



Limited Warranties – Furniture Division

Aluminum Frame

Aluminum frames are warranted to be free from defects in material or workmanship for a period of five (5) years.

Steel Frame

Steel frames are warranted to be free from defects in material or workmanship for a period of two (2) years. General rusting of steel products and frames as a result of exposure to the elements are not covered in this warranty.

Fabric

Fabrics are guaranteed for a period of two (2) years against manufactures defects.

Resin Wicker

Wicker weave is guaranteed for a period of two (2) years against manufactures defects.

Finish

Paint finish is guaranteed against peeling, cracking, or blistering for a period of two (2) years provided the item has not been scratched or abraded. Scratches and chips resulting from normal wear and tear are not covered. Fading resulting from exposure to elements is not covered.

Umbrella

Umbrella frames are warranted to be free from defects in material or workmanship for a period of one (1) year. Umbrella bases are not covered.



Exclusions – Furniture Division

Pacific Casual LLC (Pacific Casual) warrants, to the original retail purchaser only, our products to be free from defects in materials or workmanship for the period specified above. Defective products must be returned or shipped prepaid with proof of purchase to the Pacific Casual warehouse in California (freight collect will be refused). Prior to returning any Pacific Casual product or parts for warranty inspection, the original retail purchaser must obtain written authorization from a Pacific Casual customer service representative at the phone number listed below or by writing to the Pacific Casual customer service department listed below.

After inspection, if it is verified the unit was defective in materials or workmanship during the warranty period then Pacific Casual will, at its option, repair or replace this product at no additional charge. If the model is no longer available or cannot be repaired effectively, Pacific Casual reserves the right to substitute items of our choice similar in style and quality. In no event shall Pacific Casual's responsibility exceed the value of the replacement product.

This warranty excludes the following: general frame rusting; glass breakage; acts of nature (i.e. wind, fire or freeze); damage caused by improper assembly, accident, disaster, misuse, abuse, negligence and commercial use; discoloration or fading of the finish or fabric as a result of exposure to the elements.

As some states do not allow exclusions or limitations on an implied warranty, the above exclusions and limitations may not apply. This warranty gives you specific rights, and you may also have other rights which vary from state to state.

***Pacific Casual LLC
Customer Service
1060 Avenida Acaso
Camarillo, CA 93012
Tel: (805) 445-8310
Toll free: (888)445-4533
Fax: (805) 445-8312***