

Care & Maintenance



While Highwood products are designed to provide years of trouble-free, ultra low-maintenance service, the tips below will help you keep them looking like new.

Because our products are made with a unique, non-porous all-weather material and assembled with stainless hardware, you can feel confident leaving them outside year after year. All outdoor products are however, exposed to airborne contaminants that build up leaving a layer of dirt and grime.

CLEANING

Using hot soapy water and a stiff bristle brush will remove surface dirt and grime. Stubborn stains can be removed with a water-based cleaner (E.g. Windex, 409, Pledge, Murphy's Oil Soap, Simple Green, etc.). You can also use a power washer with a medium/wide nozzle setting to clean the surface of the product. Never use cleaners containing aromatic solvents on Highwood material.

If your product is white and you see that dirt and surface contaminants are causing a dirty/brownish tint, an extra step can be taken. Use a 75% bleach and 25% water mixture and wipe the surfaces down. Allow the mixture to remain on the product for an hour, then rinse thoroughly. (Be sure to do this in a safe location and protect your eyes, skin, and wear old clothes).

MAINTENANCE

Your Highwood product is made from a next-generation outdoor material. If the material is damaged during use (scratched or chipped), it can often be repaired.

Scratches — Take a very fine grade of steel wool (0000 grade) and “sand” the scratched area in the same direction that the embossing pattern runs. Apply enough pressure to gradually minimize the scratched area. Once the scratches are reduced, the surface area may appear dull and possibly even lighter in color; however, this will be less noticeable over time and with outdoor exposure. To finish the repair, apply furniture polish or carnauba wax and buff to a finish.