IMPORTANT

Knape & Vogt insists on the highest standards of quality in the manufacturing of your products. Each piece has been carefully inspected before shipment. In case of a problem, DO NOT RETURN THE ITEM TO THE STORE. Call Knape & Vogt at: 1-800-253-1561 to help with any problem or question you may have.

Thank you.



MISSING A PART?

There is no need to return this item to the store.
Instead call our TOLL FREE HOTLINE.

1-800-253-1561

We appreciate your purchase of the HyLoft storage system. Knape & Vogt has made every effort to supply a quality product that insures a lifetime of trouble-free service. In the event that you have any type of problems and BEFORE RETURNING THE UNIT TO THE SELLER, please call our toll free number 1-800-253-1561.

HyLoft 48" x 96" Limited Warranty

Knape & Vogt warrants this product against defects in material or workmanship for the life of the product. Knape & Vogt agrees to either repair the product or replace it at the sole discretion of Knape & Vogt. This warranty does not include any costs associated with the physical installation, removal or return of the HyLoft storage system.

This warranty is valid and enforceable provided that the maximum weight supported by each 48" x 96" HyLoft unit does not exceed 600 pounds, evenly distributed. The customer, dealer, and/or installer releases Knape & Vogt of all claims, which includes the HyLoft unit and the structure it is attached to, if the loaded weight exceeds 600 pounds. The unit must also be installed according to the manufacturer's instructions. At no time should you install more than one HyLoft unit on any two ceiling beams (rafters, studs, roof trusses, framing members, etc.). All fasteners must be checked and tightened at least annually.

Only the original purchaser of this product is extended this warranty. No warranty work will be provided under this warranty without purchaser's receipt or other proof of the date of original purchase acceptable to Knape & Vogt. Proof of the date of purchase must be provided to Knape & Vogt if the product is returned.

This Knape & Vogt limited warranty covers product failure due to defects in materials or workmanship ONLY! It does not cover corrosion, rust or discoloration of its components, or product failure due to misuse, abuse, faulty installation, alteration, lack of reasonable care, or any other failure not related to defects in materials or workmanship. There are NO other warranties expressed or implied except those stated here in as required by applicable law.

KNAPE & VOGT SHALL NOT BE LIABLE FOR INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THE PRODUCT OR ARISING OUT OF ANY BREACH OF THIS WARRANTY. ALL IMPLIED WARRANTIES, IF ANY, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions or limitations may not apply to you. No other warranty, written or verbal, will be honored for this product. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

Knape & Vogt is not responsible for damages of merchandise in transit. Repaired or replaced products shall be subject to the terms of this warranty, to be inspected by Knape & Vogt prior to return shipment. Damages incurred during transit should be reported at once to the carrier and a claim should be filed with them.

Knape & Vogt® Grand Rapids, MI 49505 USA 1-800-253-1561