Kitty Sill, Thermo Kitty Sill & Deluxe Kitty Sill with Bolster Care & Instructions

Made in China K&H Pet Products, Central Garden & Pet Colorado Springs, CO www.khpet.com

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Thank you for purchasing your K&H Pet Product's KITTY SILL, THERMO-KITTY SILL or DELUXE KITTY SILL. When used correctly, you KITTY SILL should provide years of hassle free warmth for your pet. The THERMO-KITTY SILL is intended for indoor use. Its unique heating system is designed to become warm, not hot.

WARNING: This is an electrical product. Read all directions and precautions carefully before operating. Failure to properly follow all directions and instructions may lead to electrical shock of fire which could cause serious bodily injury.

USE INSTRUCTIONS Read all instructions carefully.

INSTALLING YOUR KITTY SILL:

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Upon removing the Kitty Sill from box, note the back of the Kitty Sill. The screw holes in the tray denote the back and should be installed closest to the window. See figure (a).

Hold the tray onto desired mounting position on the windowsill and determine positioning of legs. Snap legs into position by positioning the tray perpendicular to the floor with the screw hole side up. Note in **figure (b)** the direction legs should be placed. Push down. You should hear a resounding snap when it is securely in place. Confirm it will sit properly on window sill by holding up to windowsill again. Be sure the Kitty Sill is level. If the Kitty Sill is not level, snap legs into another position. Once desired adjustments are made, follow instructions below for your desired method of attachment (screws or hook and loop).





Your new Kitty Sill can be attached to virtually any windowsill using one of two provided attachment methods.

Hook and loop strips:

(For any windowsill.) Once desired adjustments are made (STEP 1 above), remove tray from cloth cover & foam and attach hook and loop strips to the raised portion on the bottom of the Kitty Sill tray directly under the two outside screw holes (**see**

Figure (c)). Gently set the tray down onto windowsill in the desired position. Press down firmly above the hook and loop strips to ensure proper adhesion to windowsill. For best results, wait 24 hours before using. (This gives the hook and loop adhesive optimal time for proper adhesion. DO NOT skip this wait time or the adhesion will not work properly.)

Screw attachment:

(For wood windowsills.) Remove cloth cover, foam and heating unit. (If unit is a Thermo-Kitty Sill.) Mark window sill through the screw holes in tray using a pencil, **see Figure (d)**. Using a 1/16" drill bit, drill 1" down into windowsill. Use a phillips head screwdriver to attach Kitty



Sill with the three (3) provided screws. Replace heating unit, (if unit is a Thermo-Kitty Sill) foam, and cloth cover and your Kitty Sill is ready for use. Rubber bumpers may be attached to the legs where they meet the wall if more stability is needed.

Testing your THERMO-KITTY SILL

After operating 1-2 hours, place your hands on your pet's new THERMO-KITTY SILL for 20-30 seconds, applying pressure. YOU SHOULD BEGIN FEELING THE GENTLE WARMTH WICK THROUGH THE PLUSH FOAM. Your THERMO-KITTY SILL is designed to provide mild radiant warmth. IT DOES NOT GET HOT!

Care Instructions:

Remove cover for washing. Machine wash cold, air dry.

For household use Only Important safeguards

When using electrical appliances, basic safety precautions should always be followed including the following:

- Read all instructions.
 - To protect against electrical hazards, DO NOT immerse cord, plug or appliance in water or other liquid.
- Close supervision is necessary when used by or near children.
- ALWAYS unplug from outlet when not in use.
- DO NOT operate any electrical appliance with a damaged cord or plug, or if the appliance malfunctions or has been damaged in any manner. RETURN all malfunctioning appliances to the factory for examination.
- DO NOT use appliance for other than its intended use.
 - DO NOT PUNCTURE HEATER FOR ANY REASON.
- For use with 110-120 volt AC ONLY.
- CORD MUST EXIT kitty sill out the back towards the wall to keep away from normal travel of pet.
- Pad must lie flat inside the sill. DO NOT INSTALL BENT OR FOLDED.
 - A liner must separate the pet bed warmer from the stuffing material.
- When using this product, make sure your pet has the option of sleeping on or OFF the bed.
- SAVE THESE INSTRUCTIONS FOR YOUR USE.

K&H Limited One Year Warranty

Our warranty is as follows: K&H Pet Products warrants to the original consumer, that this product will be free of defects and workmanship for a period of one year from the date of purchase. The manufacturer's liability hereunder is limited to replacement of the product. This warranty is void if the product has been damaged by accident, unreasonable use, neglect, tampering, or other causes not arising from defects in material and workmanship.

To exercise your warranty: If, during the warranty period, your product malfunctions, return it to the place of purchase with your original purchase receipt. If this cannot be done, return the product, postage prepaid, to K&H Pet Products, with a dated proof of purchase or original date receipt. A return authorization number can be obtained by calling (719) 591-6950 and must accompany all returns to manufacturer. Please include a note explaining the problem when returning the product.