratches use a fine grade of steel wool (0000 grade) and lightly sand the area in the direction that the embossing pattern runs. Apply enough pressure to gradually minimize the scratched area. Once the scratches are reduced the surface area may appear dull and possibly even lighter in color. With time this will be less noticeable as product is exposed to the elements. To finish the repair, apply furniture polish or carnauba wax and buff to a finish.

Product Maintenance and Care – Casual Furniture cushions

General Cushion Information

Cushion Construction: Alfresco Home cushions are engineered using high density foam wrapped with Dacron and are finished with either Sunbrella™ or factory-supplied olefin fabrics.

Custom Domestic Cushions: All of our Custom domestic cushions are made with Sunbrella™ fabrics. Custom cushions can be found on over twenty Alfresco Home Cast Aluminum, Mixed Material, and Everwoven™ All Weather Wicker collections. Exceptions are our Cushion Inclusive collections.

Sunbrella™ Fabrics: Durable Sunbrella™ fabrics are 100% solution dyed acrylic. Sunbrella provides a 5-year limited warranty for furniture fabric. Additional warranty information is found at www.sunbrella.com.

Cushion Inclusive Collections: Cushions featured on many of our Cushion-Inclusive Cast Aluminum and Everwoven™ All Weather Wicker Collections use **factory-supplied olefin fabrics**. Everwoven All Weather Wicker Cushion Inclusive collections are Cotswold, Logan, Sesta, Isabella, and Grand Cayman.

Cushion Care: Cushions and fabrics may be cleaned with mild soap or detergent mixed with cold water. Always allow fabric to air dry. When not in use, store cushions out of the elements for proper maintenance.

Cushion & Fabric Care: Custom cushions are available on all furniture in the Alfresco Home Furniture Collection. When you are ordering cushions, please note the furniture item number and fabric item number to properly identify the cushion. All cushions are produced to maximize both comfort and durability. High density foam wrapped in Dacron is the standard construction for the majority of the domestic cushions in our custom cushion program.

General Cushion Maintenance: Cushions may be cleaned with mild soap or detergent mixed with cold water. Always allow the fabric to air dry. When not in use, store cushions out of the elements for ultimate longevity. Alfresco Home does not extend any warranties on cushions, or fabrics. Please visit the Sunbrella™ website for further fabric care and cleaning instructions.

ALFRESCO HOME

Marble Mosaic Collections (21 and 28 Series)

Alfresco Home also offers the timeless elegance and superior craftsmanship of the Marble Mosaic Collections. Utilizing a variety of natural stone marbles, travertine, granite and slate, the distinctive mosaic dining and accent pieces complement a wide range of decor, both outdoors and indoors. The individuality of each hand-cut and polished tile lends the mosaic collections to natural variations as evidenced by the unique color, texture and natural appearance of each individual unit.

Constructed using industrial adhesives for ultimate durability, the mosaic tabletops have been field tested with excellent durability results for over-wintering. Hand-set tiles in an iron support frame are grouted with resilient yet flexible adhesive compounds, and speak to the quality engineering of what becomes a truly artisan creation. Tabletops are finished and sealed with an industrial grade sealant for superior protection. Sealant should be re-applied annually for lasting beauty. Hand-forged, durable, powder-coated iron frames and chairs are immersed in zinc-phosphate prior to accepting their sturdy electrostatic powder coating.

Mosaic Table (21 series)

Table and chair frames are dipped in a zinc phosphate bath and then E-Coated to help create a weather-resistant coating that delays the onset of rust. The wrought iron chairs, bases, and frames are quality checked for strength and durability. A colored powder-coating finish (pulverac powder) is applied and baked at 210°C onto the iron for stronger color and protection. Forged wrought iron will eventually rust in spots due to natural reactions. While the E-Coating is an excellent protector, general maintenance and care will help maintain your product.

Natural wear and tear of elements may lead to blistering of silicone top seal and natural aging of travertine, marble or slate. Small cracks in grout, uneven surfaces, small holes in stone surface, and color oxidation are common reactions to nature, and, under normal use, have no impact on product quality.

If stained with wine or coffee, wipe away immediately with mild soap and water. Do not use detergents or chemicals to clean surface as this will damage the tabletop's protective coating.

- Wrought iron chairs and table under-carriage can be washed with mild soap and water only.
- Rinse and dry thoroughly. For maximum protection against UV light, treat frames with liquid wax annually.
- Do not use any chemicals or abrasives to clean furniture as these may affect the finish.

