

LIMITED WARRANTY

Valore ("Seller") and the person or entity that acquires these goods from Seller ("Purchaser") hereby fully agrees to the following terms and conditions of the sale: Shipping fees are the responsibility of the Purchaser whether freight prepaid or freight collect. Seller assumes no responsibility for the goods sold to the Purchaser once the goods have left the Seller's premises, including but not limited to, late delivery by the moving carrier, or for events caused by any difficulty carrier incurs in attempting to fit the goods into the Purchaser's place of business or residence due to size of the goods or otherwise Purchaser assumes all responsibility for delivery, payment of freight, access, measurement, installation, hook-up, wiring, moving and storage of the goods. The transportation of all goods is subject to the terms and conditions which the moving carrier imposes on Purchaser including, but not limited to, additional charges imposed per flight of stairs, and/or additional charges resulting from the carrier's inability to safely and/or adequately use the building elevator to lift the goods to an upper level. Any claim for damages incurred during the shipment by the carrier of the goods are insured and handled directly with the carrier. Any damages due to manufacture defects will be handled directly with Valore, subject to the limited warranty.

All sales are final, and unless authorized in writing by the Seller, Purchaser may not return the goods, under any circumstance. If Purchaser refuses to accept the goods, under any circumstance, the Purchaser is liable for the return and cost of freight both ways, and if seller does take the goods, there may be a restocking fee that of 20% of the purchase price of the goods in addition to the freight. Purchaser must notify Seller of non-conforming goods within seven (7) days of delivery, after which time all goods are deemed accepted. If

an order has been placed and production started, cancellation cost of your order will be 20% or the purchase price.

The limited warranty does not cover damage due to such things as accident, misuse, abuse, mishandling, neglect, acts of God, fires, earthquakes, floods, high winds, government, war, riot or labor issues defined as strikes, lockouts, delay of carrier, unauthorized repair, or any other beyond the control of the Seller whether similar or dissimilar to the foregoing. Seller is not responsible for any damages caused by the Purchaser misusing, mishandling or abusing the intended the use of the goods. Limited warranty applies only inside the Continental U.S. or Canada (Alaska, Puerto Rico Hawaii, Yukon, Northwest Territories, and Nunavut not included). The limited warranty is not transferrable between the US and Canada.

The limited warranty is only valid with the provision of proof-of-purchase from an authorized retailer of Valore branded products.

Seller is not responsible for labor expenses that are incurred due to service or installation charges.

Seller is not responsible for incidental or consequential damages and there are no warranties, expressed or implied, which extend beyond the limited warranty described above. The implied warranties of merchantability and of fitness for a particular purpose are hereby expressly disclaimed. Some states do not allow the exclusion of incidental or consequential damages, or a waiver of the implied warranties of fitness and/or merchantability, so the above limitations may not apply to you. This warranty gives you specific legal rights and you may have other rights, which vary from state to state.

LENGTH OF WARRANTY

One (1) year guaranteed from manufacture defects

Two (2) years limited parts warranty covering the thermostatic valve, pressure balance valve, mixing valve, and diverter valve.

Recycling: Most of the materials used to manufacture this shower fixture are recyclable. Please dispose of those materials properly in accordance to your local state laws. Improper disposing of this shower fixture can be harmful to the environment.

If you have questions relating to the use, warranty, return, claims and replacement, please call:

Phone: 877-551-0484 (Monday to Friday
8:30am-5:30pm PST)

Email us at info@valoreusa.com (24 hour)

For more information, you can visit us at:

www.valoreusa.com