# INSTALLATION INSTRUCTIONS YORKVILLE<sup>TT</sup> VORMAX<sup>®</sup> BACK OUTLET TOILET

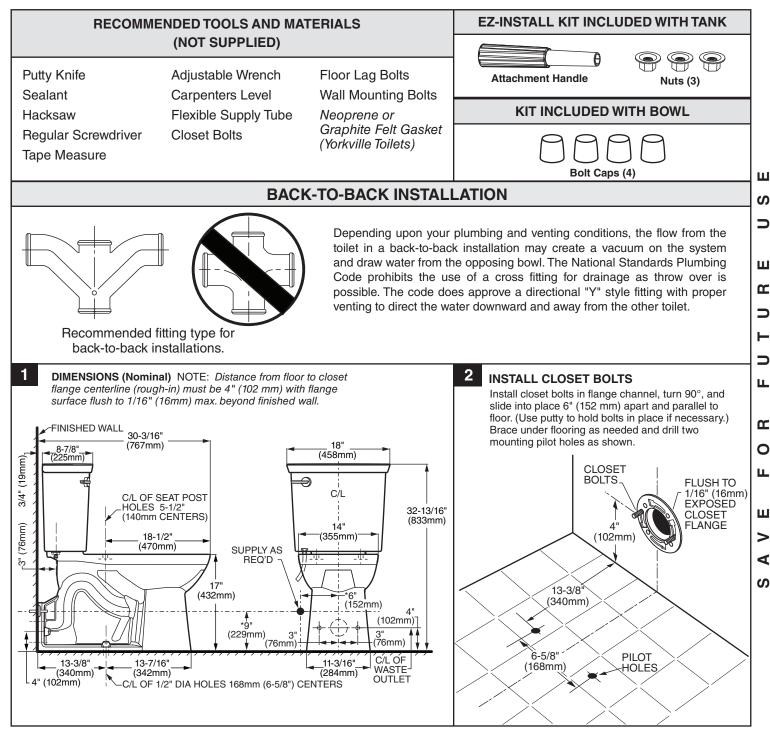


When installed so top of seat is 17" to 19" (432mm to 483mm) from the finished floor. MEETS THE AMERICANS WITH DISABILITIES ACT GUIDELINES AND ANSI A117.1 REQUIREMENTS FOR ACCESSIBLE AND USEABLE BUILDING FACILITIES - CHECK LOCAL CODES.

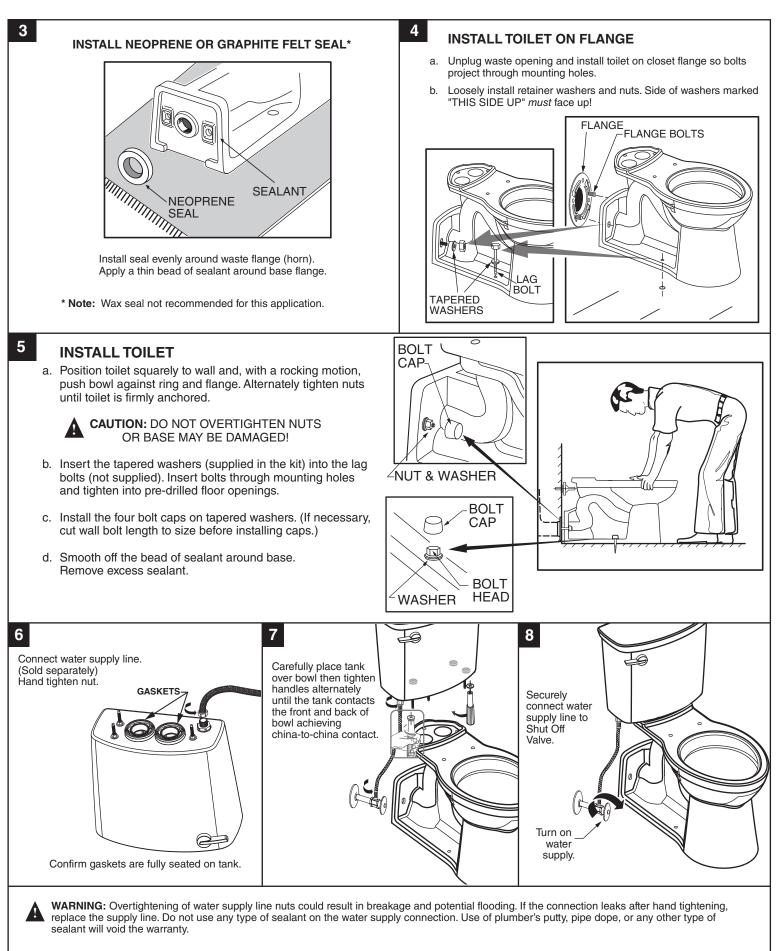
Thank you for selecting American Standard - the benchmark of fine quality for over 100 years. To ensure this product is installed properly, please read these instructions carefully before you begin. (Certain installations may require professional help.) Also be sure your installation conforms to local codes.

