



1 YEAR LIMITED WARRANTY

SAFAVIEH is committed to offering innovative and quality products, and thereby warrants the materials being used to be free from manufacturing defects in workmanship and material described in this warranty. This product has a 1 year limited warranty from the date of purchase against defects in workmanship and/or materials.

Normal wear and tear is not warranted. Visible damages not noted upon delivery will be determined to be customer damage and will not be warranted. Returned items must be in new or unused conditions with the original manufacturers packaging. All products are inspected upon arrival and we do not accept worn, dirty or stained merchandise.

If there is a defect in workmanship or material, please contact one of our care representatives at 516-945-1900, extension: 501. Within the duration of the warranty (1 year), for the warranty to be valid, you must:

- (a) Be the original purchaser
- (b) Provide the original law tags and bill of sale (including date of purchase)
- (c) Have purchased the mattress at one of our authorized dealers

If there is a defect in workmanship or material, your Safavieh mattress will be repaired or replaced. If identical materials are not available at the time of replacement or repair, Safavieh reserves the right to substitute materials of equal or greater quality.

Please note: The warranty is valid from the date of your original purchase; it will NOT be renewed or extended when you receive a replacement or repair.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

Warranty Coverage during normal wear

- Wires that are broken, loose or protruding through the fabric
- Sagging or body indentation that measure 1 1/2 inch and greater, providing that the mattress has been supported by an appropriate foundation or proper bed frame.

The SAFAVIEH 1 Year Limited Warranty is not valid and does NOT cover items such as, but not limited to

- Damage caused by factors other than defective workmanship or materials
 - Transportation charges
 - Comfort preference
- If the mattress is in an unsanitary condition caused by soiling, blood stains, fabric stains, bodily fluids, infestation or other abuse
 - Damage from liquid penetration, cleaning fluids or use of a washing machine
 - Normal wear and tear
 - Body impressions less than 1 1/2 inch
 - Sagging in the mattress less than 1 1/2 inch
 - Structural damage from using an improper bed frame or inappropriate foundation
- Damage of the mattress due to misuse or physical abuse; damaged, burned, cut or torn
 - DO's and DO NOT'S
 - DO rotate your mattress as needed.
 - DO use an appropriate bed frame or foundation.
 - DO allow your mattress to air out upon opening.
 - DO keep your bedding clean and use a mattress pad.
 - DO discard the plastic wrapping and other packaging materials immediately after removing the mattress to avoid any harm.
- DO keep the bag away from babies and children. The thin film may cling to the nose and mouth; a child can become entangled and suffocate.
 - DO NOT use this mattress in cribs, toddler beds, carriages or playpens
 - DO NOT remove the law tag as this is the identification needed for your warranty
 - DO NOT bend or jump on your mattress
 - DO NOT allow small infants and babies to sleep on the mattress for safety reasons
 - DO NOT expose the mattress near any fire or place near an open flame
- DO NOT smoke, use candles around or on the bed or run electrical cords under your bed
 - DO NOT keep a child near the mattress during the automatic inflation process