

## **WARRANTY**

### Limited Warranty

#### 5-YEAR LIMITED WARRANTY

#### 5-Year Manufacturer's Limited Warranty

Subject to the terms and conditions of this limited warranty, ("Coway") warrants that the motor and electronic parts of the product will be free from manufacturing defects for a period of 5 years from the date of its original retail purchase.

#### How Long Is The Coverage?

This warranty is for a period of 5 years from the date of its original retail purchase. This warranty is not transferable and coverage terminates if you sell or otherwise transfer the product.

#### What Will Manufacturer Do?

If the motor or electronic parts of the product prove to have a manufacturing defect within the warranty period, when used as directed, Coway will, at its sole discretion, either: repair the defective motor or electronic part; or replace the defective motor or electronic part, at no charge. The repaired or replaced motor or part will be covered by the remaining period of the original warranty.

#### What Does This Warranty Not Cover?

This limited warranty excludes any and all replacement filter parts and any problem/damage arising from (a) abuse, misuse, neglect or accident; (b) alteration of the product or any component thereof; (c) shipping; (d) improper installation, operation or maintenance; (e) use of any parts from another manufacturer; or (f) problems or damages due to natural disasters, force majeure events or an act of God event.

#### Warranty Void

The warranty is void if the serial number or date of purchase is illegible or the warranty claim is not timely made.

**EXCEPT AS EXPRESSLY PROVIDED HEREIN, THERE ARE NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.**

**To the extent permissible by applicable law, Coway shall not be liable under any legal theory for indirect, incidental, special, consequential or other similar damages that may arise including lost profits, damage to person or property, loss of use or inconvenience. Your sole remedy shall be limited to the repair or replacement of the product, at Coway's discretion.**

#### How Do You Make a Claim?

In order to be eligible for service under this warranty, within 45 days of discovering a manufacturing defect that falls within the warranty period, please call 1-800- 285-0982, between [8:00 AM and 5:00 PM PT], Monday through Friday, to speak with an authorized representative of Coway. A claim file will be opened, and you will be instructed where to send proof of purchase and the defective product. Returns must be shipped by verifiable tracking number (FedEx, UPS or USPS Priority) to the location specified by the authorized representative of Coway. Within 45 days of receipt of the proof of purchase and the defective product, Coway will send you the repaired product or a replacement product, or notify you that the warranty claim is denied and send the original product to you. RETURNS RECEIVED 30 DAYS OR MORE AFTER THE CLAIM FILE HAS BEEN OPENED MAY BE REFUSED AND RETURNED AT YOUR EXPENSE.

### Additional Terms and Conditions

You must return the defective product in its original carton with the original packing materials, including all accessories. You are responsible for all shipping, handling and processing costs on the defective product.

### Your Rights Under State Law

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.