#### CAUTION: PRODUCT IS FRAGILE. TO AVOID BREAKAGE AND POSSIBLE INJURY HANDLE WITH CARE!

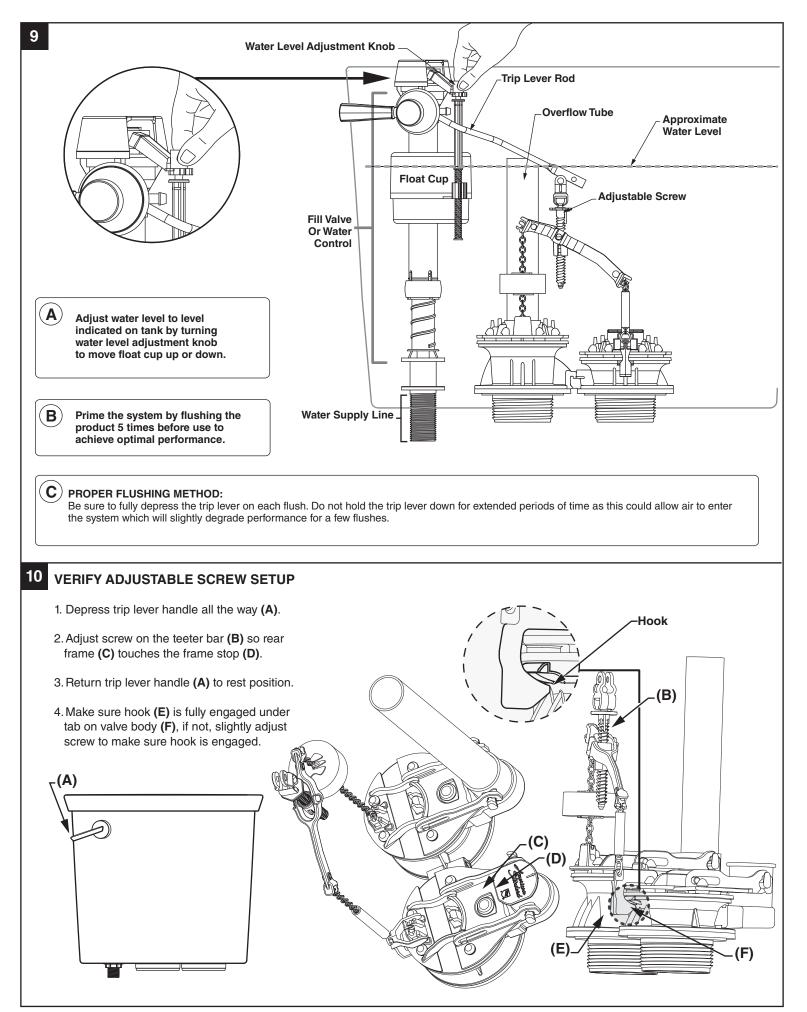
NOTE: For proper operation the recommended working pressure is between 25 psi at valve when flushing and 80 psi static.







WARNING: Do not use plumber's putty, pipe dope, or any other sealant on the water supply connection to this tank. If the connection leaks after hand tightening, replace the supply line. If the connection continues to leak with the new supply line, replace the fill valve. Warranty is void if any type of sealant is used on the water supply connection.



**IMPORTANT:** American Standard does not recommend that the tank components be switched out with anything other than the furnished specified components as the performance could be affected. Any alterations made using anything other than the specified components could negatively impact the flush performance and will void the warranty.

## CARE AND CLEANING

When cleaning your toilet, wash it with mild, soapy water, rinse thoroughly with clear water and dry with a soft cloth.

**WARNING:** Do not use in-tank cleaners. These products can seriously corrode fittings in the tank. This damage can cause leakage and property damage. American Standard shall not be responsible or liable for any damage caused by the use of in-tank cleaners.

