



Lafuma Furniture Warranty Policies & Procedures

CONDITIONS OF USE

The product is solely for personal and leisure use. Lafuma will accept no responsibility and provide no limited warranty if it is used for business purposes. To ensure that it is used correctly and safely, the chair must be set up and used as directed.

LIMITED WARRANTY

This Lafuma Product has been designed and manufactured in order to provide maximum satisfaction and safety. It is guaranteed for **FIVE YEARS** against any manufacturing or material defects. This guarantee **does not** cover business use, improper assembly or set-up, normal wear and tear, accessories, or defects resulting from misuse. Under the terms of this Five-year limited warranty, Lafuma will replace, repair, or send replacement parts if a manufacturer's defect occurs with:

- Welding, frame, hinges, bolts, brackets, fabric, chair feet, foot rests

The following are *excluded* from this guarantee:

- Failure to follow the instructions for use.
- Faults resulting from a lack of maintenance or incorrect use of the product.
- The start of corrosion caused by scratches or wear.
- Corrosion problems following use in a salty, chlorinated and unventilated environment.
- Usual wear of the materials used in the product, in particular, the textile elements.
- Professional or club/group use.

Rust: The chairs are made with steel components, and therefore, may rust over time. The chairs are powder coated to help prevent rust, but they are rust resistant *not* rust proof. Rust is not covered by our limited warranty; therefore, it is important that proper care instructions are followed to help prevent rust from occurring.

If a defect occurs, please contact the retailer where the chair was purchased. Please be prepared to provide a proof of purchase as well as a description of the defect. Depending on the nature of the defect, you may either receive a replacement part or a new chair. If a new chair is needed, we will require photographs of the defect to make the final determination. If it is found that the defect is due to manufacturing reasons as stated in our limited warranty policy, then we will ask to have the defective chair returned to our warehouse at your cost for shipping, and we will send out a replacement chair free of charge at our expense.

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FURNITURE CARE

To get the most out of your furniture for many years to come, be sure to follow these care instructions.

- All Lafuma canvas can be steam cleaned
- Batyline canvas may be washed with a high pressure cleaner
- Regular maintenance just requires use of a brush, soap, and water
- Keep the product out of the elements (extended exposure to rain, snow, etc. may result in rust or early wear)



- In the long run, it is better to limit exposure of the furniture to direct sunlight as direct sunlight may result in the fading of the material
- To store your furniture at the end of the summer season, put a drop of grease or other hinge lubricant in the joints and cover and store it in a dry area
- To tighten screws on your recliner models use screwdriver bit Torx® T25

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