- When not in use, it is strongly recommended that tables and frames be covered or stored out of the elements. These actions will help protect your furniture and prolong its original appearance.
- Tabletops are sealed with Aquamix® Stone Enhancer. The overall process creates a smooth tabletop surface with an architectural edge.
- Cushions can be cleaned with mild soap or detergent mixed with cold water. Always allow the fabric to air dry. When not in use store cushions out of the elements for ultimate longevity. Alfresco Home does not extend any warranties on cushions or fabrics.

28 Series – Piccolo Bistros and Accessories

Our Piccolo Bistros and Accessories offer an excellent value option in ceramic tile table top product. All 28 series tops are set in an iron tray and feature adjustable base feet using galvanized hardware throughout. The care, maintenance and warranties of the 28 series are the same as those of our other mosaic collections.

21 and 28 Series Factory Supplied Cushion & Fabric Care

All furniture in Alfresco Home's Mosaic Collections (21 and 28 Series) comes with a factory-supplied cushion. These cushions are produced with high density foam wrapped in Dacron. The inner covers are made of white polyester. There are no warranties on these cushions.

General Cushion Maintenance

Cushions can be cleaned with mild soap or detergent mixed with cold water. Always allow the fabric to air dry. When not in use cushions should be stored out of the elements for ultimate longevity. Alfresco Home does not extend any warranties on cushions, or fabrics.

Mosaic Collections

One-Year Limited Warranty

Alfresco Home offers a 1 year limited warranty from purchase date for Mosaic Collections' products. This warranty is against defects in materials and workmanship as outlined below:

- Iron Frames are warranted against defects in material and workmanship. General frame rusting is not covered.
- Damage to frames or structures due to improper maintenance, storage, movement, assembly, or exposure to freeze/thaw conditions or coastal salt air is not covered.
- E-coating finish is warranted against peeling or blistering.
- Normal wear and tear – including chips and scratches – as well as improper assembly are not covered.
- Exposure to the elements, mildew and improper care are not covered.
- *See Warranty General Terms

Warranty General Terms

- Alfresco Home reserves the right to inspect all items claimed to be defective.

- Under the terms of these warranties, the manufacturer will repair or replace an item. If discontinued, it will be replaced with a similar style and finish.
- Any items used for commercial purposes are not covered by these limited warranties.
- Any warranty issue must be brought to the attention of the retail vendor and will only be honored after inspection and with dated receipt of purchase.
- All warranties are not transferable.
- Normal wear and tear is excluded.
- Improper handling, care, acts of god, accidents and commercial use voids these warranties.

ALFRESCO HOME

Product Care and Warranty – Garden Accents

Terra Fresca™, Terra Cotta, Glazed Ceramic, Fiberstone™, Ceramic and Resin Fountain Collections

Construction:

Due to the artisan production methods used to produce our garden accents no two items will be exactly the same. This often enhances the beauty and uniqueness of each individual piece. Variations in color, texture, and form, as well as naturally created small holes and pitting are deemed as normal and acceptable for these products. These variations are not defects. Please note that colors presented in the catalog are for presentation purposes only and actual product colors will vary.

Product Care:

Planters should be stored out of the elements for the winter. Covered porches, sheds, garages or basements are great storage areas during winter months.

For planters that are left outdoors we strongly recommend the following care guidelines:

- Do not block the drain hole when planting. Water must be able to drain.
- Raise planters off the ground with some type of riser (e.g. wood strips) so drain hole is not blocked and air can pass freely underneath.
- Keeping any planter raised off the ground helps prevent the planter from freezing to the ground.
- Wrap the entire planter in burlap, a blanket, or other absorbent material and then cover with dark plastic. This keeps moisture away from the planter.

Please note that these suggestions increase the probability of Glazed, Terra Cotta, and Fiberstone™ Planters successfully over wintering. However, these actions do not guarantee that planters left outside will make it safely through the winter. There are no planter warranties. Alfresco Home is not responsible for any damage due to weather conditions.

Alfresco Home Beverage Coolers (22, 30, 43, 54 Series)

Alfresco Home's extensive Beverage Cooler Collection proves that function can be beautiful! The 22 series coolers are cast aluminum frames with stainless steel buckets, the 43 and 54 series coolers are Everwoven™ All Weather Wicker with a plastic insert, and

The 30 series coolers are fully glazed earthenware produced in traditional kilns. The hand-made production process ensures that each piece has variations that give it its own character. No two pieces/parts will be exactly alike.

Glazed beverage coolers are supplied with a simple drainage plug but a wine cork can also do the job if needed. Small Beverage Coolers have no drainage hole. Humidity, evaporation and the natural characteristics of melting ice and

water will lead to some sweating and leaking of water in the beverage cooler. These actions are deemed as normal. Alfresco Home strongly advises that all glazed pottery products be removed from the elements and stored in a dry location during the winter season.

