

## **HOW DO I REPLACE MY PRODUCT?**

Bed Head products have a Limited Warranty. Please contact Consumer Services to determine if your product is still under warranty and for further instructions.

## **HOW DO I GET A REFUND ON MY PRODUCT?**

Bed Head products have a Limited Warranty. Please contact Consumer Services to determine if your product is still under warranty and for further instructions.

## **WHAT IS THE WATTAGE OF MY PRODUCT?**

The wattage of your product is imprinted on your appliance. If you cannot find the wattage, please reference the product instruction manual. For further assistance, contact *Consumer Services toll-free number, 1-800-487-7273*. You will be asked to provide the product model number that is imprinted on your appliance.

## **HOW HOT DOES MY PRODUCT GET?**

This varies by model. Please refer to product manual for more information.

## **WHERE CAN I FIND MORE INFORMATION ON HOW TO USE MY PRODUCT?**

Basic usage instructions can be found within the product instruction manual. For additional information or tips on how to style, visit our YouTube channel: [www.youtube.com/bedheadrox](http://www.youtube.com/bedheadrox).

## **HOW DO I CONTACT CONSUMER SERVICES FOR ASSISTANCE?**

Consumer Services is available to assist you, Monday through Friday from 7:30 a.m. to 5:00 pm MST, excluding holidays.

You can reach us by phone:

*Toll-free phone number: 1-800-487-7273*

Or by mail:

*Helen of Troy L.P. Consumer Services*

*1 Helen of Troy Plaza*

*El Paso, TX 79912*

## **DOES BED HEAD OFFER FREE SHIPPING?**

Yes, Bed Head offers free ground shipping on orders over \$50 before tax and 2 day shipping for \$15. For more information on our shipping policy, please refer to Consumer Services at *1-800-487-7273* or go to our shipping and returns page.