### **TROUBLESHOOTING GUIDE - See Step 9-10 For Diagram**

Problem	Possible Cause	Corrective Action
Does not flush	<ul><li>a. Water supply valve closed.</li><li>b. Supply line blocked.</li><li>c. Flush valve chain too loose or disconnected.</li><li>d. Sand or debris lodged in water control.</li></ul>	<ul> <li>a. Open valve and allow water to fill tank.</li> <li>b. Shut off water supply, disconnect supply line and inspect all gaskets and washers. Reassemble.</li> <li>c. Readjust chain length as required.</li> <li>d. Shut off water supply. Remove cap and clean as per Fluidmaster maintenance instructions at: www.americanstandard-us.com/enews/fluidmasterguide.pdf</li> </ul>
Poor or sluggish flush	<ul> <li>a. Bowl water level too low.</li> <li>b. Supply valve partly closed.</li> <li>c. Partially clogged trapway and/or drain pipe and/or vent.</li> <li>d. Supply pressure too low.</li> <li>e. Tank not installed tightly on bowl.</li> <li>f. Product has air stuck in waterways.</li> <li>g. Incorrect tank water level</li> <li>h. Trip lever not opening jet flapper to stop</li> <li>i. Air leak</li> <li>j. Trip lever not returning to original position</li> <li>k. Loss of prime due to depressing on the trip lever too long</li> </ul>	<ul> <li>a. Check that refill tube is connected to water control and inserted into overflow tube without being kinked or damaged.</li> <li>b. Open supply valve fully. Be sure that proper supply tube size is used.</li> <li>c. Remove obstruction. Consult a plumber if necessary.</li> <li>d. Normal supply pressure must be at least 20 psi.</li> <li>e. Tighten bolts as shown in Step 7 to make sure the tank is touching the piers of the bowl in the front and back of the product.</li> <li>f. Re-prime bowl by flushing 5 times in a row allowing the tank to refill each time to achieve optimal performance.</li> <li>g. Check water level in tank to make sure it is at the correct height listed inside the tank. Re-prime bowl by flushing 5 times in a row allowing the tank to refill each time to achieve optimal performance.</li> <li>h. Adjust settings according to adjustable screw setup in Step 10</li> <li>i. Reseat tank by shutting off water supply, disconnect supply line, remove tank mounting nuts, inspect all gaskets and reasemble</li> <li>j. Adjust trip lever nut by loosening the nut a quarter turn at a time clockwise (reverse thread)</li> <li>k. Do not depress trip lever longer than 2 seconds for optimal performance. Depressing trip lever longer will negatively affect the toilet performance by causing a loss of prime. Re-prime bowl by flushing 5 times in a row allowing the tank to refill each time to achieve optimal performance.</li> </ul>
Toilet leaks	<ul> <li>a. Poor supply line connection.</li> <li>b. Poor bowl to tank/wall connection.</li> <li>c. Cracked Bowl</li> <li>d. Loose tank nuts</li> <li>e. Loose flush valve mounting nuts</li> <li>f. Tank to Bowl gaskets defective</li> <li>g. Black rim flapper leaking. Inlet valve will periodically run and you will see water coming from port in to the bowl</li> <li>h. Red jet flapper leaking. Inlet valve will periodically run</li> </ul>	<ul> <li>a. Review Step 8 of installation procedure.</li> <li>b. Review Step 1 through 8 of installation procedure.</li> <li>c. Send new bowl / return</li> <li>d. Tighten nuts, reinstall</li> <li>e. Tighten nuts, reinstall</li> <li>f. Replace gaskets</li> <li>g. Clean debris from seal surface. Replace flapper seal as needed and adjust settings according to adjustable screw setup in Step 10.</li> <li>h. Clean debris from seal surface. Replace flapper seal as needed and adjust settings settings according to adjustable screw setup in Step 10.</li> </ul>
Toilet does not shut off	<ul><li>a. Flapper seal leaking or deformed.</li><li>b. Sand or debris lodged in water control.</li><li>c. Flush valve chain too tight, holding flapper open.</li></ul>	<ul> <li>a. Clean debris from seal surface. Replace flapper seal as needed. See web for more info.</li> <li>b. Shut off water supply. Remove cap and clean as per Fluidmaster maintenance instructions at: www.americanstandard-us.com/enews/fluidmasterguide.pdf</li> <li>c. Adjust settings according to adjustable screw setup in Step 10.</li> </ul>

## In the United States:

American Standard Brands 1 Centennial Ave. Piscataway, New Jersey 08854 Attention: Director of Customer Care For residents of the United States, warranty information may also be obtained by calling the following toll free number: (800) 442-1902 www.americanstandard.com

#### In Canada:

AS Canada, ULC 5900 Avebury Rd. Mississauga, Ontario Canada L5R 3M3 Toll Free: (800) 387-0369 www.americanstandard.ca

#### In Mexico: American Standard B&K Mexico S. de R.L. de C.V. Via Morelos #330 Col. Santa Clara Ecatepec 55540 Edo. Mexico Toll Free: 01-800-839-1200 www.americanstandard.com.mx