Ceramic Cachepots (32, 34, 62, 65, 68 series)

Alfresco Home has designed ceramic and earthenware containers that are not only decorative but also can function as a magazine holder, towel holder, or even as a container for your kitchen utensils. The possibilities are endless. Each piece comes with rubber protector feet for the bottom of the container. When putting fresh flowers/water in any of these pieces, it is recommended that a plastic liner be used to further protect the surface on which the product is placed. The natural characteristics of the planters may cause sweating or leaking. We recommend using a cork mat to protect the surface of your furniture. Always test your products in a non-critical area to make sure you have taken the proper precautions to eliminate any issues. Alfresco Home is not responsible for any damage that may occur to furniture or other articles due to non-adherence to these recommendations.

Glazed Pottery (30, 35, 37, 38, 60 series)

Alfresco Home's Terra Fresca™ glazed planters are constructed in an eco-friendly process that fires the planters either in gas kilns (35, 38) or in dragon kilns (30, 37 & 60). The manufacturing process elevates the ovens' temperatures to over 1000 degrees centigrade. This process "bakes" the earth resulting in a superiorly-constructed product. The firing also infuses variation into each piece – resulting in a finished product that displays unique, artistic characteristics. The glazes used throughout these collections are all "living" glazes which have a special, reactive nature that ensures that no two pieces are exactly alike. Proper care for these planters in colder climates is necessary for the preservation of the product.

Dolce Glazed Pottery (31, 34, 62 series)

Our Dolce Glazed Planters are produced with Terra Cotta, White Clay and Black Clay bodies. Although their rich, substantial glazes suppress moisture absorption, rain and snow can still get inside the planter, freeze, expand and potentially crack a planter wall. Proper care for these planters in colder climates is necessary for the preservation of the product. See general product care instructions.

Terra Cotta Pottery (60 series)

Terra Cotta is a naturally porous material that has the ability to absorb and release moisture. Proper care for these products in colder climates is necessary for their safe preservation. Simply stated, Terra Cotta planters must come indoors, out of the elements for over-wintering.

Fiberstone™ Planters and Statuary (61 series)

Alfresco Home Fiberstone™ is made of stone powder, clay powder, magnesium, and fibers that make the product not only sustainable outdoors but light weight enough to move around home and garden. The durable Fiberstone™ blend allows for hand applied, water based patinas and various spray-coated textures. The product will naturally weather and age when used in an outdoor environment. Please note the Antique Rust finish contains real

iron powder in the patina and rain can reveal iron residue on the hand if touched. We suggest that these products be stored out of the elements during winter months.

Alfresco Home Fiberglass Reinforced Cement Planters (67 series)

Alfresco Home Fiberglass Reinforced Cement Planters provide a lightweight and durable product. These handmade planters are UV resistant – perfect for indoor and outdoor use with a drain hole and plug. We recommend that these planters not be left outdoors over winter. Covered porches, sheds, garages or basements are great storage areas during winter months.

Acqua Fresca™ Fountains (74 series)

Alfresco Home offers both Ceramic Glazed and Resin Fountains. Alfresco Home ceramic fountains are extremely popular choices for those interested in vibrant, glazed colors.

No two fountains will ever be exactly alike nor exactly resemble the catalogue photo due to the artisan glazing process used in production of these unique fountains. All fountains include submersible pumps.

The fountains (74) are cast in resin making them lightweight and easy to move. All patinas are hand applied. While many include lighting, all include submersible pumps. There are no warranties on the pumps. Replacement pumps are available for purchase. All fountains must be stored indoors for the winter and in colder climates.

Martini and Piccolo Bistros and Accessories (26 and 28)

Our Martini Bistros offer an excellent value option in iron with comfortable seating and pop in color. Our 28 series Piccolo ceramic tile and iron Bistros and Accessories offer excellent value and variety. All 28 series ceramic tile tops are set in an iron tray and feature adjustable base feet using galvanized hardware throughout. All 28 series bistro chairs are cushion inclusive. These cushions are produced with high density foam wrapped in Dacron. The inner covers are made of white polyester. There are no warranties on these cushions.

Wrought iron chairs and table under-carriage can be washed with mild soap and water, only. Rinse and dry thoroughly. Do not use any chemicals or abrasives to clean furniture as these may affect the finish.

When not in use, it is strongly recommended that tables and frames be covered or stored out of the elements. These actions will help protect your furniture and prolong its original appearance.