



EAGO products are warranted to the original customer to be free from defects in material and workmanship.

Toilets & Bidets come with a 5 year limited warranty on all porcelain parts against fading/staining of the glaze & 1 Year on flushing mechanism & toilet seat. All cracks and chips due to misuse, freight damage, and improper installation; whether performed by a plumber, contractor, service provider, or unqualified person, will void the warranty.

Whirlpool Tubs offer a 1 year limited warranty on all parts.

Porcelain Sinks come with a 5 year limited warranty on all porcelain parts against fading/staining of the glaze. All cracks and chips due to misuse, freight damage, and improper installation; whether performed by a plumber, contractor, service provider, or unqualified person, will void the warranty.

Tub Fillers come with a 5 year warranty against manufacturing defects in material and workmanship of mechanical components.

Warranty begins from purchase date on invoice. An invoice must be provided in order to file a warranty claim. If a free replacement is granted under warranty, the warranty time frame continues from the original purchase date, and not from the date of free replacement.

EAGO products are warranted for normal use only and exclude defect or damage caused by or resulting from misuse, abuse, neglect, scratches, dents, abrasives, chemicals, improper installation/care/maintenance (whether performed by a plumber, contractor, service provider, or unqualified person), or alteration. This warranty does not apply to the replacement of components where damage is caused by normal wear and tear, dirt, lime scale, aggressive air or water conditions, or harsh or abrasive cleaners or materials. If a product is defective, the limit of damage is the cost of the defective material. This warranty is non-transferable. EAGO is not liable for consequential damage, labor, loss, or expense of any nature.