



makes a difference

**KÄRCHER NORTH AMERICA
HOME & GARDEN CONSUMER PRODUCTS DIVISION**

FULL CIRCLE PRODUCT COVERAGE PLAN

30- Day Satisfaction Guaranteed:

As the world's largest cleaning equipment manufacturer, KÄRCHER is the international benchmark. We set standards in technology, service and design to provide optimum benefit for our customers and to satisfy our customers' requirements.

KÄRCHER is proud to offer the highest standard of Satisfaction Guaranteed. If you are not completely satisfied, return your purchase within 30 days from the date of purchase with the original receipt and receive a full refund.

Return and Warranty Support Policy:

Kärcher is pleased to provide support to any residential consumer who experiences issues following their purchase of a new residential Kärcher pressure washer or accessory from any of our authorized distributors or retailers. During the first 30 days, you may return it to the place of purchase for a refund or exchange. Returned items must be complete. Before returning items purchased online, first check with the retailer.

If the Kärcher residential pressure washer or accessory has been opened and used or if past 30 days since purchase, Kärcher will continue to provide support during the warranty period to include, at our option, the repair or replacement of the item. Consumers may at any point of ownership contact Kärcher North America Home & Garden Customer Care line at 800-537-4129 for any type of help including replacement of missing or broken parts, location assistance for authorized service centers, participation in our industry leading **Rapid Exchange Program**, the purchase of accessories or obtain technical support. Additional information and support for residential products is available online at www.karcherresidential.com to include warranty registration, online help, frequently asked questions (FAQs), owner's manuals (view or download), service center location lookup, listings of popular accessories and where to buy, and the history of the Kärcher brand.



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Limited 12 month warranty

Electric pressure washers (Kärcher K-Series)

This Kärcher product is warranted by Kärcher to be free of defects in workmanship and materials under normal use for a period of one (1) year on parts and labor.

Specific warranty applies to:

- Electric motors and pumps carry a one (1) year parts and labor warranty.
- Frames, handles and other structural components carry a one (1) year parts and labor warranty.
- Electrical components, switches, etc. will be warranted for one (1) year on parts and labor.
- Standard accessories and attachments are warranted for a ninety (90) day period.
- Any commercial, industrial or rental use of this equipment will reduce the warranty to thirty (30) days.

The warranty period is calculated from the date of purchase by the end user and covers cost for replacement parts/equipment and warranty labor performed.

In order to verify a warranty situation, the machine must be evaluated by Kärcher Customer Support by calling 1-800-537-4129. A copy of the original purchase receipt or gift receipt from the original retailer must also accompany the warranty claim. To learn more about Kärcher's warranty programs, please visit www.karcherresidential.com.

Kärcher's obligation under this warranty shall strictly be limited, at Kärcher's option, either to repair or exchange through Kärcher's Rapid Exchange Program (see attached document), during the warranty period any product which, in the opinion of the manufacturer, shows defect in workmanship or material. All decisions of Kärcher with regard to this limited warranty shall be final.

This warranty does not cover:

- Merchandise sold as reconditioned, used, demonstration or floor models.
- Merchandise purchased on eBay and other online auction web sites.
- Damage caused by misuse, neglect, accident, abuse, improper handling, freezing, normal wear and tear or non-compliance with operator's manual.
- Damage caused by water sediment, contaminated water supply or use of chemicals and detergents not approved by or recommended by Kärcher.
- Damage caused by acts of nature such as floods, fires, earthquakes, lightning strikes, etc.
- Devices or accessories not distributed or approved by Kärcher. Any use of such said devices or accessories will void implied warranty.
- Repairs made by the end user or any service center not authorized by Kärcher. Any such tampering with Kärcher equipment or accessories will void the implied warranty.
- Any cost for shipping by the customer or authorized service center of the alleged defective part or equipment.

This warranty is non-transferable and applies only to products purchased through a Kärcher authorized reseller in the United States and Canada. This warranty gives you specific legal rights. You may have other rights, which vary by country and state/province.



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Limited 12 month warranty

Residential gasoline pressure washers (Kärcher G-Series)

This Kärcher product is warranted by Kärcher to be free of defects in workmanship and materials under normal use for a period of one (1) year on parts and labor.

Specific warranty applies to:

- Pumps are warranted for one (1) year on parts and labor.
- Frames, handles and other structural components carry a one (1) year parts and labor warranty.
- Standard accessories and attachments are warranted for a ninety (90) day period.
- Any commercial, industrial or rental use of this equipment will reduce the warranty to ninety (90) days.

The warranty period is calculated from the date of purchase by the end user and covers cost for replacement parts/equipment and warranty labor performed.

In order to verify a warranty situation, the machine must be evaluated by Kärcher Customer Support by calling 1-800-537-4129. A copy of the original purchase receipt or gift receipt from the original retailer must also accompany the warranty claim. To learn more about Kärcher's warranty programs, please visit www.karcherresidential.com.

Kärcher's obligation under this warranty shall strictly be limited, at Kärcher's option, either to replace or repair, through Kärcher direct or through an Authorized Kärcher Service Center without charge during the warranty period any part, which in the opinion of the manufacturer, shows defect in workmanship or material. Service will be scheduled according to the normal workflow and business hours at the service center, and availability of replacement parts. All decisions of Kärcher with regard to this limited warranty shall be final.

This warranty does not cover:

- Merchandise sold as reconditioned, used, demonstration or floor models.
- Merchandise purchased on eBay and other online auction web sites.
- Damage caused by misuse, neglect, accident, abuse, improper handling, freezing, normal wear and tear or non-compliance with operator's manual.
- Damage caused by water sediment, contaminated water supply or use of chemicals and detergents not approved by or recommended by Kärcher.
- Damage caused by acts of nature such as floods, fires, earthquakes, lightning strikes, etc.
- Devices or accessories not distributed or approved by Kärcher. Any use of such said devices or accessories will void implied warranty.
- Repairs made by the end user or any service center not authorized by Kärcher. Any such tampering with Kärcher equipment or accessories will void the implied warranty.
- Any cost for shipping by the customer or authorized service center of the alleged defective part or equipment.

This warranty applies only to parts and equipment manufactured by Kärcher. Equipment provided, but not manufactured by Kärcher (such as gasoline engines) are subject to warranties and service through said manufacturers' service centers according to the terms and conditions provided by the respective original equipment manufacturer. Kärcher is not authorized and has no responsibility to provide warranty service for such equipment.

This warranty is non-transferable and applies only to products purchased through a Kärcher authorized reseller in the United States and Canada. This warranty gives you specific legal rights. You may have other rights, which vary by country and state/province.